



MITSIS CRETAN VILLAGE

Hotel Description 2024

4* ultra all-inclusive 24h • Authentic beachfront Cretan Village •
Crete's most entertaining beach hotel • Award-winning Thalasso & Spa Centre •
Warm-hearted multinational team

Address

Anissaras - Crete - Greece
Post Code: 700 14
Longitude: +25° 37' 81.82"
Latitude: +35° 33' 70.67"
Tel.: +30 28970 27600
E-mail: cretanvillage.res@mitsis.com
Website: www.mitsis.com

Accommodation

344	rooms in total
93	Double Bungalow Garden View
62	Double Bungalow Sea View
31	Double Bungalow Sea Front
27	Family Room Garden View
68	Family Room Sea View
31	Family Apartment Garden View
32	Family Apartment Sea View

Double & Family room surface 23 m²
Family Apartment room surface 32 m²

Room Comfortable Facilities

Double rooms

Air-conditioning with individual control / Heating
Baby package including: baby bath, bottle warmer, baby phone, changing pillow baby pot & baby buggy
(upon request) **New**
Bathroom floor covering: Marble



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Bathroom with bathtub/shower
Bottled wine at the mini bar **New**
Coffee & tea making facilities **New**
Direct dial telephone
Drying rack
Fridge
Furnished balcony or terrace
Laundry service (at extra charge) **New**
Mini Bar (refilled every 2nd day) **New**
Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, waste bin
Room Service & in-room breakfast upon request (at tray charge) **New**
Safe deposit box (free of charge) **New**
Satellite TV (with music channels)
Sea or garden views
Twin/double beds & 1 sofa bed
Free high-speed internet

Family rooms

Air-conditioning with individual control / Heating
Baby package including: baby bath, bottle warmer, baby phone, changing pillow baby pot & baby buggy (upon request) **New**
Bathroom floor covering: Marble
Bathroom with bathtub
Bottled wine at the mini bar **New**
Coffee & tea making facilities **New**
Direct dial telephone
Double bed & 2 sofa beds
Drying rack
Fridge
Furnished balcony or terrace
Laundry service (at extra charge) **New**
Mini Bar (refilled every 2nd day) **New**
Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, waste bin
Room Service & in-room breakfast upon request (at tray charge) **New**
Safe deposit box (free of charge) **New**
Satellite TV (with music channels)
Sea or garden views
Free high-speed internet

Family Apartments rooms

All the above +
2 more beds (5 in total)
Baby package including: baby bath, bottle warmer, baby phone, changing pillow baby pot & baby buggy (upon request) **New**
Connecting door so half can be a second bedroom or living area
Extra Air-condition
Extra coffee table
Extra TV
Extra wardrobe



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Luxurious Bathroom Amenities

Bathroom amenities (soap, shampoo, hair conditioner, shower gel, body lotion, shower cap & sewing kit) in all rooms

Hairdryer

Magnifying mirror

Food & Beverage Facilities

Main restaurant Veranda

Serves breakfast, lunch, dinner & night buffet, specializing in Greek, Mediterranean and international cuisine with extended show cooking **New**

Taverna "La Pergola"

Beach restaurant "Thalassa"

Creperie corner **New**

Pizza corner **New**

Main bar "Panorama"

Pool bar "Mylos"

Pool bar "Pelagos"

Pool bar "Fontana"

Beach bar "Thalassa"

Additional F&B offerings

24 hrs All-inclusive offerings **New**

Anniversary & Birthday packages **New**

Cotton candy cart **New**

Popcorn cart **New**

Slush at the pool bars **New**

Special diet meals – upon request (gluten free, lactose free etc.)

Theme nights with flavours of the world at the Main restaurant **New**

Vegetarian corner at the Main restaurant **New**

Recreation: Sports & Entertainment

Swimming

5 outdoors sea water pools from 09:00 to 19:00

3 outdoor children's pools

1 waterslide (75 m)

Sun beds and umbrellas around the pools and the beach (free of charge)

Other leisure activities

4 daylighted tennis courts with hard surface

Aerobics

Aqua aerobics

Beach Volley



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Billiards (at extra charge)
Board games
Bridge Room
Darts
Diving Centre (at extra charge)
Fitness Room
Games Room (at extra charge)
Mini Golf
Mini Soccer
Pilates
Quiz, bingo, dance competitions, various tournaments
Step Aerobics
Table Tennis
Tennis Lessons (at extra charge)
Water polo
Water-sports centre (at extra charge)
Yoga

Entertainment

Entertainment day and night by our energetic and highly motivated team.

