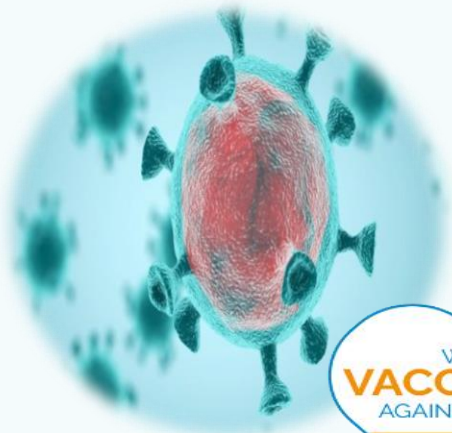




HOTEL DIRECTORY

Long Beach Resort
Hurghada



We glad to announce that we are vaccinated and more happy to relies the stress of your fears of this pandemic

As the world navigates the ongoing COVID-19 pandemic, we at Long Beach are well-positioned to assist in informing travelers throughout this challenging period -- and when ready, assisting in recovery efforts.

Connect with us on social media for travel guidance amid COVID-19

Here are some precautions that can help prevent the spread of COVID-19

- Washing your hands regularly with an alcohol-based sanitizer, or with soap and water.
- Maintaining distance of at least 1 meter (3 feet) between yourself and anyone who is coughing or sneezing
- Avoiding touching your eyes, nose and mouth
- Seeking medical care immediately if you are showing symptoms

