



## All-Inclusive Program

*Complimentary Food and Beverages are served in the following outlets from 06.30 until 00.00 midnight daily*

### Restaurant Buffet

*Mahfouz & El Mattam*

Breakfast: 06.30 – 10.30

Lunch: 13.00 – 15.00

Dinner: 19.00 – 22.00

### Snacks

Danish Pastry 11:00 – 12:00 *Sunset Bar and Waves Bar*

Light Snacks 14.00 – 16.00 *Sunset Bar and Waves Bar*

### Bars

Sunset bar: 09:00 – 18:00

Pool Bar: 09:00 – 18:30    Chill Out Bar: 18:30 – 00:00    Waves Bar 09:00-18:00

Olympic Bar: 18:30 - 00:00    Splash Bar: 10:00 - 18:00

Opening and closing time for all the outlets are variable  
depending on the seasons.

### Hard All-Inclusive Beverages served by the glass

Soft drinks and juices, local draft beer, (wine only during the lunch and dinner at the main restaurant/ not available on the bars) and spirits, house cocktails, filter coffee and tea until 00.00 midnight.

**Alcoholic beverage service start at 11:00 am. After midnight all the beverages at EXTRA CHARGES**

### All Inclusive Sports & Activities & Facilities

Tennis, Volleyball, Snorkeling, Table Tennis, Mini Golf,  
Fitness Center (24/7. access with room card)  
Kids Paradise 10.00-18:00

### Entertainment

Weekly schedules of entertainment, fun & games from The 'Five-Star Animation Company' are posted on noticeboards beside swimming pools and outside bars.

## Services and Activities Available at Extra Charge *(added to Room bill on check-out)*

Bottled wine and beer, imported spirits, specialty cocktails,  
Specialty coffees, fresh juices and Shisha  
Any drinks served after 00.00 midnight

Scuba diving – prices available at Dive Center

Massage – prices available from Health Club

Tennis Trainer – prices available from Concierge

Billiard – prices available at the bars

Babysitting – prices available from Concierge

Car Rental – prices available from Car Rental Desk

Additional premium Internet speed – cards purchased from Reception

### Room Service

24 Hours

Orders: Ext. 3805

(45 minutes Deliver)

### Kan Zaman Café

Shisha & Special Arabic menu 13:00 – 00:00

### Sunset Bar

18:00 – 22:00

### Olympic Bar & Shisha Terrace Café

Shisha 13:00- 00:30

11:00 - 18:00

00:00 – 02:00

### Barracuda Restaurant

Dinner: 18:30 - 22:00

Enjoy our newly opened fish restaurant "Barracuda" with an amazing sea view experience. All-inclusive guests can benefit of LE 100 credit per person when dining a 3 course menu



**Dear Guest,**

“Ahlan wasahlan”, a very warm welcome to Hilton Sharks Bay Resort!

Our mission is that you will enjoy your stay and time with us, making new friends, taste new kinds of food, try out sports activities and see and feel local touches of Egypt and the Bedouin culture of this area.

We are constantly working on improving our product and services and your ideas, comments and points of view are very essential for us in this process. Please take a few minutes to fill the questionnaire in your room and hand it in our reception.

If you plan on visiting Naa’ma Bay, please book your seats on our shuttle bus. The bus schedule can be found in your room or at the reception desk.

The resort bus cycle from the starting point is 30 minutes.

For your courtesy, Please use rob in room’s bathroom to dry your laundry.

-To ensure smooth operation, please refer to the reception of deluxe side for any inquires or assistance in case of staying in the deluxe side.

- In case of any dietary requirement, please refer to Front Desk Team.
- Hotel doctor is available 24 hours at charge just contact reception.
- Breakfast boxes requests could be taken at the reception until 21:00 only.
- For safety reasons, SHISHA is not allowed at the guest room.
- Daily fumigation for the hotel gardens and public areas starts from 18:00 till 19:30.
- Unattended sun beds will be released by the pool or beach attendant and given to another guests.
- DO NOT walk on the corals or feed the fish
- DO NOT take anything from the RED SEA i.e. corals, shells etc
- In case of late checkout please refer back to the front desk in advance ( subject to availability / chargeable )

Again, a warm welcome from Hilton Sharks Bay Resort and we wish you a very enjoyable holiday.

Best regards,

Ramy Latif

General Manager