

APOLLO SPA RESORT SUMMER 2024 FACT SHEET							
Opening date	<b>Opening date</b> Summer of 2011 <b>Number of Floors</b>						
Category	4*+	Total number of lifts	3				
Company	APOLLO HELIOS RESORT EAD	Pets allowed	No				
General manager	Ilyas Daşkın <u>ilyas@tetrareal.com</u>	Marketing:	Sales2@bulgarian-sun.com Sales@bulgarian-sun.com				
Contracting, Sales & Marketing Manager	Maria Lyoleva <u>Sales2@bulgarian-sun.com</u>	Reservations:	reservations@bulgarian- sun.com				
Finance manager	Svetoslav Datsov Svetoslav@tetrareal.com	Address	Varna, Bulgaria, Golden Sands				
Season	2024	Call center	+359 52 356 108				
Concept	Ultra All inclusive	Mob. phone	+359 887 842 672				
Total Rooms	196	Web address					
Total Number of Beds	392						

DISTANCE & GENERAL INFORMATION					
Varna City Center	16m	Thracian Cliffs Golf	34km		
Varna airport	27km	Bolata Beach	63km		
Sea Garden Varna	13km	Private beach	Yes		
Varna Dolphinarium	12km	Check-in / Check-out time	From 15:00/ till 11:00		
Aladzha Monastery	3km	Languages spoken	Bulgarian, English, Germany, Romanian, Russian		
Balchik Palace	21km	Credit Cards	Visa, Mastercard		
Cape Kaliakra	61km	Disabled Guests	Yes		
Stone forest	30km	Smoking in the room	Not allowed		
City cathedral	16km	Transfer Types	Taxi / Private transportation available upon request as an extra payment. Please contact our reservation department.		

Imported Drinks are subject to availability.

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	OTHER SERVICES								
	Standard internet	Fitness	Open air playground for kids (3-12 y.o.) under parents` supervision	Free usage of Helios Spa Hotel facilities (common areas) except the restaurant					
Free	Sauna, steam bath	Mini train transfer to Riviera beach and 2 free sunbeds and parasol per room on Riviera beach	Billiard, table tennis	Minibar: 1 bottle of 1.5L water + 2 beers and 2 soft drinks per room included on the arrival day * All additional requirements are for extra charge					
	Outdoor pool and Jacuzzi	Mini club	Daily activities						
	Laundry service								
Paid	Doctor and clinic services	Treatments in Aphrodite Beauty & Spa center	Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines ect. Please check our menu at Apollo Lobby Bar	Parking for extra charge (per car per day)- limited capacity. Payment at arrival on the reception desk.					
	Taxi transfer (hotel-airport; airport-hotel)	Excursions and boat/yacht trips	Freshly squeezed fruit and vegetable juices	Party organization					

<sup>\*\*\*</sup> For our extra services please contact our Guest Relation Officer or Concierge-.

## **BIRTHDAY & ANNIVERSARY BENEFITS**

Cake, wine (1 bottle 0.7l) – free of charge

HONEYMOON PACKAGE (Valid only for honeymoon package rates & in hotel per reservations)					
Free upgrade for VIP lounge Restaurant usage	A bottle of sparkling wine, heart-shaped cake				
Early check-in/late check-out upon of availability					

Operation days and the hours of outlets can be changed or rescheduled by hotel management without giving prior notice and will be announced internally for the guests.

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ROOM SERVICES	Standard Room Park view	Standard Room Sea view	Family room	One Bedroom Suite	Two Bedroom Suite	
Cleaning	Daily	Daily	Daily	Daily	Daily	
Changing bed linen	Every 3 days	Every 3 days	Every 3 days	Every 3 days	Every 3 days	
Changing towels	Every 2 day	Every 2 day	Every 2 day	Every 2 day	Every 2 day	
Maximum capacity	2+1;1+2	2+1;1+2	2+2;3+1;3+0	2+2;3+1; 3+0	4+0;4+1;4+2	
Square meters net	31	31	45	65	95	
Rooms with sea view Numbers		80		9	4	
Room with garden view Numbers	75					
Room with pool view						
Rooms with side view			24			
Queen bed/ Matrimonial Bed	41	22	2	9	4	
Twin beds	34	58	22	0	0	
Bedroom	1	1	1	1	2	
Living room	0	0	0	1	1	
Massage bed on request	0	0	0	1	1	
Sofa in the room	0	0	1	1	1	
Bathtub + shower		Ba	thtub or shower			
Make-up / shaving mirror			All rooms			
Hair dryer			All rooms			
shampoo/ shower gel from dispenser; liquid soap from dispenser			All rooms			
shower cap			All rooms			
Bathrobe & slippers	On request	On request	All rooms	All rooms	All rooms	
Baby Cot		0	n request (free)			
Baby bottle warmer		In the main res	taurant for com	non use only		
Terrace / Balcony			All rooms			
Cabel TV			All rooms			
Telephone internal use			All rooms			
Wireless Internet			All rooms			
Iron / ironing board	All rooms					
MP3 Player / radio / alarm clock	All rooms					
Heating / Cooling (AC)			All rooms			
Sewing kit			On request			
Digital safe			All rooms			
Minibar	Standard	Standard	Standard	Standard	Standard	
Tea & coffee set - Kettle			All rooms		<u> </u>	