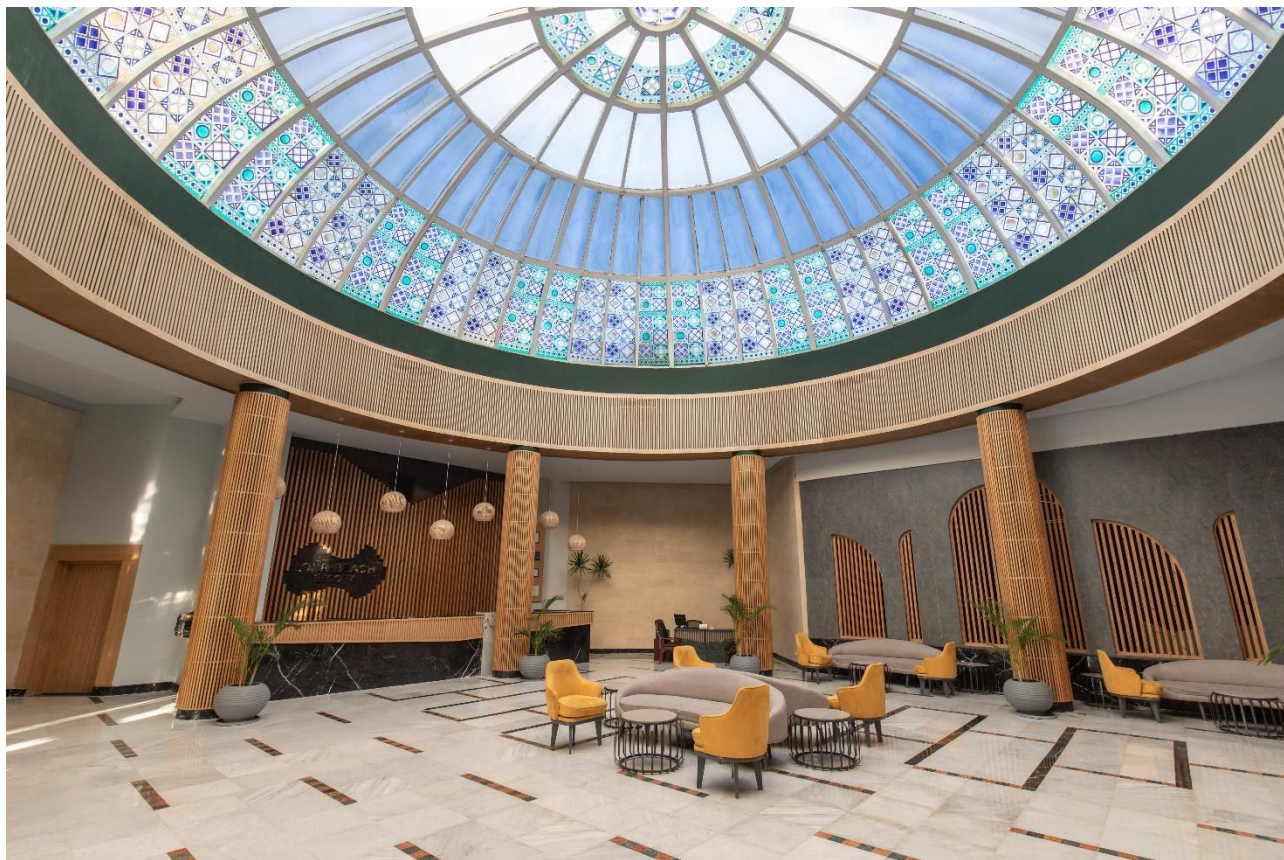


CONTENT OF HOTEL COMPENDIUM



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WELCOME

Dear Guests,

Welcome to Long beach Resort , family friendly, one of thr finest luxury resorts in Hurghada.

Our aim is to provide you with the very best in service so that you can enjoy the natural beauty and charm of Hurghada. Whether you want to relax or embark upon an adventure, you can count on our high standard of hospitality. Our dedicated and friendly staff will ensure that your stay here is a memorable one.

This directory summarizes the excellent features and services of the resort, including information about the hotel and all facilities. If you have any questions or special requests that are not dealt with in this directory, please inform us and we will make the necessary arrangements accordingly.

If there is anything we can do to make your stay more comfortable, do not hesitate to let us know. Your suggestions and feedback are welcome and appreciated.

We are truly pleased to have you with us. We hope you will enjoy the sun and fun in our beautiful Egypt.

Yours truly,

The Hotel Management



YOUR CONTRIBUTION TO PROTECT THE UNIQUE NATURAL RESOURCES OF EGYPT

By investments in natural environment projects Long Beach Hotel is committed to continuously improve its sustainable standard. Here are some of the most important targets Long Beach Resort is aiming to achieve and we wish you can help us to achieve them.

REDUCING ENERGY CONSUMPTION TO LOWER OUR CARBON EMISSIONS AND REDUCE GLOBAL WARMING

- Switch air conditioning units off when window and balcony doors are open
- Do not use extreme temperature settings when using your air conditioning units
- Switch off the lights when they are not needed

REDUCING WATER CONSUMPTION TO LIMIT THE AMOUNT OF WASTE WATER THAT HAS TO BE PROCESSED FOR OUR CONSUMPTION

- Do not leave water running
- Keep your shower time short and functional
- Use the economic flush option on your toilet
- Re-use your linen and towels to reduce washing on a daily basis

REDUCING WASTE PRODUCTION TO PREVENT THE DUMPING OF WASTE INTO LANDFILL

- Deposit all rubbish in the provided bins
- Prefer recyclable products
- Prefer paper material over plastic

OUR COMBINED EFFORT WILL ASSURE MANY BEAUTIFUL PLACES FOR OUR CHILDREN'S TO VISIT !! THANK YOU FOR YOUR SUPPORT !!

Rooms

Our property characterized by the most stunning views, Seafront location with private beach and marina, contain 916 guest rooms, Suites and sites with sea, pool or garden view with 6 outdoor swimming pools, 2 are heated in winter

Room Facilities

Wardrobe or closet
Tea/Coffee maker
Air conditioning
Safe Deposit Box
Ironing facilities
Interconnecting room(s) available
Sitting area
Telephone
Satellite channels
Flat-screen TV
Balcony / Terrace
220 v outlet
Wake-up call service



GENERAL CALLS

Room to Room:

Dial 2 and the room number if room No less than 4 digits

Dial room No direct if room only 4 digits

International numbers :

