



BULGARIAN SUN  
**HELIOS**  
SPA HOTEL

## HELIOS SPA HOTEL SUMMER 2024 FACT SHEET

<b>Opening date</b>	Summer of 2006	<b>Number of Floors</b>	7
<b>Category</b>	4*	<b>Total number of lifts</b>	2
<b>Company</b>	APOLLO HELIOS RESORT EAD	<b>Pet</b>	No
<b>General manager</b>	<b>Ilyas Daşkın</b> <a href="mailto:ilyas.daskin@tetrareal.com">ilyas.daskin@tetrareal.com</a>	<b>Sales and marketing</b>	<a href="mailto:Sales2@bulgarian-sun.com">Sales2@bulgarian-sun.com</a> <a href="mailto:Sales@bulgarian-sun.com">Sales@bulgarian-sun.com</a>
<b>Contracting, Sales &amp; Marketing Manager</b>	<b>Maria Lyoleva</b> <a href="mailto:Sales2@bulgarian-sun.com">Sales2@bulgarian-sun.com</a>	<b>Reservations</b>	<a href="mailto:reservations@bulgarian-sun.com">reservations@bulgarian-sun.com</a>
<b>Finance manager</b>	<b>Svetoslav Datsov</b> <a href="mailto:svetoslav@tetrareal.com">svetoslav@tetrareal.com</a>	<b>Address</b>	Varna, Bulgaria, Golden Sands
<b>Season</b>	2024	<b>Call center</b>	+359 52 355 697
<b>Concept</b>	All inclusive	<b>Mob. Phone</b>	+359 887 842 672
<b>Total Rooms</b>	204	<b>Web address</b>	<a href="https://helios-spa.bg/">https://helios-spa.bg/</a>
<b>Total Number of Beds</b>	408		

## DISTANCE & GENERAL INFORMATION

<b>Varna City Center</b>	16km	<b>Thracian Cliffs Golf</b>	34km
<b>Varna airport</b>	27km	<b>Bolata Beach</b>	63km
<b>Sea Garden Varna</b>	13km	<b>Private beach</b>	No
<b>Varna Dolphinarium</b>	13km	<b>Check-in/Check- out time</b>	From 15:00 / till 11:00
<b>Aladzha Monastery</b>	3km	<b>Languages spoken</b>	Bulgarian, English, Germany, Romanian, Russian
<b>Balchik Palace</b>	21km	<b>Credit Cards</b>	Visa, MasterCard
<b>Cape Kaliakra</b>	61km	<b>Disabled Guests</b>	Yes
<b>Stone forest</b>	30km	<b>Smoking in the room</b>	No
<b>City Cathedral</b>	16km	<b>Transfer Types</b>	Taxi / Private transportation available upon request as an extra payment. Please contact our reservation department.

Operation days and the hours of outlets can be changed or rescheduled by hotel management without giving prior notice and will be announced internally for the guests.

Imported Drinks are subject to availability.

Call us: +359 52 355 697 | Email us: [reservations@bulgarian-sun.com](mailto:reservations@bulgarian-sun.com)

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### OTHER SERVICES

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Free	Standard internet at the lobby	Fitness	Open air playground for kids (3-12 y.o.) under parents` supervision	Daily entertainment activities
	Sauna	Mini train transfer to Riviera beach and back (on internal schedule)	Billiard, table tennis	Mini club (3-7 and 7-11)
		Quiet corner park	Evening party and shows	Children slides at the pool
Paid				
Paid	Extended All inclusive Package	Doctor and clinic services	Treatments in Aphrodite Beauty & Spa center	Excursions and boat/yacht trips
	Laundry	Taxi transfer (hotel-airport; airport-hotel)	Freshly squeezed fruit and vegetable juices	Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines ect. Please check our menu at Apollo Lobby Bar
	Parking for extra charge (per car per day)- limited capacity. Payment at arrival on the reception desk.			Party organization

