

- **Reception** 0
- **Room Service** 2407
- **Housekeeping** 6
- **Laundry** 5

Bars & Restaurants Rules

- All beverages are served from 09:00 am until midnight except wine is served during Lunch & Dinner at Dar El Andalus Restaurant only.
- **Azur Bar** working hours from 09:00 AM till Midnight.
- **Pool & Beach Bars** working hours 09:00 AM 17:00 PM
- **Ultra All Inclusive Bar** 24 Hours (Extra Charge).
- **Disco** working hours 23:00 PM 02:00 AM. Drinks are Extra charge.
- No alcoholic beverages will be served to guest under 18 years old.
- For the safety and comfort measures of all guests, the hotel reserves the right not to serve alcoholic drinks to the over intoxicated guest.
- All beverages are served by glass from the bars counters.
- It is not allowed to take the food outside the restaurants.
- No swimming attires are allowed in the main restaurant or Azur Bar.
- The Shisha corner and its services are not included in the formula.

Check Out Instructions

You are requested to check out and deliver the key of the room at the reception before noon time. In case of late departure, we will keep your luggage at the luggage room. If you wish to extend your check out time, please contact the reception for availability and prices.

We thank you & wish you a very pleasant stay.

Mercure Hurghada Management

MERCURE Hurghada

All Inclusive Formula



Km.12 – Safaga Road, Hurghada

P.O Box: 166 Hurghada – Red Sea – Egypt

Tel. : + 2(065) 3 46 46 46

Fax : + 2(065) 3 46 46 40

E-mail : h1815@accor.com

www.mercure.com

Please
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Dear Guest,

Welcome to hotel Mercure Hurghada, the entire team & management wish you an enjoyable stay & unforgettable vacation.

Upon arrival, you will receive your Bracelet which allows you to benefit from the privileges of our all inclusive system.

Kindly find hereunder all necessary information about all inclusive

A la Carte "ORIENTAL" Restaurant. (Opened from 19:00 – 23:00)
Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

A La Carte "ITALIAN" Restaurant. (Opened from 19:00 – 23:00)
Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

A La Carte Fish Menu. (Extra Charge).
Opening days, Menus and prior reservation are kindly requested in Azur Bar Reservation Desk.

Free Leisure Activities (prior reservation is requested):
Tennis (day time), Squash (day time), Mini Golf and Ping Pong
([With the precaution Measures](#))

Paid Leisure Activities:
Billiard, diving center, water sports, wind surf and horseback riding centers.

Free Wi-Fi at the reception lobby.

Meals

Full Buffet Breakfast

At Dar El Andalus Restaurant daily from 07:00 am until 09.30 am

Late Breakfast

At Azur bar daily from 10.00 am until 11.00 am
Croissant – Danish - Cake

Full Buffet Lunch

At Dar El Andalus Restaurant daily from 13:00 pm until 15:00 pm

Snacks

Snacks on the pool and Beach daily from 12:00 pm until 17:00 pm

Tea Time

At Azur bar daily from 17:30 pm until 18:30 pm
English Cake

Full Buffet Dinner

At Dar El Andalus Restaurant daily from 19:00 pm until 21:30 pm

Beverages

Soft Drinks (by glass)

Coca Cola, Diet Cola, Sprite, Fanta, juice (fresh juice with extra charge),
Karkade, Soda, Tonic, Natural Water

Hot Drinks

Tea, Coffee Latte, Black Coffee, Short Coffee (Automatic Machine)

Local Alcoholic Drinks (by glass)

Draught Beer, Whiskey, Gin, Vodka, Rum, Ouzo, Brandy & Cocktails

Local Wine (by glass)

Rosé, Red and White
served only during lunch and dinner in the Dar El Andalus Restaurant.

Mini Bar

One small bottle of water per person daily in the room.

- **Reception** 0
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- **Housekeeping** 6
- **Laundry** 5

Bars & Restaurants Rules

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- **Azur Bar** working hours from 09:00 AM till Midnight.
- **Pool & Beach Bars** working hours 09:00 AM 17:00 PM
- **Ultra All Inclusive Bar** 24 Hours.
- **Disco** working hours 23:00 PM 02:00 AM. Drinks are Extra charge.
- No alcoholic beverages will be served to guest under 18 years old.
- For the safety and comfort measures of all guests, the hotel reserves the right not to serve alcoholic drinks to the over intoxicated guest.
- All beverages are served by glass from the bars counters.
- It is not allowed to take the food outside the restaurants.
- No swimming attires are allowed in the main restaurant or Azur/Ultra Bars.
- No beer will be served at the beach bar.
- The Shisha corner and its services are not included in the formula.