Available only from Business Center

INTERNAL TELEPHONE NUMBERS

Reception 24 hours ext.: 0

Guest relation ext: 4011

Clinic ext.: 0



Room types

➤ Standard Room

A traditional-style room in the villa's area, ground or first floor, Terrace or balcony with garden or pool view

capacity: 2 adults 1 children

room size: 34m²

bed: twin/King bed



➤ Premium Room

A traditional-style room in the villa's area, ground or first floor, Terrace or balcony with garden or pool view

capacity: 2 adults 1 children

room size: 34m²

bed: twin/King bed



➤ Deluxe Room

A Deluxe room at the main building, offering view of the red sea or garden from the balcony

capacity: 3 adults 1 children

room size: 36m²

bed: king/Twin bed



➤ **Premium Deluxe Room**

A Deluxe room at the main building, offering view of the red sea or garden from the balcony

capacity: 3 adults 1 children

room size: 36m²

bed: king/Twin bed



➤ **Superior Family Suite**

Newly Renovated 2 separated bedrooms at family building, two bathrooms, front room King bed with pool view or garden view, twin room with

direct access to AQUA Park and swimming pools

room size: 54m²

bed: king/Twin bed



Room types

➤ Jacuzzi Suite

One bed room and one living room at main building, pool and sea view ,open terrace with private Jacuzzi ,Couples Only.