**\*\*\* For our extra services please contact our Guest Relation Officer & Concierge.**

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ROOM SERVICES	Standard Room Park view	Standard Room Sea view	Family rooms	One Bedroom Suite
Cleaning	Daily	Daily	Daily	Daily
Changing bed linen	Every 3-4 days	Every 3-4 days	Every 3-4 days	Every 3-4 days
Changing towels	Every 2 day	Every 2 day	Every 2 days	Every 2 day
Maximum capacity	2+1;1+2	2+1;1+2	2+2;3+1;3+0	2+2;3+1;3+0
Square meters net	33	33	43	58
Rooms with sea view		46	36	
Room with garden view	102		7	6
Room with pool view				5
Rooms with side view				
King bed	57	18	7	5
Twin bed	47	22	36	0
Bedroom	1	1	1	1
Living room	0	0	0	1
Sofa in room	0	0	1	1
Bathtub + shower	<b>Bathtub or shower</b>			
Make-up / shaving mirror	<b>All rooms</b>			
Hair dryer	<b>All rooms</b>			
Shampoo/ shower gel from dispenser Liquid soap from dispenser	<b>All rooms</b>			
Slippers	<b>All rooms</b>	<b>All rooms</b>	<b>All rooms</b>	<b>All rooms</b>
Baby Cot	<b>On request (free)</b>			
Baby bottle warmer	<b>At the main restaurant for common use only</b>			
Terrace / Balcony	<b>All rooms</b>			
Satellite TV	<b>All rooms</b>			
Telephone	<b>All rooms</b>			
Wireless Internet	<b>Only at the lobby /public areas</b>			
Heating / Cooling (AC)	<b>All rooms</b>			
Sewing kit	<b>On request</b>			
Safe	<b>At reception for extra charge</b>			
Mini fridge	<b>All rooms</b>	<b>All rooms</b>	<b>All rooms</b>	<b>All rooms</b>

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**ALL INCLUSIVE BEVERAGE CONCEPT (10:00-23:00)**

<b>Hot &amp; Soft Drinks, Low alcoholic Drinks:</b>	<b>Local spirits:</b>
Espresso, Latte, Cappuccino, Macchiato, Hot Chocolate, Milk, Tea & Hot Water from Vending Machines	<ul style="list-style-type: none"> <li>• Whiskey: Standard scotch whiskey</li> <li>• Brandy: Standard local brandy</li> <li>• Vodka: Standard local vodka</li> <li>• Gin: Standard local gins</li> <li>• Liquor: Standard local liquors</li> <li>• Mastika: Standard local mastika</li> <li>• Rum: Standard local rum</li> <li>• Tequila: Standard tequila</li> <li>• Rakia</li> <li>• Vermouth</li> </ul>
Table water, soft drinks, variety of juices	
Local draft beer	
Local red, white and rose draft wines	

<b>FAMILY ROOMS AND APARTMENTS EXTRA SERVICES INCLUDED:</b>	<b>Helios Spa 4*</b>	
	<b>FAM</b>	<b>APT</b>
Iron + ironing board upon request	✓	✓
Bathroom amenities up to the number of people in the room	✓	✓

<b>RESTAURANTS AND BARS</b>					
<b>RESTAURANT/BAR NAME</b>	<b>MEALS</b>	<b>WORKING HOURS</b>	<b>SERVICE TYPE</b>	<b>AI</b>	<b>COMMENTS</b>
<b>Helios main restaurant</b>	Breakfast	07:30-10:30	Open Buffet	Yes	* There is possibility for upgrade from AI to UAI upon request. The price for additional cost is at the reception.
	Lunch	12:30-14:30		Yes	
	Snack	15:30-16:30		Yes	
	Dinner	18:30-21:00		Yes	
<b>Lobby bar</b>	Drinks	15:00-23:00	Bar service	Yes	* Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines ect. are offered for additional cost. Please check our menu at Apollo Lobby Bar.
<b>Pool bar</b>	Drinks and cocktails from a menu	09:00-23:00	Bar service	Yes	
<b>Bar at Helios main restaurant</b>	Drinks	Restaurant operating hours	Bar service	Yes	

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BEACH	Pools	Outside pool	Indoor pool
Public beach – 900 m	<b>Children's pools</b>	Yes	No
	<b>Heated pool, April - October only</b>	No	Yes (Apollo indoor pool)
<b>Private beach – No</b>	<b>Maximum depth</b>	1.5m	1.5m
<b>Shuttle Mini Train according to internal schedule (13:00 – 17:00)</b>	<b>Disabled lift</b>	No	No
	<b>Sunbeds limited quantity</b>	Yes	Yes
	<b>Parasols limited quantity</b>	No	No
	<b>Towels</b>	No	No
	<b>Showers</b>	Yes	Yes

MEETING HALLS								
Meeting halls name	Area/m2	Theater	Classroom	U-shape	Boardroom	Cocktail	Reception	H-Square
Eos	580	500	-	-	-	400	520	-
Apollo	290	150	56	-	-	110	135	-
Athena	57	68	26	18	15	50	60	15
Dionysus	243	175	110	75	60	125	250	60
Hera	31	36	14	-	8	-	-	-
Hermes	23	26	10	-	6	-	-	-

Equipment & services in the meeting halls					
<b>Free</b>	Multimedia projector	Screen	Presenter	Audio system	Wi-Fi
<b>Paid</b>	Laptop	Notepads	Flipchart + markers	Microphones	

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