



Old Palace Resort

SAHL HASHEESH

Dear Guest,

We would like to welcome you to the **Old Palace Resort**, thank you for selecting our hotel to spend your holiday and wish you a very nice stay with us.

The whole team of the **Old Palace Resort** will save no efforts to make your stay a wonderful one.

The Hotel Management.

### Ultra ALL INCLUSIVE FORMULA

<b>El Kasr Restaurant Buffet Style</b>	<ul style="list-style-type: none"> <li>Breakfast</li> <li>Lunch</li> <li>Dinner</li> </ul>	From 07:00 hrs. – 10:00 hrs. From 12:30 hrs. – 14:30 hrs. From 18:30 hrs. – 21:30 hrs.
<b>Lobby Bar</b>	<ul style="list-style-type: none"> <li>Afternoon Tea Time (Cookies, Croissant, Frenchpastry).</li> </ul>	From 15:00 hrs. – 17:00 hrs.
	<ul style="list-style-type: none"> <li>Alcoholics Beverages (Local and Premium), cocktails, soft drinks,tea &amp; coffee from the machine, All served by glass.</li> </ul>	<b>From 10:00 till 01:00 Free &amp; with Extra charge from 01:01 till 09:59 am</b>
<b>Sea Breeze Bar</b>	<ul style="list-style-type: none"> <li>Late Breakfast</li> </ul>	From 11:00 hrs. – 13:00 hrs.
	Snacks, Varieties of Sandwiches. <ul style="list-style-type: none"> <li>(Friday) on the beach</li> <li>Afternoon Snacks (Saturday, Sunday, Monday, Tuesday,Wednesday &amp; Thursday) on the pool</li> </ul>	From 14:30 hrs. – 16:30 hrs.
<b>Beach Bar</b>	<ul style="list-style-type: none"> <li>Ice Cream.</li> </ul>	
	<ul style="list-style-type: none"> <li>Alcoholics Beverages (Local and Premium), cocktails, soft drinks, Tea &amp; coffee from the machine, All served byglass.</li> </ul>	From 10:00 hrs. – Sunset
<b>Jacuzzi Bar at the Jacuzzi Pool</b>	<ul style="list-style-type: none"> <li>Alcoholics Beverages (Local and Premium), cocktails, soft drinks,tea &amp; coffee from the machine, All served by Glass.</li> </ul>	From 10:00 hrs. – Sunset.
<b>In-Room Service</b>	<ul style="list-style-type: none"> <li>Large Bottle of Mineral Water, Tea &amp; coffee and Fruit Basket</li> </ul>	Daily refreshed One Per Pax
	<ul style="list-style-type: none"> <li>Local Beer, Soft Drinks Bar</li> </ul>	Daily refreshed One Per Pax
<b>Al Khan Terrace</b>	<ul style="list-style-type: none"> <li>Oriental cold / hot drinks, local alcoholic</li> </ul>	From 19:00 till 23:00
<b>Fresh Juices</b>	<ul style="list-style-type: none"> <li>One Glass Per Person during Breakfast meal</li> </ul>	From 07:00 hrs. – 10:00 hrs.
<b>Ala' Carte Restaurant</b>	<ul style="list-style-type: none"> <li>Reservation is required for Minium Stay 7 nights Once Per Stay ( Italian and Brazilians )</li> </ul>	From 19:00 hrs. – 21:30 hrs.
<b>AGAINST CHARGE</b>		
<b>Lobby Bar</b>	Turkish coffee, Fresh Juices, Manual Espresso.	24 hrs.
<b>Pool Bar/ Beach Bar</b>	Turkish Coffee and Fresh Juices	From 10:00 hrs. – Sunset.
<b>Room Service</b>	Available 24 hours	
<b>Mini Bar</b>	Filled up upon request	

### INFORMATION:

- Opening times of the restaurants and bars are changed according to seasonality.
- Room bill credit limit is 2000 EGP
- For hygiene reasons, Food & Beverage items must be consumed within the restaurants or bars only, as it's not allowed to take the food plats outside of the restaurants or bars.**
- Safe boxes are available in all the rooms free of charge please use it to keep all your valuables safe, the hotel takes no liability for any valuables left outside the safe.
- Please consider the dress code for the restaurants, requested to wear smart casual dress during dinner time (no slippers/ swimming shorts or half shirt).**
- In Case of missing / lost towel or towel card is charged 500 EGP & and missing / lost key card is charged 150 EGP.



## **General Information**

- ✓ Clinic: against charge on call 24hrs through the reception.
- ✓ GYM: open from 09:00hrs – 19:00hrs. (Free of charge). Not allowed for guest under 16 years
- ✓ WIFI: free in the lobby, around the swimming pools, Al khan terrace and in rooms.
- ✓ SPA & Beauty Saloon: against charge open from 10:00hrs – 19:00hrs
- ✓ The House Keeping service will be on daily basis (if you don't have different request) from 09:00 till 17:00, also you can request your preferable time with the front desk one day in advance.
- ✓ Food & Beverage services at the property may be limited or unavailable due to Coronavirus (COVID-19).
- ✓ Bicycle Rental: Against charge on promenade

## **Safety and security rules for enjoying the sea**



### **Our Dear guests:**

- ✓ **For your safety and security, please adhere to the following:**
- ✓ \* Commitment to the safety and security procedures by swimming in the specified sandy area, with a maximum depth of two meter.
- ✓ \* Commitment not to exceed the specified security limit of the permitted swimming area.
- ✓ \* Commitment not to throw any waste or food residues into the sea.
- ✓ \* Lifeguard hours on the pool and on the beach from 8:30 am to sunset (the hotel is not responsible for swimming outside the hours of lifeguards)

Hotel Management