room size: 54m²

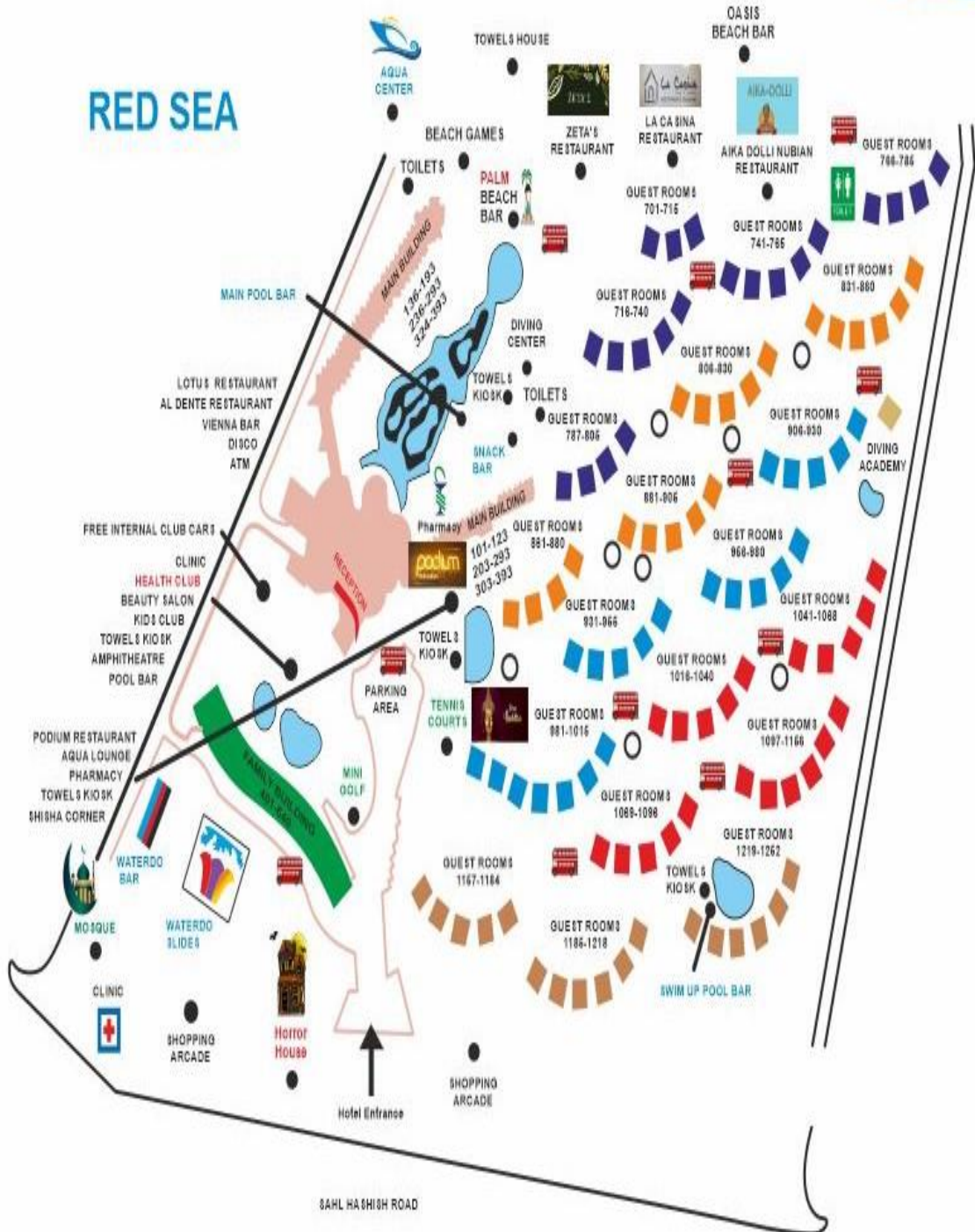
bed: king/Twin bed



Long Beach Resort Hurghada

RED SEA

| | |
|------------------------------|-------------------------------|
| Room From 701 to 805 | |
| Room From 806 to 905 | |
| Room From 906 to 1015 | |
| Room From 1016 to 1156 | |
| Room From 1156 to 1252 | |
| Bus Station | |
| Clinic | |
| Lotus Restaurant | |
| Reception | |
| Podium Restaurant | |
| Vienna Bar | |
| La Casina Restaurant | |
| Zeta's Restaurant | |
| AIKA DOLLI NUBIAN RESTAURANT | |
| Happy Buddha Restaurant | |
| Kids Club | |
| Main Building Right Side | 101-123 203-293 303-393 |
| Main Building Left Side | 106-108 256-293 324-393 |
| Family Building | 401-640 |



HOTEL MAP

GENERAL INFORMATION



Air conditioning

Each room is equipped with controlled air conditioning unit. Please make sure to turn off the air condition when leaving the room or when the balcony door is kept open.

Airport transfer

If you wish to return to the airport by private transfer (**extra charge**) you can make reservation with our limousine service located in the reception.

Alcohol

Kindly be informed that due to local laws, certain imported alcoholic items may become unavailable,

Amenity

You should find two bottle of mineral water, tea and coffee making facilities in the room upon arrival date only. In all rooms available iron board and iron. Bathrobe and slippers are for Deluxe suites only.

ATM facilities

A 24-hour ATM is situated in the lobby next to the main entry and at entrance of aqua lounge .



Baby facilities

Baby chairs are available in our F&B outlets and will be set upon request.

Baby cribs are available to be delivered to the room upon request. Baby sitting services can be provided upon the request, if needed don't hesitate to contact Guest Relation.

Bathrobe

Is available in our Deluxe suites only.

Beach & Pools

The lifeguard service is available from 07:00 am till sunset. Access to the beach is allowed during the hour of supervision of our lifeguards only, according to the specific requirements set out at the beach and the pool areas.

Bed linen

To protect our environment by saving water and reduce water pollution we do change only some parts of your bed linen on a daily basis. If you want to have your bed linen changed completely, please inform reception or Guest Relation.

Birthday Celebration

If you wish to arrange something special, please contact our Guest Relation, that will be gladly assisting you in making this day special.

Books

There are books available for your use in our hotel library at the aqua lounge pool next to the Towel Center. This library is being maintained by you for your convenience and pleasure. Please leave one book for each one you take. We are also grateful for every addition to our small library.

Check-out

Check-out time is 12:00 noon on the day of your departure. We kindly ask you to adhere to this time as we are committed to check-in time at 14:00.

If you wish to keep your room after the official check-out time at 12:00 please contact the reception. Please understand that late check-out or day use room is up to availability in the hotel and subject to extra charge.

