ULTRA All INCLUSIVE FORMULA

FOOD

Le Monde Restaurant	Breakfast	From 07:00-10:00
Buffet Style	Lunch	From 12.30-14:30
Self Service	Dinner	From 18:30-21:30
Lobby bar	Late Breakfast (Baked Items)	From 10:00-11:00
Self Service		
Food Court	Hot Snacks	From 11:00-14:00
Self Service	Ice Cream	From 12:00-13:00 &
		From 16:00-17:00
Shamandoura Bar	Hot Snacks	From 15:30-17:00
Self Service		
Beach Bar	Hot Snacks	From 12:00-14:00
Self Service	Crepe	From 15:30-17:00
Al Dente	Every day	18:30, 19:30 or 20:30
Italian a' la carte		Reservation required
Andalucia	Sat., Mon., Wed. & Thu.	18:30, 19:30 or 20:30
Oriental a' la carte		Reservation required
Rossini	In Serenity Beach hotel	18:30, 19:30 or 20:30
Royal a' la carte	Mon., Wed., Fri., Sat.	Reservation required
Rossini	In Serenity Beach hotel	18:30, 19:30 or 20:30
Mexican a' la carte	Tue., Thu., Sun.	Reservation required
Sayonara	Fri., Sun. & Tue.	18:30, 19:30 or 20:30
Asian a' la carte		Reservation required
Sea Food Menu	In any restaurant upon request	18:30, 19:30 or 20:30
A' la carte, <u>extra charge</u>	Reservation required	
A' la carte restaurants re	eservation at guest relation desk from	n 09 - 10
	BEVERAGES	
In-Room Service	Water, Tea & coffee Set	Daily refreshed
Lobby Bar	Local alcoholics, cocktails, soft	From 10:00-23:00
Self Service	drinks, tea & coffee.	
Shamandoura Bar	Local alcoholics, cocktails and soft	From 10:00-Sunset
Self Service	Local alcoholics, cockialis and soft	From 10:00-Sunsei
	drinks	
Food Court Bar		From 10:00-Sunset
Self Service	drinks Local alcoholics, cocktails and soft drinks, tea & coffee.	From 10:00- Sunset
	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails	
Self Service English Pub Self Service	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass	From 10:00- Sunset
Self Service English Pub	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass Local alcoholics, cocktails and soft	From 10:00- Sunset
Self Service English Pub Self Service	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass Local alcoholics, cocktails and soft drinks, tea & coffee	From 10:00- Sunset From 18:00-02:00
Self Service English Pub Self Service Beach Bar Self Service	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass Local alcoholics, cocktails and soft drinks, tea & coffee OTHERS	From 10:00- Sunset From 18:00-02:00
Self Service English Pub Self Service Beach Bar Self Service Shisha Bar (water pipe)	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass Local alcoholics, cocktails and soft drinks, tea & coffee OTHERS In Serenity Beach	From 10:00- Sunset From 18:00-02:00 From 10:00-Sunset 1X free /person/stay
Self Service English Pub Self Service Beach Bar Self Service Shisha Bar (water pipe) Bathrobes & Slippers	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass Local alcoholics, cocktails and soft drinks, tea & coffee OTHERS In Serenity Beach Fruit Basket upon arrival	From 10:00- Sunset From 18:00-02:00 From 10:00-Sunset 1X free /person/stay 1X Mini Bar Soft Drinks
Self Service English Pub Self Service Beach Bar Self Service Shisha Bar (water pipe)	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass Local alcoholics, cocktails and soft drinks, tea & coffee OTHERS In Serenity Beach	From 10:00- Sunset From 18:00-02:00 From 10:00-Sunset 1X free /person/stay
Self Service English Pub Self Service Beach Bar Self Service Shisha Bar (water pipe) Bathrobes & Slippers	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass Local alcoholics, cocktails and soft drinks, tea & coffee OTHERS In Serenity Beach Fruit Basket upon arrival 20 Minutes Scuba diving in pool 1X/stay	From 10:00- Sunset From 18:00-02:00 From 10:00-Sunset 1X free /person/stay 1X Mini Bar Soft Drinks
Self Service English Pub Self Service Beach Bar Self Service Shisha Bar (water pipe) Bathrobes & Slippers 20 Minutes Massage	drinks Local alcoholics, cocktails and soft drinks, tea & coffee. Premium Local alcoholics, cocktails and soft drinks served by glass Local alcoholics, cocktails and soft drinks, tea & coffee OTHERS In Serenity Beach Fruit Basket upon arrival 20 Minutes Scuba diving in pool	From 10:00- Sunset From 18:00-02:00 From 10:00-Sunset 1X free /person/stay 1X Mini Bar Soft Drinks

