

**HOTEL RIU BUENAVISTA \*\*\*\***

TENERIFE



C/ Horno, 35, Urb. Playa Paraíso · 38678 · Adeje · Tenerife · Spain  
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GPS: Lat: 28.123774 · Long: -16.777457

ALL INCLUSIVE 24H

**ROOMS**

542

**SMOKING POLICY**

Non-smoking environment

**SEASON**

Open all year round

## Location

Distance from the beach	Playa de Las Galgas	500 m approx.
Closest town	Playa de las Americas	15 km approx.
Closest city	Costa Adeje	10 km approx.
Airport	Tenerife South Airport Reina Sofía (TFS)	27 km approx.

## General info

The Riu Buenavista hotel is located on the seafront with a splendid view of neighboring island, La Gomera. The hotel features a 9-storey building with 9 lifts, a total of 542 modern and spacious and tastefully-decorated rooms. The hotel is situated approx. 500m from the small sandy beach Playa de Las Galgas on the south western coast of Tenerife.

## Building details

NO.	BUILDING	FLOORS INCL.	GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Main building	9		9	542	Includes ground floor.
1	Annexed building	5		-	-	

TOTAL: 542 ROOMS

## Construction & Renovations

**Built in:** 2004**Riu hotel since:** 2008**Last renovated:** Summer 2020

## Remarks

### Summary of full refurbishment inspring/summer 2020

- After refurbishment: All Inclusive 24 hours
- All rooms, restaurants, bars etc. in new style
- Each room will have shower
- New pool area, with 4 outdoor pools, one of them is Infinity pool
- New children's area: with bigger pool with slides, infants pool and RiuLand
- New poolside restaurant/ Grill restaurant
- New theme restaurants: Asian and Italian restaurant
- New: Lobby bar and poolside bar (new location)
- New: "Pepe's Food" in the pool area

- New designed RiuFit area
- Free WiFi throughout hotel
- New designed gym
- New: RiuArt
- New: Beach Volleyball court
- No more tennis/ paddle court
- No more billiar
- No more beauty salon, massage and hairdresser
- No more villas in the garden

## Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Environmentally-friendly purchasing policy
Waste	Minimum use of single portion packs at buffets
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap
Water	Trickle irrigation
Water	Use of biodegradable cleaning agents
Water	Water saving aerator
Water	WC watersaving flush

## Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
Booking Traveller Review Awards	2021	
HolidayCheck Recommended	2021	2019, 2018, 2016.
Loved by guests award/ hotels.com	2021	2019, 2018.
TripAdvisor® Travellers' Choice	2020	
TUI Umwelt Champion	2018	
ISO Certification 14001	2016	2012. Environmental management systems.
Travelife Gold Award		

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## Facilities

### Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✓	Restaurants	4 restaurants.
✓	Bars	4 bars.
✓	Pools	6 swimming pools.
✓	RiuLand kids' club	And children's playground.
✓	RiuArt atelier	With extra charge.
✓	Free WiFi throughout hotel	Free of charge.
✓	Gym	
✓	Hotel parking, additional charge	With charge.
✓	Doctor (on request, additional charge)	Doctor's visit on request, additional charge.

✓ Available      ✗ Not available

## Reception

**Reception Opening:** 24 hours

**Reception staff speak:** Spanish · English · German · French · Italian

**Local languages:** Spanish

**Local currency:** Euro

## Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service	✓	✓	
Rent a car	✓	✓	
Taxi ordering	✓		

## Means of payment

**Currency exchange in hotel**

**Accepted credit cards:** MasterCard · Visa · Diners · Amex

## Others

No pets allowed.

## External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Bank		1 km		

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Shopping centre		500 m		
Chemist		300 m		
Hospital		15 km		Private hospital.
Bus stop		300 m		Bus stop.

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**Food & Beverages**
**Restaurants**

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.
Main restaurant	Yaiza			With terrace.	✓	✓
	Breakfast	08.00-10.30h	Buffet	Also available on the terrace. Varied buffet and live cooking stations.		
	Lunch	13.00-15.00h	Buffet	Buffet and live cooking stations. Starters & dessert buffet.		
	Dinner	18.30-21.30h	Buffet	Buffet main course with live cooking stations. Starters & dessert buffet. 2 x per week themed buffet. In winter opens/closes 30 min. earlier.		
Asian restaurant	Mandalay			With terrace.	✓	✓
	Optional dinner	19.00-20.30h 21.00-22.30h	Buffet	2 sittings. Reservations required.		
Italian restaurant	Dolce Vita				✓	✓
	Optional dinner	19.00-20.30h 21.00-22.30h	Buffet	2 sittings. Reservations required.		
Poolside restaurant/Theme restaurant	Atlantico			At night: Grill.		
	Lunch	12.00-15.30h	Buffet	Buffet with live cooking stations and assorted desserts.		
	Optional dinner	19.00-20.30h 21.00-22.30h	Buffet	Grill. 2 sittings. Reservations required.		

**Bars**

TYPE	NAME	OPENING	COMMENTS
Lobby bar			Open 24.00h. Snacks and drinks available during nighttime.
Lounge bar			With terrace. Open from 18.00-23.00h.
Poolside bar	La Gomera		With terrace. Open from 11.00-18.00h.
Grill	Pepe's Food		Open from 10:30 - 18.30h. Continental breakfast: 10.30-12.00h, Grill: 12.00-16.00h and afternoon snack 16.00-18.30h.