With us your dreams become true



Tea & Coffee making facilities

All rooms are equipped with tea & coffee making facilities filled upon the arrival.

Credit cards

We accept the following credit cards: MasterCard & VISA.

Currency cash regulation

The following currencies are accepted in cash as settlement for outstanding bills: Euro (EUR), American Dollars (USD), English Pounds (£). Egyptian Pounds (LE).

Doctor on Call

please contact reception desk and we will do our best to get you an appointment as quickly as possible. Please make sure your insurance certificate is at hand when visiting the doctor and subject to Extra charge.

Do not disturb

Hanging the “ do not disturb” sign on your room door, forbids our staff to enter the room.

Dress code

You are kindly requested to be fully clothed when entering indoor public areas. Swimwear only is not permitted in indoor public areas, bars and restaurants.

Electricity

In order to activate electric current in your room, please insert your key card into the fuse box located next to the front door . The power supply is 220 volts throughout Egypt, please keep this in your mind when plugging items.

Entertainment program

Our Animation Team prepare for you different kind of activities to make your holidays full of joy and fun. sport activities like: volleyball, mini football, boccia, table tennis, aqua gym, aerobic, stretching, dance lessons, darts, pool games (summer time) and also evening entertainments at amphitheatre.

Housekeeping

Housekeeping service is provided from 08:00 till 17:00 on daily basis.

Internet

Wi-Fi is available in the whole resort's area. The access is extra charged except Aqua Lounge Area, please contact the reception for activation code.





Kids Club

Situated on the left side behind SPA, open from 10:00-13:00 and from 15:00-17:00 for all kids between 4 and 9 years old. Mini disco for kids daily at 20:30

Laundry

Laundry bag is available in the room. Laundry service against extra charge.

Limousine service

Provide taxi service. When possible it is best to reserve in advance. Please contact reception for assistance. Limousine service against extra charge

Power saving key system

Kindly insert your key card into the power saving card holder located next to your door in order to connect the power.

Reception

Reception is available 24 hours. You can contact us by dialing (0) from any phone inside the resort.

Safe box

Are available in all rooms, it should be open, if it's not please contact the Reception. The hotel accepts no liability for any valuables not located in the safe box. The instruction how to use it is on the safe box.

Shops

Shops are located in the reception area , Aqua lounge area and on the Beach, open from 09:00 till 22:00 every day. At the shops you can find cotton wear, beach equipment, perfumes, books, souvenirs and silver.

SPA & Beauty Center

Our SPA is situated in the right side beside the family pool. It offers a wide variety of body care, face and body treatment, different kind of massages and more. Please contact for more details ([ext.4011](tel:4011).)

Towel Card

Towel Cards are received from the Reception upon check in. This card entitles you to one towel available at the Towel Center at the pool or beach. Loosing this card will result in a 15 \$ charge deductible from your account. Always ask for your card when you return the used towel back.

Tennis Court

Situated on the right side for main gait of the resort, free of charge. Equipment and flood light in the evening against extra charge.



Relax all your senses

FOOD & BEVERAGE FACILITIES



D,WHITE (Main restaurant)

The international buffet that it's changing its theme every evening will take your tastes to all over the world.

Opening hours :

Breakfast 07:00 - 10:30
Lunch 12:30 - 15:00
Dinner 18:30 - 22:00



international buffet that it's changing its theme every evening will take your tastes to all over the world.

Opening hours :

Breakfast 07:00 - 10:30
Lunch 12:30 - 15:00
Dinner 18:30 - 21:00
Late Dinner 23:00 - 01:00 for late Arrival

Podium restaurant

Located at Aqua Lounge Building with a very fancy atmosphere, serving international cosine with A la card menus.

Opening hours :

Dinner 18:30 - 22:00



Guests staying 5+nights

are entitled to a dinner once per stay in each restaurant

Prior reservation is required at the restaurant reservation system screen at the lobby

DRESS CODE

You are kindly requested to generally wear smart casual clothes, wearing of T-shirts, flip-flops and shorts is only allowed at breakfast time. Sleeveless shirts for men are generally not allowed.



