

RedLevel 2023

- Access to the private Lounge
- Butler Service
- Access to a private pool
- Private check-in and check-out
- Preferential reservations in restaurants
- Preferential reservations for resort services

RedLevel Lounge

Enjoy access to the private RedLevel Lounge, a beautiful adults-only space at the heart of this premium service. Open from 7am to 11pm. A space to enjoy a private à la carte or buffet breakfast from 8am to 11am, lunch or a snack from 1pm to 4pm (depending on the season), drinks and snacks during most of the day, and an open bar for an hour at sunset.

RedLevel benefits

Enjoy exclusive benefits as a guest of the RedLevel. With special rooms with whirlpool bathtubs for two on the terrace, magnificent private villas, butler service, Nespresso coffee maker, extensive pillow menu, aromatherapy and hydromassage menu in the room. There is also a private reception to check in and check out, preferential reservations for hotel services and information about excursions and activities, among many other services. Get exclusive access to the private RedLevel swimming pool for adults and a business area with Internet access, a library and daily newspapers, as well as board games and a private car park.

Butler Service

Our butler will personalise your stay and provide everything you need during your time at RedLevel at Gran Meliá Palacio de Isora. From the preparation of your whirlpool bathtub (optional) and free ironing of two non-delicate garments per day, to preferential reservations in our à la carte restaurants, **Spa by Clarins (booking 1 day in advance)**, tennis courts, activities, excursions and transportation. We will also organise a personal tour of the resort, ice refills, mail delivery, wake-up calls, shoe-shine service (on request) and laundry collection (with extra charge).

Pool Concierge

Our Pool Concierge service is only available at the adults-only RedLevel pool helping you with everything you need for a great day in the sun: premium-brand sunscreens, a water sprayer to

cool off, cold, **aromatic towels from the Spa by Clarins**, sunglasses cleaning service, newspapers, magazines, books and board or card games.

Private Villas

For greater privacy, stay in an exclusive RedLevel villa for adults only, with 600m² of grounds containing an exceptional 120m² villa. A stylish, loft-style space full of contemporary character and style. With a magnificent garden with a private pool, butler service, personalised minibar included in your stay, daily delivery of fruit, and an exclusive breakfast in the villa. There is also a turndown service, bedtime courtesy gift and personalised cleaning schedules.