

FACT SHEET SEASON 2023

General Facilities & Services



Melia Grand Hermitage is located in Golden Sands resort, 18 km north of the city of Varna, directly at the Black Sea coast. The Hotel offers 5-star facilities, amenities and services. It is surrounded by lush green terraces leading down to the promenade and the beach (at approx. 100 m distance).

Total Number of Rooms: 727
 Number of Restaurants: 3 Number of Bars & Bistros: 6 Number of Elevators: 8
 room service
 Luggage room
 Business Services
 Currency Exchange/ ATM Money
 Machine Doctor on call / duty Dentist

Executive/VIP services
 Taxi lot
 Hair Dresser
 Laundry and dry-cleaning
 Mail services
 Multilingual staff
 Porter/Bellboy
 In - Room safe (free of charge)
 Shoe shine service / machines
 Wake up calls
 100% of the rooms are non-smoking
 Non-smoking hotel.
 Designated smoking areas in the hotel are available.
 No pets allowed
 Parking

MELIA Hotel Beach upon availability during the period 01.06. - 15.09.2023, use of 1 parasol and 2 sunbeds per room. (drinks and snacks at Melia White Beach Bar are included in the All Inclusive Package)



Rooms & Suites: 727

Total No. of rooms (without suites): 697

Park View Deluxe Rooms 332 approx. 43 sqm, located on each floor Twin - 138 rooms

King - 189 rooms

5 rooms for physically impaired guests

Sea view Deluxe Rooms* 232

approx. 43 sqm, located on each floor

Twin - 61 rooms

King - 171 rooms

* The Deluxe room sea view is not with guaranteed direct sea view. The view could be side sea view and it is upon availability of the hotel.

THE LEVEL Rooms Park view 26

approx. 43 sqm, on floors: 4 – 8

Twin – 10 rooms

King – 16 rooms

THE LEVEL Rooms Sea view 107

approx. 43 sqm, on floors: 4 – 8

Direct view over the Pool and

Sea Twin – 28 rooms

King – 79 rooms

Total No. of Suites 30

THE LEVEL Junior Suites 15

64 – 68 sqm, on floors 0 – 7

cozy sofa & armchairs

side view to the sea and the pool

THE LEVEL Deluxe Suites 13

63 – 89 sqm

Located on floors 6, 7, 9

in the four ends of the hotel

dining area with kitchen

facilities, luxury bathroom with

Jacuzzi (single or double, upon availability)

THE LEVEL Hermitage Suite 1

225 sqm, on 5th floor Direct

sea view

Large Balcony

2 bedrooms (1 twin, 1 king)

Large living room with large plasma

screen dining table for 6 persons

Kitchen

THE LEVEL Romance Suite 1

100 sqm on 9th floor

Direct sea view Large

Balcony Round bed

Round Jacuzzi

Restaurants & Bars

Restaurant Hermitage



Number of seats: min 550 (indoors) & 115 (outdoors).
Restaurant type: Buffet-style restaurant Cuisine type: International

Breakfast / Lunch / Dinner

- Salad buffet
- Diet corner
- Bread station
- Show cooking station
- Pastry buffet
- Kids food corner
- Cold and hot meals
- Pasta corner

*Theme dinner buffets – Asian, Bulgarian and European.

Restaurant THE LEVEL



Number of seats: 120 (indoors) & 100 (outdoors)
Restaurant type: Buffet-style restaurant
Cuisine type: International Breakfast, buffet lunch and dinner Café Roma



Number of seats: 118
Restaurant type: Lobby Bistro & Bar

Sunshine Café



Number of seats: 180
Restaurant type: Pool Bar

Ice Cream stand



General Room Amenities



- Balcony with table and chairs
- Air Condition and heating
- Fresh air windows
- Electronic Key Card System
- Full size mirror
- Table and armchairs
- SAT TV with remote control
- Minibar
- Safe
- Mahogany veneered wood furniture and burgundy striped or polka-dotted fabrics, blackout curtains, ottomans
- Door chimes, safety lock and do not disturb signs
- Dimmed lights

Bathroom:

- Bidet
- Hairdryer
- Separate shower booth with Central Rain Shower and bathtub on side.
- Shaving/Beauty two-sided magnifying mirror
- Telephone
- Emergency button
- Most rooms with double basin
- 2 cosmetic etageres
- TV volume control

Business features:

- Working Desk
- Wi-Fi internet connection (free of charge)
- 3 Direct dial telephones with speaker system and self-programmable wakeup call system.

YHI SPA Center

- 1315 square meters span
- Guarded Indoor Pool - 22 x 12 m size, 1.20-1.80 m depth
- Guarded Outdoor Pool - 32 x 18 m size, 0.60-1.80 m depth
- *Toddlers without bathroom training and/ or in diapers are not allowed in the pool for health safety reasons.
- Turkish Bath (subject to additional payment)
- Towel service
- Sauna with outdoor gardens (subject to additional payment)
- Gym (free of charge)
- Beauty & Health Club with 18 treatment rooms
- Beauty Parlor (on level L, promenade access)
- Dentist
- Doctor

The Stage Bar



Restaurant type: Pool Bar. Open in high season.