Zetas Restaurant, located at the beach, inspired by the Mediterranean cuisine with an international flair, invites you everyday to enjoy snacks lunch & dinner with á la carte. For dinner time please reserve your table

Opening hours :

Lunch: 12:00 - 16:00

Dinner : 18:30 - 21:30

Serving Ice Cream from 12:00 hrs. to 13:30 hrs. and from 15:00 hrs. to 16:30 hrs.



AIKA-DOLLI Egyptian a'la carte restaurant where you can enjoy the tasty Bedouin dinner and appetizers and relax all your senses in a nice Bedouin atmosphere.

Opening hours :

Dinner : 18:30 - 21:30



For dinner time please reserve your table



La Casina Italian restaurant where you can enjoy the great taste of Italian cuisine

Opening hours :

Dinner : 18:30 - 21:30



For dinner time please reserve your table



Guests staying 5+nights

are entitled to a dinner once per stay in each restaurant. Prior reservation is required at the restaurant reservation system screen at the lobby.



Happy Buddha, Asian restaurant located near the quiet pool at Aqua lounge building , inspired by Asian cuisine to enjoy your dinner with á la carte.

For dinner time please reserve your table

Opening hours :

Dinner : 18:30 - 21:30



Snacks Area

As we care so much to fulfill all desires , we provide the property by many areas for serving different kind of Snakes & Sandwich, Pizzas with flavors, Salads , French fries & Pasta.....etc..

So with us you are full all the time & everywhere , enjoy & relax.

Opening hours every where from

Lunch : 12:00 - 16:00



Everything you love about drinks is in our Long Beach



Lobby Bar

Located in the lobby, 24 hrs.
from 10:00 to 19:00 hrs. All inclusive
Seated service is provided.

The main Pool Bar

Located at the swimming pool.
Enjoy your color drinks in a very relaxing
atmosphere.

Opening hours :

From 10:00 till 18:00 hrs.

Snacks : 12:00 to 16:00 hrs.

Ice Cream : 12:00 to 13:30 hrs.

& 15:00 to 16:30 hrs.



Family Pool Bar

Located at family building where you
can join nice moments with your family

Opening hours :

From 10:00 till 18:00 hrs



Oasis Beach Bar

Located at the beach ,

Opening hours :

From 10:00 till 18:00 hrs.





Swim up Bar

Located at central of villas area

Opening hours :

From 10:00 till sunset.

Serving all inclusive concept

Aqua Lounge Bar

Located inside Aqua lounge Building where you can enjoy drinks with occasional entertainment activities

Opening hours :

From 09:00 till 00:00 hrs.



Oriental Shisha corner

Feel the Egyptian atmosphere in our oriental corner situated next to quite pool .

Enjoy different shisha flavors. Please note that shisha is not part of all inclusive packages.

All bars serve local alcohol and variety of soft drinks
Wine is served during meals at the restaurants only, according to all inclusive package

Aqua Park Water -Do



Pampering your Family & enjoy the moments of fun

Located

Infront of family building , including special Bar & snacks area serving a delicious collection of snacks & grilled items

Opening hours :

From 10:00 : 13:00 hrs.

From 15:00 : 18:00 & it's part of the all-inclusive package.



We like to ask you for your understanding that some information may change occasionally.