Ultra All-Inclusive Room Service Menu

From midnight until 05:00 am

Club Sandwich (Chicken, Cheese, Roast Beef, Tomatoes, Egg, Lettuce, Onion)

Tuna Sandwich (Tuna, Green Pepper, Tomatoes, Lettuce, Onion)

Beef Burger (On Sesame Bread Topped with Salads Served with Pickles & French Fries)

Spanish or Plain Omelet (Served with French Fries)

Drinks (Soft Drinks only : Cola, Fanta, Sprite, Mineral Water) beverages served only with food.

Check Out Instructions

You are requested to check out of the room before noon time. In case of late departure, we will keep your luggage at the luggage room. If you wish to extend your check out time, please contact the reception for availability and price.

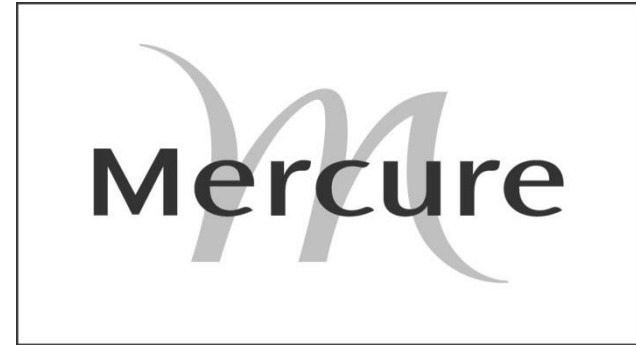
You can keep you bracelet and use the Ultra All-Inclusive services until your departure time.

We thank you & wish you a very pleasant stay.

Mercure Hurghada Management

MERCURE Hurghada

Ultra All Inclusive Formula



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Dear Guest,

Welcome to hotel Mercure Hurghada, the entire team & management wish you an enjoyable stay & unforgettable vacation.

Upon arrival, you will receive your Bracelet which allows you to benefit from the privileges of our Ultra all-inclusive system.

Kindly find hereunder all necessary information about Ultra All inclusive

A la Carte "ORIENTAL" Restaurant. (Opened from 19:00 – 23:00)
Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

A La Carte "ITALIAN" Restaurant. (Opened from 19:00 – 23:00)
Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

A La Carte Fish Menu. (Extra Charge).
Opening days, Menus and prior reservation are kindly requested in Azur Bar Reservation Desk.

Free Leisure Activities (prior reservation is requested):
Tennis (day time), Squash (day time), Mini Golf and Ping Pong
([With the precaution Measures](#))

Paid Leisure Activities:
billiards , diving center, water sports, wind surf and horseback riding centers.

Free Wi-Fi at the reception and Ultra Bar.

Meals

Full Buffet Breakfast

At Dar El Andalus Restaurant daily from 07:00 am until 09.30 am

Full Buffet Lunch

At Dar El Andalus Restaurant daily from 13:00 pm until 15:00 pm

Snacks

Snacks on the pool and Beach daily from 12:00 pm until 17:00 pm

Full Buffet Dinner

At Dar El Andalus Restaurant daily from 19:00 pm until 21:30 pm

Ultra Bar

Snacks and Fresh Fruits

Beverages

Soft Drinks (by glass)

Coca Cola, Coca Cola Light, Sprite, Fanta, Juices and Seasonal Fresh Juices, Karkade, Soda, Tonic, Natural Water, Ice Tea

Hot Drinks

Tea, American Coffee, Nescafe, Nespresso, Turkish Coffee, Espresso, Cappuccino, Coffee Latte, Hot Chocolate

Premium Locals Alcoholic Drinks (by glass)

Heineken, Whiskey, Gin, Vodka, Rum, Tequila, Ouzo, Brandy & Cocktails

Local Wine (by glass)

Rosé, Red and White

Mini Bar

Täglich eine kleine Flasche Wasser pro Person.
Softdrinks in Dosen einmal pro Woche (Mindestaufenthalt 7 Nächte)