

ROOM & KEY CARD

- When leaving the room the fridge remains active.
- Tea and coffee making facilities are replenished daily
 - 1.5L bottle of water per person on daily basis
 - Minibar: Please notice the minibar list in your room

SAFE

We kindly ask that all valuables are placed in the safe inside the wardrobe, as the hotel cannot accept any responsibility for the loss of these. Please leave the safe open on departure day.

TELEPHONE

Please contact reception by dialling 0. Available 24/7.
To make national or international calls, please contact our reception (2 Euro/Minute). To call another room, please dial 7 then the respective room number.

RECEPTION

Our 24 hour service will assist with all general questions, and provide relevant information such as directions, limo reservations, bedding, porter service etc.

Check-in 14:00 pm, check-out 12.00 pm. Late check-out is subject to availability and with extra charge.

INTERNET

Please activate your Wi-Fi and choose JHG network - enter your room number, first name and your email address in the appropriate fields.
Remember to turn off data roaming to avoid network charges from your operator.

POOL & BEACH AREA

You will find pool/beach towels inside your room, changed upon request on daily basis after 17:00, please leave the towels on the bathroom floor if you require a change. Outside of this time please ring reception.
“Do not disturb” sign is available with beach boys upon request.

The reservation of sunbeds is not permitted, and staff is authorised to remove items from sun loungers after extended periods of non-occupancy.

LAUNDRY

There is a laundry bag in the wardrobe, please fill out the laundry list with your items and the prices can be found in the laundry list.

RESTAURANTS & BARS

Al Masry Main Restaurant

Breakfast	07:00-10:00
Lunch	12:30-14:30
Dinner	18:30-21:30

Al Obba Pool Bar

Soft Drinks	09:00-00:00
Local alcoholic drinks and Cocktails	10:00 - 00:00
Ice Cream	12:00-18:00

Aqua Bar & Restaurant

Drinks Service	10:00-18:00
Snacks	12:30-16:00
Ice Cream	12:30-16:00

Al Sakkala

Late Breakfast	10:30-11:30
Snacks	12:00-17:00
Tea Time	16:00-17:00

Al Sultan Lobby Bar

Drinks	19:00-00:00
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Our “All Inclusive” formula includes soft drinks, mineral water from dispensers, local beer and wine; all local drinks are served in glasses, not bottles, also including local cocktails. Imported alcoholic beverages for an additional fee.

Dress Code:

For dinner gentlemen are required to wear casual long trousers or smart shorts, ladies to dress modestly.

A LA CARTE RESTAURANTS

1 complimentary dinner per stay in one of the following a la carte restaurants: Nino’s, Amaya, Makai Tukai, Sofra, Beach Restaurant, The Grill or Aqua Restaurant.
Restaurants are located within the heart of Madinat Makadi. Please use the touch screen in the lobby to make your reservations.

Allergies and dietary requirements - please notify Restaurant Manager / Chef.

ENVIRONMENTAL AWARENESS

We are extremely concerned of our environment and as such make great efforts to support in all spheres wherever possible. For more information please refer to our environmental boards and TV information channel No.1.



SERVICES

Free of Charge

- Upon request 1 day in advance book via reception:
 - Wake up call
 - Lunch/Breakfast box
 - Tennis court (Floodlight 10 Euros/h)
- Billiard 19:00-00:00
- Table tennis/Table Soccer
- Gym 07:00-19:00
- Outdoor Jacuzzi 11:00-13:00 / 15:00 till Sunset
- ATMs are located in Souk Makadi, beside La Loca and in Jaz Aquaviva hotel

Sport & Entertainment

- Various daytime activities 10:00-12:30 and 15:00-17:00
- Daily evening show acts and live performances
Please refer to info boards for a full breakdown.

Jazy Kids Club

Our Jazy Kids Club open 10:00-12:30 and 15:00-17:00 for children from 4 to 12 y.o. Kids Disco at 20:00 at the Lobby Terrace.

Extra Charge

















- Minibar: Please notice the minibar list in your room
- Laundry
- Limousine service
- El Shisha Bar located in Jaz Makadi Saraya Resort
- Doctor and Pharmacy
- Makadi Water World Aqua park (Please contact the reception for free voucher)
- Shuttle Bus to Hurghada: 9 Euro per person for 2 ways once per day. For more information please contact reception
- Mividaspa
- Diving center, surf center and water sports
- Golf : A superb 18 hole championship golf course, a fun 9 hole par 3 course, plus excellent training facilities .

TAKE CARE

- Avoid direct sunlight especially between 11:00-15:00. Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when explored to the sun.
- Avoid sudden changes in temperature (from warm to cold and vice versa). Give your body a few minutes to get used to the new temperature. Sudden temperature changes can cause health issues, please do not make your air conditioning in the room colder than 25 degrees.
- Please note that due to fire regulations, smoking of hookahs / shisha in the room is not allowed.
- The use of third-party providers outside the hotel (e.g. shops, limousines, etc.) is at your own responsibility.

- 1- Iberotel Makadi Beach
- 2- TUI BLUE Makadi
- 3- Jaz Makadina
- 4- TUI BLUE Makadi Gardens
- 5- Jaz Makadi Star & Spa
- 6- Jaz Makadi Saraya Resort
- 7- Jaz Makadi Oasis Resort
- 8- Jaz Makadi Saraya Palms
- 9- Steigenberger Makadi
- 10- Jaz Aquaviva
- 11- Future Hotel Project
- 12- Future Hotel Project



-  Amaya Indian Restaurant
-  Aqua Center
-  ATM & Exchange machines
-  Café Blue
-  Club House
-  Diving Center
-  El Shisha Café
-  Golf Tee
-  La Loca Disco
-  mivida Beauty Salon
-  The Grill Restaurant
-  Makadi Golf Course
-  mividaspa
-  Makadi Water World
-  Makai Tukai Asian Restaurant
-  Nino's Italian Restaurant
-  Sofra Oriental Restaurant
-  Souk Makadi
-  Super Market
-  Surf Center
-  Travco Group Building

**WELCOME
TO THE
WORLD
OF JAZ.**



Please scan the
QR code for hotel
in-stay survey