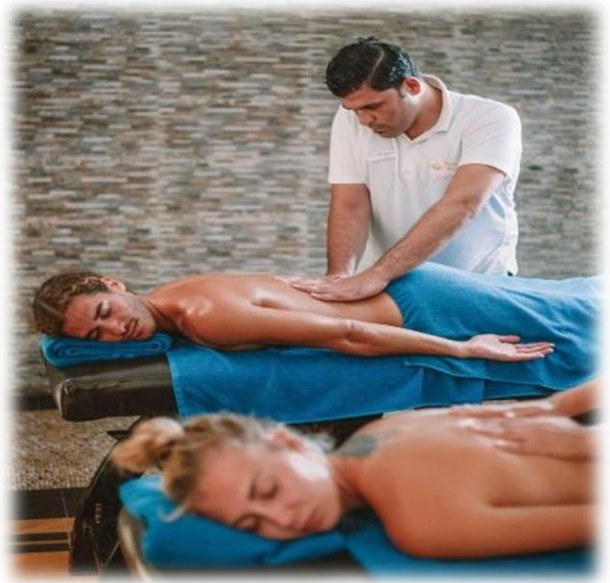
RELAX YOUR SENSES IN OUR SPA



Our **SPA** is located in the heart of the hotel beside family pool.

- Opening hours : from 09:00 till 20:00 hrs.
- fully equipped in-door Gym : 2 treadmills, 2 bikes, 2 elliptical & cross trainers, wellness ball and the gym available 24 hrs.
- The spa offers an extensive menu of over 30 body and beauty treatments, integrating the traditional Egyptian systems of Cleopatra bath with the more contemporary Western spa approach. The spa experience strives to achieve the ultimate harmony between the physical and the mental realms of the individual.

For more information and reservation do not hesitate to call SPA direct (ext. 4011)



FACILITIES AND ACTIVITIES

With us you are on the track

➤ Fitness

Open Air Gym & In-Door Gym

We Care for our guest so we implement one of the most unique gym at Hurghada on our beach with fresh air & sun . Also we have in center of the Hotel another one featuring the Latest generation of cardio and strength training equipment, Fitness takes a personalized approach to help you feel your best during your stay

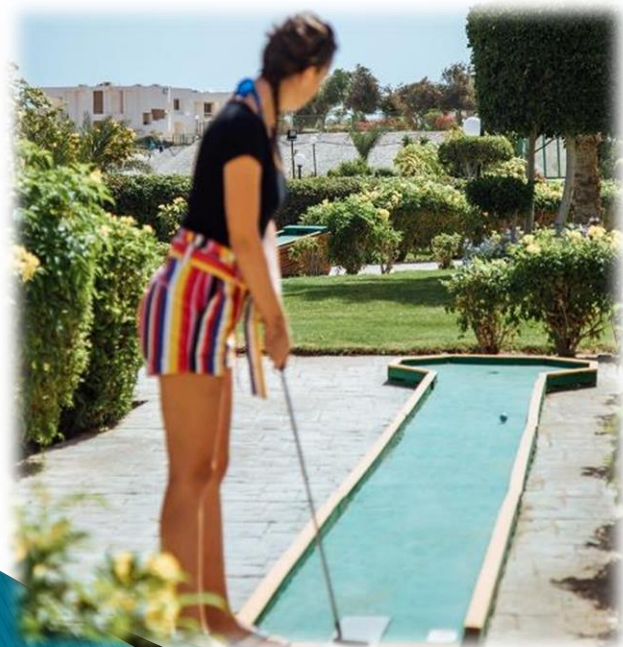


FACILITIES AND ACTIVITIES

➤ ACTIVITIES

we take entertainment very seriously. Between beach activities, water activities, and live shows, we've got your holiday program sorted. Our friendly animation team is here day and night to keep the fun going

Aqua sports, beach volleyball, tennis courts, boccia, aerobics, mini golf, and more !! At long beach, we guarantee you a holiday packed with action and fun.



FACILITIES AND ACTIVITIES

➤ Business & Conference



FOR EXTRA CHARGE SERVICES



24-hour Clinic Service



Babysitting (Previous Reservation Requested)



Business & Conference Services (Including Postal Service)



Beauty



Room Service



Health Club & Spa

COMPLEMENTARY SERVICES



Free Wi-Fi in at Aqua lounge area



Playgrounds at the pool and garden.



Safe Box are available in all rooms.



Baby chairs available at all restaurants



Full kids' programs and activities available all day long throughout the hotel for all children age 4+



Tennis courts, sand volleyball courts, Archery area available for guest use



Open Air Gym & In Door Gym (FREE)