

All Inclusive Program

Dear valued guest,

Welcome to Panorama Bungalows Resort El-Gouna

We are pleased to offer you our guideline for the "All Inclusive Program" during your stay and wish you have a pleasant and enjoyable holiday at our hotel...

*** MAIN RESTAURANT (Buffet Service)

*- Breakfast 07:00 AM – 10:00 AM. *- Lunch 12:30 PM – 15:00 hrs. *- Dinner 19:00 hrs. – 22:00 hrs.

*** Snacks

- * From10:00 till 18:00 At The Hub Snacks Bar
- * From 12:00 till 17:00 At zaytouna bar

(Mineral water, soft drinks, tea, Nescafe, Local beer, Local spirits and local wine) all drinks are served to the Allinclusive guests during the meals.

*- Lunch or Breakfast box order to be pleased maximum by 21:00 hrs. of the previous day to the reception.

*** BARS

All Inclusive guests may order from 10:00h till 24:00 hrs.

Selection of local alcoholic and non-alcoholic drinks

(Mineral water, soft drinks, tea, Nescafe, Local beer, Local spirits and local wine) at Lobby Bar and Pool Bar (Mineral water, soft drinks, tea, Nescafe, Local beer, Local spirits) at Zaytouna Beach Bar.

*- lobby Bar: 10:00 AM – 24:00 hrs. *-The Hub Snacks Bar: 10:00 AM – 18:00 hrs. *- Zaytouna Beach Bar 10:00 AM – 18:00 hrs.

- * Ice Cream for free from 12:00 18:00 at pool Bar
- Drinks are served with glasses to the All-inclusive guests in all bars and restaurants, drinks with bottles are extra charge.
- All inclusive package guests must wear their bracelet when ordering food or beverages.
- **Lost bracelet** must be reported to the Front Desk and be replaced with a new one. If the guest insists to be served without a bracelet, it will be on <u>personal account</u>.
- All inclusive package guests are entitled to get all inclusive package benefits up to <u>12:00hrs</u> on their departure date.
- Any consumption of food & beverage out of the program time at any restaurant & bar will be charged to personal account.
- The mini bar at the room, tea & Nescafe and one large bottle of mineral water per room per night
- Fresh juices, imported alcoholic drinks, room service and a la carte orders is at extra charge
- A la carte menu and sea food menu at Zeytouna beach is at extra charge
- Housekeeping operation from 09:00 till 18:00 will cleaning the room through this time
- Beach towels changed every day by room service
- Early-check in and late check-out request will be through reception and with extra charge
- Zaytouna shuttle boat is for free in schedule times till 18:00 afternoon.
- Pets allowed at the hotel with extra fees
 - * smoking allowed only at open areas
- To contact to reception please call through 0/90 from the room 24hrs
- For late dinner &Lunch box and breakfast box please inform reception to handle it before 21:00
- Policy for rooms card is only one in case need more will be upon availability

Incase feel not well or high temperature please contact to reception as soon as possible