


HOTEL RIU BUENAVISTA ****

TENERIFE

C/ Horno, 35, Urb. Playa Paraíso · 38678 · Adeje · Tenerife · España
 Tel: +34 922 756 100 · Fax: +34 922 723 468 · E-Mail: hotel.buenavista@riu.com
 RIU Code: BVI · Rumbo Code: 410
 GPS: Lat: 28.123774 · Long: -16.777457

ALL INCLUSIVE 24H

All Inclusive 24
by RIU

Fun4All
by RIU

ROOMS

542

SMOKING POLICY

Non-smoking environment
 Only permitted in designated areas

SEASON

Open all year round

Location

Distance from the beach	Playa de Las Galgas	500 m approx.
Closest town	Playa de las Americas	15 km approx.
Closest city	Costa Adeje	10 km approx.
Airport	Tenerife South Airport Reina Sofía (TFS)	27 km approx.

General info

The Riu Buenavista hotel is located on the seafront with a splendid view of neighboring island, La Gomera. The hotel features a 9-storey building with 9 lifts, a total of 542 modern and spacious and tastefully-decorated rooms. The hotel is situated approx. 500m from the small sandy beach Playa de Las Galgas on the south western coast of Tenerife.

Building details

NO.	BUILDING	FLOORS INCL.	GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Main building	9		9	542	
1	Annexed building	5		-	-	

TOTAL: 542 ROOMS

Construction & Renovations

Built in: 2004

Riu hotel since: 2008

Last complete refurbishment: 2020

Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Environmentally-friendly purchasing policy
Waste	Minimum use of single portion packs at buffets
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap
Water	Trickle irrigation
Water	Use of biodegradable cleaning agents
Water	Water saving aerator
Water	WC watersaving flush

Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
Booking Traveller Review Awards	2023	2021.
TripAdvisor® Travellers' Choice	2023	2020.
HolidayCheck Recommended	2023	2021, 2019, 2018, 2016.
TUI Top Quality	2022	
Loved by guests award/ hotels.com	2021	2019, 2018.
TUI Umwelt Champion	2018	
ISO Certification 14001	2016	2012. Environmental management systems.
Travelife Gold Award		


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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✓	Restaurants	5 restaurants.
✓	Bars	3 bars.
✓	Pools	6 swimming pools.
✓	RIU Land kids' club	
✓	RIU Art atelier	
✓	Free WiFi throughout hotel	
✓	Gym	
✓	Hotel parking, additional charge	Underground. Limited places. Unguarded.
✓	Doctor (on request, additional charge)	

✓ Available

✗ Not available

Reception

Reception opening hours: 24 hours

Reception staff speak: Spanish · English · German · French · Italian

Local languages: Spanish

Local currency: Euro

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service	✓	✓	
Rent a car	✓	✓	
Taxi ordering	✓		

Means of payment

Currency exchange in hotel

Accepted credit cards: MasterCard · Visa · Diners · Amex

Additional Information

No pets allowed.

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Bank		1 km		
Shopping centre		500 m		
Chemist		300 m		
Hospital		15 km		
Bus stop		300 m		


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Food & Beverages
Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
Main restaurant	Yaiza				✓	✓	✓
	Breakfast	08.00-10.30h	Buffet	Varied buffet and live cooking stations.			
	Lunch	13.00-15.00h	Buffet	Buffet with live cooking stations and assorted desserts.			
	Dinner	18.30-21.30h	Buffet	Buffet with live cooking stations. Vegetarian options available. 2 x per week themed buffet.			
Asian restaurant	Mandalay				✓	✓	✓
	Optional dinner	19.00-20.30h 21.00-22.30h	Buffet	Reservation required. 2 sittings.			
Italian restaurant	Dolce Vita				✓	✓	
	Optional dinner	19.00-20.30h 21.00-22.30h	Buffet	Reservation required. 2 sittings.			
Poolside restaurant/Theme restaurant	Atlantico				✓		✓
	Lunch	12.00-15.30h	Buffet	Buffet with live cooking stations and assorted desserts.			

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
	Optional dinner	19.00- 20.30h 21.00- 22.30h	Buffet	Grill. Reservation required. 2 sittings.			
Grill	Pepe's Food				✓		✓
	Snacks	12.00- 18.30h.	Snacks				

Additional information

RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
		Opening and meal times are subject to change.