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ULTRA ALL INCLUSIVE BEVERAGE CONCEPT (00:00-24:00)							
Hot & Soft Drinks, Low alcoholic Drinks:	Local and imported spirits:						
Espresso, Latte, Cappuccino, Macchiato, Hot chocolate, Milk, Tea & Hot Water form Vending Machines	<ul> <li>Whiskey: Standard imported scotch whiskeys</li> <li>Brandy: Standard local and imported brandy's</li> <li>Vodka: Standard local and imported vodkas</li> </ul>						
Table water, soft drinks, variety of juices	<ul><li>Gin: Standard local and imported gins</li><li>Liquor: Standard local and imported liquors</li></ul>						
Local draft beer	<ul><li>Mastika / Rakia: Standard local mastika / Rakia</li><li>Rum: Standard local and imported rums</li></ul>						
Local red, white and rose draft wines	<ul><li>Tequila: Standard imported tequila</li><li>Ouzo: Imported ouzo</li></ul>						

FAMILY ROOMS AND APARTMENTS EXTRA	Apollo Spa Resort 4+*			
SERVICES INCLUDED:	FAM	APT		
Free Beach facilities usage *	✓	✓		
Iron + ironing board in the room	✓	✓		
VIP lounge area in the restaurant with reserved table per room		✓		
Bathrobes & slippers on arrival day	✓	✓		
Bathroom amenities up to the number of people in the room	✓	<b>√</b>		
Tea and coffee facilities in the room	✓	<b>√</b>		
2 soft drinks, 2 beers in the minibar, Bottle of water 1.5 l	✓	✓		

RESTAURANTS AND BARS								
RESTAURANT/BAR NAME	MEALS	WORKING HOURS	SERVIC E TYPE	UAI	COMMENTS			
	Breakfast	07:30-10:30		Yes				
Demeter main	Lunch	12:30-14:30	Open Buffet	Yes	Soup Services will be available from 22:30 to 23:30 at Lobby			
restaurant	Snack	15:30-16:30		Buffet	Buffet	Yes	Bar Area	
	Dinner	18:30-21:00		Yes				
Lobby bar	Drinks	00:00-24:00	Bar service	Yes	*Alcoholic Drinks 09:00 a.m 01:00 a.m.  *After 01:00 a.m. all alcoholic drinks are served for additional cost;  *Soft & Hot Drinks 24/7  *Low alcoholic drinks (beer and wine) 24/7			

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Bar at Demeter main restaurant	Drinks	Restaurant operating hours	Bar service	Yes	*No cocktails are served at the restaurant bar
Pool bar	Drinks	10:00-17:00	Bar service	Yes	
Nightclub Apollo	Drinks	23:00-01:00	Bar service	Yes	Depending on the animation program

ВЕАСН	Pools	Outside pool	Indoor pool
Public beach – 900 m	Children's pools	Yes	No
Public beach – 900 m	Heated pool (April and October only)	No	Yes
Private Beach at Riviera Beach – 1.3 km	Maximum depth	1.5m	1.5m
Shuttle Mini Train according to internal schedule	Disabled lift	No	No
2 sunbeds + one parasol per room for free	Sunbeds	Yes	Yes
	Parasols	No	No
	Towels	No	No
	Showers & Toilets	No	Yes

MEETING HALLS								
Meeting halls name	Area/m²	Theater	Classroom	U-shape	Boardroom	Cocktail	Reception	H- Square
Eos	580	500	-	-	-	400	520	-
Apollo	290	150	56	-	-	110	135	-
Athena	57	68	26	18	15	50	60	15
Dionysus	243	175	110	75	60	125	250	60
Hera	31	36	14	-	8	-	-	-
Hermes	23	26	10	-	6	-	-	-

Equipment & services in the meeting halls							
Free	Multimedia projector Screen Wi-Fi Audio system						
Paid     Laptop     Notepads     Flipchart + markers     Microphones							

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