

FACT SHEET

General Information

Classification : Superior 4 star

Number of rooms : 150 Number of guest lifts : 3

Postal Address : 45 Kryou Nerou Street, 5330 Ayia Napa, Cyprus

P.O. Box 30505, 5344 Ayia Napa, Cyprus

Telephone : +357 23721606 Telefax : +357 23721909

E-mail : <u>info@napamermaidhotel.com</u> Internet Home Page : <u>www.napamermaidhotel.com</u>

Guest Service Information

Check In : 14:00 hrs Check Out : 12:00 hrs

Breakfast (Buffet) : 07:00 – 10:30 hrs Flavours Restaurant

Lunch/A la Carte : 11:00 – 18:00 hrs Elia Taste & More Bar-Restaurant

Snacks : 11:00 – 18:00 hrs Bubbles Pool Bar
Dinner Buffet : 19:30 – 22:00 hrs Flavours Restaurant
Dinner A la Carte : 19:30 – 21:00 hrs Flavours Restaurant

Dinner A la Carte : 18.30 – 22.30 hrs Elia Taste & More Bar-Restaurant

Room Service : 07:00 – 23:00 hrs Flavours Restaurant

Air Conditioning : Central heating and cooling system

Electric Current : 220 / 240V / 50HZ

Laundry service

All Major credit Cards accepted

Distances

Resort Centre: 1km -2 minutes by car Beach 100m -2 minutes by foot -10 minutes by car Paralimni 13km **Protaras** 10km -8 minutes by car Larnaca Airport: -50 minutes by car 45km Larnaca Town: 40km -35 minutes by car Limassol Town: 100km -1.15 hours by car Paphos Town: -2 hours by car 184km

The Hotel

The recently renovated Napa Mermaid Hotel & Suites is decorated in a cool contemporary style, combining an airy Mediterranean flair with selected natural elements. The hotel is superbly situated only a few minutes away from the resort centre and overlooking the spectacular Glyki Nero beach (Grecian Beach) with its golden sands and crystal-clear waters. This chic and elegant hotel combines comfortable and relaxed facilities with impeccable discreet and friendly service.

Guest Rooms

- 13 promo inland view rooms (2 persons)
- 27 standard side sea/pool view rooms (2 persons)
- 48 superior rooms (2-3 persons)
- 24 standard sea view rooms (2 persons)
- 10 executive bungalows with sharing pools (2-3 persons) renovated during the winter 2021-2022
- 24 junior suites (2-4 persons)
- 4 grand suites (2-5 persons)

Guests who book a Grand Suite are provided with the following:

Canapés, 1 deluxe fruit basket, 1 bottle of premium wine, 2 bottles of water, flowers, bathrobes, slippers, tea & coffee facilities, Espresso coffee maker, turning down service.

Guests who book a Junior Suite or Executive Bungalow are provided with the following:

1 fruit basket, 1 bottle of wine, 1 bottle of water, flowers, bathrobes, slippers, tea & coffee facilities, Espresso coffee maker, turning down service.

Guest room facilities include

Air condition/heating FOC, furnished balcony or terrace, bathroom with shower cabinet, international direct telephone line (charge), mini bar (charge), mirror, dress table, slippers, bathrobes, hairdryer, colour TV with satellite, safety deposit box (FOC), tea and coffee making facilities, smoke detector.

Guest Service facilities

Spacious lobby, sun terraces, TV lounge, 24-hour reception service, free Wi-Fi throughout the hotel, currency exchange, car/bicycle hire, sightseeing tours, taxi service, free parking, self-service laundry, laundry and drycleaning services, luggage storage, multi-lingual staff, babysitting on request, doctor on call, floral services.

Public Areas & Shops

Flavours Restaurant : breakfast, A la carte, Table d'hôte, buffet theme nights

Bubbles Pool Bar : Cocktails, drinks & snacks

Elia Taste & More : Cocktail bar and restaurant, coffees, snacks and A la Carte

menu

Dress Code: : Smart casual during dinner. Knee-length trousers for men

Hairdressing Salon : Unisex

Spa : Facial and body treatments, massage Conference Rooms : For up to 60 delegates (theatre style)

Sports and Leisure facilities

Outdoor fresh water pool, extensive water sports on the beach, Padel court (charge), pool table (charge), cards area, Spa with fully equipped gym, indoor pool (heated during the winter) steam bath, Jacuzzi, sauna and beauty services (charge).

Children facilities

Paddling pool, play area, high chairs, children's menu and babysitting on request.

Hotel Weddings

Our excellent location, impeccable friendly service and state of the art facilities will ensure that your special wedding day will be full of romantic memories to cherish for a lifetime. Several venue options, both indoor and outdoor, are available for your wedding ceremony and reception.