Greek theme night with live music **New**

Local community events support **New**

Live music every evening at Main Bar "Panorama" **New**

Special events organised regularly **New**

Mitsis Royal Mare Thalasso & Spa Centre

At the prestigious Mitsis Royal Mare is located the renowned Thalasso & Spa Centre, which offers a luxurious and revitalizing experience to its guests. Thalassotherapy, a therapeutic and wellbeing approach that utilizes the healing properties of seawater and marine elements, takes Centre stage here. The highly experienced therapists offer a wide range of treatments, including hydrotherapy sessions, massages and seaweed body wraps, all designed to enhance physical and mental rejuvenation. Guests can choose from an array of massages, facials and body treatments, each tailored to their specific needs and preferences.

Hammam – Sauna - 3 indoor heated swimming pools - Fitness room – Massages - Face & body treatments - Nail & beauty Saloon – Hydrotherapy - Consulting service - Holistic approach

For Our Little Ones

Children facilities

3 outdoor children's pools
3 outdoor playgrounds
75 m waterslide
Children's disco daily 20:30-21:00
Children's restaurant "Sunny & Wavy"
Competitions & Olympic games
Games room (extra charge)
Mini club operating daily from 10:00 till 18:00
Tennis club operating from 1st July till 31st August



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Infant facilities

Baby cot
Baby bath
Bottle warmer
Baby phone
Changing pillow
Baby pot
Baby buggy
Baby highchairs in the restaurants

Hotel Facilities & Services (A-Z)

Facilities

Amphitheatre (outdoor)
Babysitting service upon request (at extra charge)
Beach towels (free of charge)
Bilingual team
Car and bicycle rentals (at extra charge)
Concierge services **New**
Conference room (max. capacity 80 pax.)
Currency exchange
Daily bus services to/from Heraklion & Ag. Nikolaos (at extra charge)
Doorman / Groom / Porter
Jewelry shop
Laundry and dry-cleaning service (at extra charge)
Lifeguard by the pools and beach
Mini Market
Outdoor parking area within the hotel premises (free of charge)
Security 24h
Shuttle Bus (at extra charge)
Souvenir Shop
Taxi service (upon request)
Transportation to/from Royal Mare Thalasso & Spa Centre (free of charge)
Free high-speed Wi-Fi

Credit cards

American Express, Eurocard, Mastercard, Visa

Languages

Greek, English, German, Polish, Russian, French, Italian, Czech

Additional overnight tax of €3 per room will be collected upon arrival at the check-in (subject to government policy).



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Other Information

Year of operation: 1987
Beach: sandy with pebbles

Distances

Heraklion Airport: 23 km
Heraklion City: 25 km
Heraklion Port: 25 km
Hersonissos Town: 3 km
Beach: 0 m

Awards & certifications

Official rating: 4-star

Bike Friendly Hotel by NATTOUR in cooperation with the Hellenic Society for the Protection of Nature (EEPF) **New**

Eco-label, Blue Flag by the Foundation for Environmental Education (FEE)

Eco-label, Green Key by the Foundation for Environmental Education (FEE) **New**

ESG Sustainability Certificate HotelCheckBio by HotelCheck **New**

Greek Breakfast, certified by TÜV Hellas and officially awarded by the Hellenic Chamber of Hotels **New**

Health First Protocol by the Hellenic Chamber of Hotels

ISO 14001 by TÜV Hellas (TÜV Nord) **New**

ISO 22000 by TÜV Hellas (TÜV Nord) **New**

Safe Operation of Water Slides by TÜV Hellas (TÜV Nord) **New**

Trip Advisor, Travellers Choice '23 **New**

Trip Advisor, Travellers Choice '21

Trip Advisor, Travellers Choice '20