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Lobby bar		0.00-24.00h		✓	
Lounge bar		18.00-23.00h		✓	✓
Poolside bar	La Gomera	11.00-18.00h			✓

Dress code for dinner

Appropriate attire required for dinner.


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ALL INCLUSIVE FACILITIES

All meals, snacks and domestic alcoholic and non-alcoholic beverages in all hotel bars and restaurants.

Snacks and drinks 24 hours a day.

In-room safe.

WiFi throughout the hotel.

All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.


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Outdoor areas

Swimming pools

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	SWIM-UP BAR**	COMMENTS
✓	Outdoor infinity pool	298			
✓	Outdoor pool	337	✓		
✓	Outdoor pool	299	✓		
✓	Outdoor pool	153	✓		Adult-exclusive.
✓	Children's pool with slides	135	✓		
✓	Baby pool	12	✓		

Pool area

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✓	Sun terrace		
✓	Sun loungers		
✓	Parasols		
✓	Pool towels		
✓	Sunken sun loungers		

Garden

Size: 11.000 (sq m)

Beach

Name: Playa Paraiso

Length of beach: 300 m

Distance from hotel: 200 m approx.

Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✓	Parasols		✓	✓		
✓	Sun loungers		✓	✓		

Remarks

The man-made Playa del Duque beach in Costa Adeje with beach bar and restaurant is approx. 10 km away. At Playa del Duque beach, sun loungers and parasols at an additional charge.


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Activities & Entertainment
Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✓	Gym	✓		✓			
✓	Group fitness activities in the RIU Fit area	✓		✓			Daily.
✓	Multipurpose sports pitch	✓		✓			
✓	Beach volleyball court	✓		✓			
✓	Scuba diving		✓		✓	900 m	
✓	Golf		✓		✓	8 km	

Sports shoes are compulsory when using the gym.

Use of the gym is restricted to guests over 16 years old.

The RIU Group has no direct or indirect relationship with external services/local providers (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Entertainment

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Daytime entertainment programme for adults	7	✓		
✓	RIU Art atelier	X		✓	Supplement for materials.
✓	Live music, shows & RIU entertainment	7	✓		
✓	RIU Party	1	✓		

X = several times a week

Children

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	RIU Land kids' club (4-7 & 8-12 yrs)	7	✓		
✓	Children's pool with slides		✓		
✓	Baby pool		✓		
✓	Children's playground		✓		
✓	High chairs (depending on availability)		✓		
✓	Cots on request		✓		
✓	Babysitter on request			✓	

X = several times a week


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Info for disabled guests
Adapted rooms

Adapted rooms for wheelchair user available	✓
Room category	DDSB
Number of adapted rooms	12
Size of adapted rooms (sq m)	30
Location of adapted rooms (area/floor)	On the 4th floor.

Adapted rooms - Door widths

Entrance	90 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	88 cm
Balcony/Terrace	100 cm

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✓

Shower seat	✓
Support/grab rails in shower	✓
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✓
Support/grab rails near WC	✓
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✓
Washbasin accessible with wheelchair	✓
Entry height of the shower (from floor)	0 cm
Entry height of the bathtub (from floor)	-
Height of the basin	89 cm
Height of the toilet	43 cm

General hotel facilities

Lift available	✓
Lift's door width	78 cm
Lift's depth	140 cm
Possibility to rent a wheelchair or mobility scooter	✓

Accessibility of public areas in the hotel

Not all public areas are accessible for wheelchair user

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✓
Stairs - number of steps	-
Stairs with handrail	✓
Ladder - number of steps	4
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✓
Accessible bathroom near the swimming pool (distance)	50 m

Additional facilities in hotel

Location of additional toilets for wheelchair user if available	Lobby, Pool restaurant.
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Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✓
Flat	✗
Hillside	✓
Paved sidewalks and streets	✓
Flat landscape	✗
Slightly rising or descending landscape	✗
Paved way to the beach promenade	✗
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub	✗
Shower	✓
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✓
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✓
Washbasin accessible for wheelchair	✓
Walk in shower (steps or raised lip)	✓
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	73 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	69 cm
Balcony/Terrace	100 cm
Number of standard rooms located on the ground floor	46

Please contact hotel if more detailed information is needed.

