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Setting

The **H10 Tenerife Playa** is located in Puerto de la Cruz, in northern Tenerife, one of the island's biggest tourist areas. Set in a coastal environment, Puerto de la Cruz is surrounded by nature and boasts some of Tenerife's main attractions such as Lago Martiánez, a seawater lake complex designed by Canarian architect César Manrique, and the Loro Parque theme park.

- 50 m from Martiánez beach
- 50 m from Lago Martiánez
- 90 m from the casino
- 3 km from Loro Parque theme park
- 25 km from Tenerife North airport
- 28 km from Icod de los Vinos
- 32.5 km from Garachico
- 35 km from Santa Cruz de Tenerife
- 42 km from Las Cañadas del Teide National Park
- 90 km from Tenerife Sur airport

Coordinates: 28° 25' 8.04" N / 16° 32' 33.36" W



Description

Surrounded by the sea and facing Lago Martiánez, the **H10 Tenerife Playa** enjoys an outstanding location in Puerto de la Cruz, in northern Tenerife. The hotel has a full range of facilities, grand swimming pools, a wide range of dining options, two meeting rooms, a complete entertainment programme and the Privilege, Exclusive Rooms and Services.

- 324 rooms**
- Complimentary Wi-Fi** throughout the hotel
- Free **Internet Corner**
- 2 outdoor adult swimming pools** (1 heated in winter), **1 children's swimming pool** and **1 Jacuzzi**
- 1 restaurant and 2 bars**
- Privilege, Exclusive Rooms and Services**
- Despacio Beauty Centre** on the 10th floor with **gym and terrace with Balinese beds and sun lounge area overlooking the sea and Lake Martiánez**
- Multi-sports court**
- TV room and games room**
- 2 meeting rooms**
- Medical service (on request and \$)**
- All Inclusive**



Rooms

The rooms at the **H10 Tenerife Playa** are equipped with all the amenities you might need for a comfortable stay:

LCD TV with international channels
Minibar (products on request and \$)
Personal prevention kit (on request)
In-room safe (\$)
Kettle (\$ and on request)
Air conditioning

Fully equipped bathroom with 1800 W hairdryer. The Junior Suites also feature a magnifying mirror.



BASIC ROOM

Basic Rooms: comfortable smaller-sized rooms accommodating up to two people. They feature two 1 x 2 m twin beds. They have either street views or pool views (no balcony).



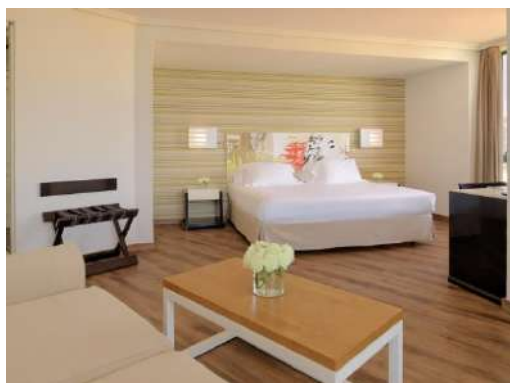
SEA VIEW DOUBLE ROOM

Double Rooms: comfortable 24.5 m² rooms with a 1.8 x 2 m double bed or two 1 x 2 m twin beds. They feature a balcony overlooking the swimming pool. The hotel also features **Sea View Double Rooms** (\$).



PRIVILEGE ROOM

Privilege Rooms: 24.5 m² rooms equipped with a 2 x 2 m King Size bed or two 1 m x 2 m twin beds. They have a balcony overlooking the swimming pool or the sea. They offer exclusive extra amenities for guests who have signed up for the Privilege, Exclusive Rooms and Services (for more details see the **Privilege** section).



JUNIOR SUITE

Junior Suites: spacious 39 m² rooms with bedroom, living room and balcony overlooking the street and the swimming pool. Featuring either one 2 x 2 m King Size bed or two 1 m x 2 m twin beds. They feature a sofa bed and can accommodate up to 2 adults + 2 children.



SEA VIEW PRIVILEGE JUNIOR SUITE

Privilege Junior Suites: spacious rooms with bedroom and living room. Some Privilege Junior Suites have an area of 32 m² and views of the swimming pool (without a balcony) while others have an area of 37.50 m² and side views of the sea (with balcony and \$). They are equipped with a 2 x 2 m King Size bed or two 1 x 2 m twin beds, as well as a sofa bed. They offer exclusive extra amenities for guests who have signed up for the Privilege, Exclusive Rooms and Services (for more details see the **Privilege** section). They can accommodate up to 2 people.

Note:

Some amenities may be unavailable depending on restrictions caused by the health crisis. For more details, check with the hotel. The décor, size and views of the rooms may vary depending on the room allocated.

Restaurants and bars



EL DRAGO RESTAURANT

El Drago: buffet restaurant with show cooking and large windows overlooking the sea. It features a pleasant terrace with spectacular sea views.



EL LAGAR BAR AND RESTAURANT

El Lagar: bar and restaurant located next to the swimming pool. It serves drinks, as well as lunch and snacks à la carte.



TINERFE BAR

Tinerfe Bar: hotel lobby bar with live music and evening shows. It features a pleasant terrace in the garden.

All restaurant services have been adapted to guarantee food safety in line with COVID-19 prevention protocols.

Some restaurant services may be closed or subject to changes depending on the season. For more details, check with the hotel.

Dress code: gentlemen are required to wear a shirt or polo shirt and long trousers at the restaurants for the evening meal and ladies are required to wear smart clothes.