Number of seats: 300

Italian Panini

Restaurant type: Snack

All American Food Court

Number of seats: 72 (indoors)

Restaurant type: Burgers and sides

All American Food Dinner available with prior reservation at Guest Relations Desk

Italian restaurant Al Dente



Number of seats: 120 (indoors) & 80 (outdoors)

Restaurant type: Pizza & snack

Italian buffet dinner (with prior reservation at Guest Relations Desk)

Late breakfast

Outdoor terrace available during the summer period

Paellador Levante



Number of seats: 100 (indoors) x 68 (outdoors)

Restaurant Type: Variety of Paella

Outdoor terrace available during the summer period.

THE LEVEL Lounge



Number of seats: 50

Restaurant Type: Exclusive lounge for The Level clients

VIP SPA Suite (additional charge apply)



SPA Treatments:

- YHI Global Treatments
- Various Massages (parts of the body, full body, Aroma Therapy, ...)
- Combination treatments
- Special Body Treatments:
- Traditional Turkish Massage
- Body Peelings
- Algae Therapy
- Hot Stone Massage
- Thracian Wine Ceremony
- Wedding Preparation Package for two
- Facial care

THE LEVEL Garden and pool area



MINI KIDS SPA



KIDSDOM by Melia



Special concept for children, age 4-12:

- See daily kid's activity schedule
- KIDSDOM by Melia Mini Reception
- KIDSDOM by Melia Mini YHI SPA
- Kids Pool
- Mini Disco every evening
- Exclusive Kids Club
- Kids Jogging*
- Crazy Chair*
- Table Tennis*
- Kids Aerobics*
- Water Games (only in summer) *
- Playground Games*
- Hide and Seek*

*Changes may apply according to the kids' animation program.

Meetings & Banqueting

POWER MEETINGS CONVENTIONS & EVENTS

Water Slides and Rope Par



From June to September
Available to all hotel guests

Facilities for physically impaired guests

5 rooms for physically impaired guests, conveniently located on the Lobby level (1), featuring:

- Rails in bathroom
- Raised toilet grab bar
- Safety bar in shower
- Walk-in shower

Wheelchair Accessible Elevators

Internet

Free Wireless Data Connection in Public Areas and Conference Area (WiFi)
Free Internet Access in all guestrooms (Wi-Fi)

Shops

Hairdresser
Bulgarian Gold
Spa Boutique (with YHI oils and YHI fragrances and eco-minded body products)

Safety & Security

Hotel meets fire safety code
24 Hour security
Uniformed security
Alarms have strobe lights
Audible alarms in public areas, hallways and bedrooms
Video surveillance entrance, hallways and public areas
Smoke detectors in hallways, public areas and bedrooms
Fire extinguishers in hallways
Fire detectors in public areas, hallways and bedrooms
Sprinkler system in all areas
Emergency lighting and evacuation drill
First aid available
Multiple exits on each floor
Parking attendants
Well-lit exit signs and walkways
information, emergency exit maps, sprinkle

Distance to Important locations:

Primary Airport: Varna Airport, 25 km; Airport Code: VAR
Main Railway Station: Varna Train Station, 17 km
Fairground: Sport Palace Varna, 17 km
Festival Complex, 17 km

Points of Interest*

Golden Sands Nature Park 0.5 km
Historic downtown of Varna 17 km
Varna Dolphinarium 15 km
Aladzha Monastery 3 km
Balchik Palace and Botanical Garden 13 km
The Stone Forest 45 km
Cape Kaliakra 60 km
The Roman Thermal Baths 17 km
The Archaeological Museum 17 km
National Maritime Museum 17 km

*Bookable at Tour Operators' Desks (Level L)

meeting and conference rooms:

- Hermitage Grand Ballroom: 372 sqm, 3.5 m height, 420 pax theatre style, 150 pax banqueting
- Meeting Hall: Lisimah (connected to the Ballroom): 116 sqm, 3.5 m height; 80 pax theatre style, 33 pax classroom
- Meeting Hall: Satok: 156 sq.m., 3.5 m. height; 150 pax theater style, 72 pax classroom
- **3 Boardrooms: Boardroom Cotis, Odris, Spartak**: Each 37 sqm, 5 m height; 16 pax boardroom style
- Boardroom Orpheus: 76 sqm, 5 m height; 50 pax theatre style, 40 pax classroom
- Hall Rezos - width (4.10sqm) length (10sqm)

Conference Services:

Equipment Rental*
Audio-Visual-Equipment
Flipchart
Free Internet Connectivity via Wi-Fi
Portable and wireless Microphones
Pin board
White board
Screen
Sound Equipment
Technicians available
Video conference
Video recorder
*Some of the items are subject to prior notice and charges may apply.

Parking*

Underground Garage Parking
Outdoor VIP Parking area
RV or Truck Parking
Valet Parking
Parking Area Patrolled
Well Lit Parking Area
24/7 CCTV
*Charges apply

Activities In-house and nearby

In-house:

- Pool
- Billiard
- Outdoor Volleyball playground
- Chess
- Darts
- Backgammon
- Table Tennis
- Gym
- Daily children activities
- Shopping

Nearby:

- Water sports
- Jet skiing
- Horseback riding
- Sailings / Boating
- Scuba Diving
- Surfing
- Tennis Court
- Bowling
- Water skiing
- Fishing
- Mini Golf
- Museum/Gallery viewing
- Natures preserves/trails
- Night Clubs
- Theatre
- Casinos