INFORMATION:

- Check in at 14:00 and check out at 12:00. Late check out is subject to availability and against charge.
- Lost / not returned key or towel card costs 100 L.E
- Opening times of the restaurants and bars are subject to change according to seasonality.
- Safe boxes are available in all guest rooms free of charge.
- Only swimming suits are allowed in the swimming pools. Other clothes, nudism or topless are not allowed.
- Dinner Dress code is smart casual
- All indoors areas are "No Smoking" Except the outside area of the English Pub
- Aqua Park: Open from 10 according to an operation schedule, including a lunch break
- Pool & Beach Towel and "Do Not Disturb" signs are available at the towel centers
- Right side of the beach is Relaxing Zone
- All outlets are cashless. Please sign any checks and pay to the reception until check out.
 Room bill credit limit is 1000 L.E.
- For hygiene reasons, Food & Beverage items must be consumed within the restaurants or bars.
- Meal boxes for excursions are available upon request one day in advance on the reception.
- Kids Club: Open from 10:00 to 12:00 and from 15:00 to 17:00
- Daily Animation program on the pool and the beach
- Daily Kids Disco: at 20:00
- Daily evening entertainment: at 21:00
- Tennis: free of charge during the day. Equipment and flood light against charge.
- WIFI: free of charge in the lobby area. Login name and passwords are available at the reception.
- GYM: open from 09:00 hrs 19:00 hrs (free of charge)
- Shuttle Bus to the Beach: Every 15 Minutes from 9 AM to Sunset
- ATM: In the Lobby
- Money Exchange: In the beach hotel lobby
- Bank: At the main gate

AGAINST CHARGE

- Luna Park, 6D Cinema and video games
- Bottled drinks, fresh juice and Turkish coffee
- Clinic: on call 24 hrs through the reception.
- SPA & Beauty Saloon: open from 09:00 hrs 19:00 hrs
- Diving Center
- Billiard (In Serenity Beach)
- Shuttle Bus to Hurghada
- Limo Service
- Laundry Service
- Telephone Calls: Through the reception

All INCLUSIVE FORMULA

FOOD			
Le Monde Restaurant	Breakfast	From 07:00-10:00	
Lobby Ground Floor	Lunch	From 12.30-14:30	
Buffet Style, Self Service	Dinner	From 18:30-21:30	
Lobby bar	Late Breakfast (pastry)	From 10:00-11:00	
Self Service			
Food Court	Hot Snacks & Pastries	From 11:00-14:00	
At Aqua Park	Ice Cream	From 12:00-13:00&	
Self Service		From 16:00-17:00	
Shamandoura Pool Bar	Hot Snacks	From 15:30-17:00	
Self Service			
Beach Bar	Hot Snacks	From 12:00-14:00	
Self Service	DEVED ACEC	From 15:30-17:00	
In-Room Service	BEVERAGES Water, Tea & Coffee Set	Daily nafnachment	
Lobby Bar	Local alcoholic drinks, cocktails, soft	Daily refreshment From 10:00-23:00	
Self Service	drinks, tea & coffee.	From 10:00-23:00	
Shamandoura Bar	Local alcoholic drinks, cocktails, soft	From 10:00-Sunset	
Self Service	drinks, tea & coffee.		
Food Court Bar	Local alcoholic, cocktails and soft	From 10:00-Sunset	
Self Service	drinks served by glass, tea & coffee		
Beach Bar	Local alcoholic, cocktails and soft	From 10:00-Sunset	
Self Service	drinks served by glass, tea & coffee		
AGAINST CHARGE			
English Pub	Premium Local alcoholics, cocktails	From 18:00-02:00	
Self service	and soft drinks served by glass		
Al Dente	Every day	18:30, 19:30 or 20:30	
Italian a' la carte		Reservation required	
Andalucía	Sat., Mon., Wed., &Thu.	18:30, 19:30 or 20:30	
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Rossini	In Serenity Beach hotel	18:30, 19:30 or 20:30	
Mexican a' la carte	Tue., Thu., Sun.	Reservation required	
Sayonara	Sun., Tue. & Friday	18:30, 19:30 or 20:30	
Asian a' la carte		Reservation required	
Sea Food Menu	In any restaurant upon request	18:30, 19:30 or 20:30	
A' la carte		Reservation required	
A' la carte restaurants reservation at Guest Relation desk from 09 - 10			
Shisha	In Serenity Beach hotel	From 18:00 to 23:00	
Room Service	Available 24 hours		
Mini Bar	Filled up upon request		
Disco Bar Adults Only	Local alcoholics, Cocktails and soft	23:00-02:00	
In Serenity Beach hotel	drinks served by glass	Entrance is free	

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