All Inclusive

At the **H10 Tenerife Playa**, guests can relax without having to worry about a thing. The programme includes:

Meals, local and international drinks, cocktails and snacks.

The Privilege, Exclusive Rooms and Services and the Despacio Beauty Centre are not included in the programme.

Drinks included as per the All Inclusive programme menu.

The services included in the programme may change depending on the season. For more details, check with the hotel.

Privilege

For a unique experience, the **H10 Tenerife Playa** offers the possibility of signing up for **Privilege, Exclusive Rooms and Services**.

Privilege service:

Exclusive Privilege Lounge with free bar service, daily press, TV and computers with printer and Internet access

Complimentary lunch at the El Drago Restaurant for any stay of more than three nights and for guests on half board, full board or all inclusive rates (drinks not included. The meal will consist of a starter, main course and dessert, on a list to choose from)

10% discount on treatments at the Despacio Beauty Centre

Personalized check-in and check-out

Late check-out (subject to availability)

Personalised guest service

Porter service

Privilege Rooms and Privilege Junior Suites:

Welcome gift

Complimentary Nespresso coffee machine (restocked daily) and kettle

Minibar with complimentary drinks upon arrival (\$ for refills)

One bottle of water per person upon arrival

Pillow-top mattress and pillow menu

Exclusive Privilege bathrobe, slippers and pool towels

Room cleaning and preparation twice a day

Night-time turndown service

Some services may change depending on the season. For more details, check with the hotel.



PRIVILEGE LOUNGE



PRIVILEGE JUNIOR SUITE



despacio beauty centre

The **H10 Tenerife Playa** features a **Despacio Beauty Centre**, a space where you can unwind and pamper your body and mind. It provides the following services:

Sauna, Turkish bath, shower jet, massage and body treatments

Gym with sea views

Terrace on the 10th floor with Balinese beds, sun loungers and spectacular sea views

Access to the gym and the terrace with Balinese beds and sun loungers is free for all guests. The other facilities and Despacio Beauty Centre services are charged separately.

Bookings must be made in advance due to capacity restrictions.

Some services are subject to changes depending on the season. For more details, check with the hotel.



TREATMENT ROOM



GYM



BALINESE BEDS OVERLOOKING THE SEA

BLUE Team

At the **H10 Tenerife Playa**, you will find an extensive programme of day and night activities led by our Blue Team entertainment team.

Exercises and aquagym, petanque, bowling, skittles, sjoelen, shuffleboard, rifle shooting, archery, darts, board games, etc.

And at night, guests can enjoy live music (five days a week) and professional shows (two days a week).

The **Blue Team** activities will be adapted to guarantee safe distancing and hygiene measures.



The **H10 Tenerife Playa** has two meeting rooms with natural light for holding professional or private events for up to 190 people. There is also the possibility of organising lunches, drinks receptions and coffee breaks.

MEETINGS & EVENTS
H10 HOTELS

Spaces for events	m ²	Height	CAPACITY							
			Drinks reception	Theatre	Classroom	Boardroom	Banquet	Cabaret	U SHAPE	O SHAPE
COLÓN	110	2.44 m	100	80	65	42	88	-	39	-
TROPICAL	139	2.44 m	190	168	100	42	104	-	68	-

*Maximum (optimal) capacity recommended for these rooms by event type. During the health crisis, the capacity will be reduced and the layouts will be adapted to guarantee the safety distance and hygiene measures.



TROPICAL ROOM – CLASSROOM LAYOUT WITH COFFEE-BREAK



At H10 Hotels, we want enjoying your holiday to be your only concern. For this reason, we have defined some action and prevention protocols to ensure the health and well-being of our guests, employees and collaborators in all our establishments.

All the protocols and **safety and hygiene measures** designed follow the recommendations of the WHO and have been developed in conjunction with the **Preverisk Group**, a leading international company in food safety, hygiene and health, in order to guarantee the best implementation of the measures and inspire in our guests the greatest possible confidence.

Furthermore, to ensure optimum efficiency in cleaning processes, all of our employees have received specific training from **Johnson Diversey**, a leading international company in cleaning and disinfection procedures.

Safety and hygiene in our facilities has always been a priority for us, but now more than ever we are taking all possible steps to ensure that travelling continues to be a safe experience.

Quality Certificates



Awards

BOOKING.COM	Traveller Review Award – 2021, 2020 Booking Award – 2019, 2018, 2017
HOTELS.COM	Loved by guests Award Winner – 2021
HOLIDAYCHECK	Recommended – 2018, 2017, 2016
GOHOTELS	Outstanding Service Award – 2018
TRIPADVISOR	H10 HOTELS is recognized by Tripadvisor as one of the ten “most excellent” medium-sized hotel chains in the world. – 2018 Certificate of Excellence – 2016, 2014, 2012
ZOOVER	Zoover Award – 2015, 2012 Highly Recommended – 2013
GRAN HOTEL TURISMO MAGAZINE	Best Hotel Chain at the 10 th Hotel Initiative Awards – 2014
H10 HOTELS	2 nd Prize for Excellence – 2013
JET2HOLIDAYS	Quality Award – 2012
TRAVEL REPUBLIC	Customer Recommendation Awards – 2011
THOMAS COOK	Marque of Excellence Award – 2005 Partner in Excellence – 2003
FIRST CHOICE	Gold Choice Award – 2003, 2002
JMC	Partner In Excellence Award - Best JMC Hotel In Canary – 2002
PORTLAND DIRECT	Gold Medal – 2001
ASHOTEL	Special Mention, 3 rd Environmental Quality Awards for the Hotel Industry – 2000