**Dress code for dinner**

Appropriate attire required for dinner.

## Remarks

Opening and meal times are subject to change.

**HOTEL RIU BUENAVISTA \*\*\*\***  
TENERIFE**All Inclusive**

ALL INCLUSIVE FACILITIES
All meals, snacks and domestic alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Snacks and drinks 24 hours a day.
In-room safe.
WiFi throughout the hotel.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.

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## Outdoor areas

### Swimming pools

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	COMMENTS
✓	Outdoor infinity pool	298		
✓	Outdoor pool	337	✓	
✓	Outdoor pool	299	✓	
✓	Outdoor pool	153	✓	Activity-Pool.
✓	Children's pool with slides	135	✓	
✓	Baby pool	12	✓	

## Pool area

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✓	Sun terrace		
✓	Sun loungers		
✓	Parasols		
✓	Pool towels		
✓	Sunken sun loungers		

## Garden

Size: 11.000 (sq m)

## Beach

Name: Playa Paraiso

Length of beach: 300 m

Distance from hotel: 200 m approx.

## Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✓	Parasols		✓	✓		
✓	Sun loungers		✓	✓		

## Remarks

The man-made Playa del Duque beach in Costa Adeje with beach bar and restaurant is approx. 10 km away. At Playa del Duque beach, sun loungers and parasols at an additional charge.



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**Activities & Entertainment**
**Sports**

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	DISTANCE APPROX.	COMMENTS
✓	Gym	✓		✓		
✓	RiuFit programme	✓		✓		Group fitness activities in the RiuFit area
✓	Multipurpose sports pitch	✓		✓		Volleyball, Football.
✓	Beach volleyball court	✓		✓		
✓	Golf		✓		8 km	18-hole golf courses. External provider.
✓	Scuba diving		✓			Nearby. External provider.

Sports shoes are compulsory when using the gym.

Use of the gym is restricted to guests over 16 years old.

The RIU Group has no direct or indirect relationship with external services/local providers (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

**Remarks**
**Other sports and facilities nearby (additional charge):**

Various water sports available.

**Entertainment**

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Daytime entertainment programme for adults	7	✓		
✓	Live music, shows & RIU entertainment	7	✓		
✓	RiuArt atelier	6		✓	

X = Several times a week

**Children**

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	RiuLand kids' club (4-7 & 8-12 yrs)	7	✓		Daily.
✓	Children's pool with slides		✓		
✓	Baby pool		✓		
✓	Children's playground		✓		

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	High chairs (depending on availability)		✓		Depending on availability.
✓	Cots on request		✓		
✓	Babysitter on request			✓	On request.

X = Several times a week

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**Info for disabled guests**
**Adapted rooms**

Adapted rooms for wheelchair user available	✓
Room category	DDSB
Number of adapted rooms	12
Size of adapted rooms (sq m)	30
Location of adapted rooms (area/floor)	On the 4th floor.

**Adapted rooms - Door widths**

Entrance	90 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	88 cm
Balcony/Terrace	100 cm

**Adapted rooms - Bathroom facilities**

Bathtub	✗
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✓
Shower seat	✓
Support/grab rails in shower	✓
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✓
Support/grab rails near WC	✓
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✓
Washbasin accessible with wheelchair	✓
Entry height of the shower (from floor)	0 cm
Entry height of the bathtub (from floor)	-
Height of the basin	89 cm
Height of the toilet	43 cm

## General hotel facilities

Lift available	✓
Lift's door width	78 cm
Lift's depth	140 cm
Possibility to rent a wheelchair or mobility scooter	✓

## Accessibility of public areas in the hotel

Not all public areas are accessible for wheelchair user

## Accessibility of hotels' swimming pool

At least one swimming pool accessible	✓
Stairs - number of steps	-
Stairs with handrail	✓
Ladder - number of steps	4
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✓
Accessible bathroom near the swimming pool (distance)	50 m

## Additional facilities in hotel

Location of additional toilets for wheelchair user if available      Lobby, Pool restaurant.

## Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✓
Flat	✗
Hillside	✓
Paved sidewalks and streets	✓
Flat landscape	✗
Slightly rising or descending landscape	✗
Paved way to the beach promenade	✗
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

## Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub      ✗

Shower	✓
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✓
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✓
Washbasin accessible for wheelchair	✓
Walk in shower (steps or raised lip)	✓
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	73 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	69 cm
Balcony/Terrace	100 cm
Number of standard rooms located on the ground floor	46

Please contact hotel if more detailed information is needed.



# Hotel Fact Sheet

ROOMS

## HOTEL RIU BUENAVISTA \*\*\*\*\* TENERIFE



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RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	SEA VIEW	BATHROOM WITH SHOWER	HAIRDRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	IN-ROOM FAN	SMALL FRIDGE	1 BEDROOM	2 BEDROOMS	SITTING AREA	SEPARATE LOUNGE	2 BEDS - SIZE: 110 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA	SOFA BED	BALCONY/TERRACE	COMMENTS
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F2SB	Family room two bedrooms	52	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
DDSB	Double room	25	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		There are also rooms with 2 beds 110x200 cm available.
F1SB	Family room one bedroom	40	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
DDMB	Double Room Sea View (as of Summer 23)	23	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		Available from Summer 23 onwards.
F2EB	Family room two bedrooms and living room	67	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		2 bathrooms with shower.

TOTAL: 542 ROOMS ✓ Available, free of charge. ● Available, additional charge.

**Features**  
Current : 220V