|  |  |  |
| --- | --- | --- |
| **Dear Guest:**     * **Thank you for choosing our resort for your holiday. Please allow us to provide for you Hard All-Inclusive concept:**   **Buffet Restaurant:**   * **Breakfast Buffet from 7:00 Till 10:00** * **Lunch Buffet from 12:30 PM till 14:30** * **Dinner Buffet: from 18:30 till 21:00**   **The main buffet restaurant of Club resort is not included**  **Snacks :**   * **Pool Bar From 10:30 till 12:00 (late Breakfast at Sea Life, Club resort.)** * **Pool Bar from 13:00 till 16:00 (Club resort)** * **Beach bar from 13:00 till 16:00 (Sea Life resort)** * **Aqua Park Bar from 13:00 till 16:00 PM** * **Tea time served in Lobby Bar from 17:00 till 18:00** * **Night Snacks at lobby bar from 01:00 Am till 03:00Am,**   **Ala Carte Restaurants (Chargeable):**   * **French Restaurant -Dinner from 18:30 till 22:00 (Club resort)** * **Il Pescatore Restaurant (Sea Food menu) from 18:30 till 22:00 (Club resort)** * **El Diwania Restaurant ( Oriental Lebanese cuisine) from 18:30 till 22:00 (Sea Life resort)** * **Teppanyaki Restaurant (Japanese) from 12:30 till 14:30 and 18:30 till 22:00 (Sea Life resort)**   **By system “All inclusive”:**  **Twice per stay out of the 4 restaurants for a minimum stay of seven nights. Prior reservation is required one day before through QR code near reception, the reservation depending on the restaurant’s availability that time.** | **Kids :**   * **Kids buffet corner at main restaurant for three meals.** * **Kids Club is opened daily from 10:00 till 12:30 and from 15:00 till 16:30 for 3 to 12 ages only located by Beach area.** * **Babysitting services are available upon request and at an additional cost.** * **Mini disco from 20:30 to 21:30 in the theater**   **Vegetarians and Food allergic:**   * **For those who are vegetarians and those who had food allergic for any food items please contact the guest relation at the reception area.**   **Beverages :**   * **Lobby Bar works 24 Hours / except the local wine.** * **Lobby bar in (Gardens aquapark) 24 hours** * **Pool Bars from 10.00 A.M till 17:00** * **Beach Bar from 10.00 A.M till 17:00** * **Aqua Park Bar 10.00 A.M till 17:00 (Soft Drinks only )** * **Baracoda Bar 18:00 till 00:00 Midnight (TV screen)**   **Hotel services available Via charge:**   * **Turkish Coffee, Ice Cream, fresh Juices, Imported spirits, Any drinks by bottles, Mini bar, Room Service, Telephone calls, House doctor, Billiard, Tennis Court from 17:00 are against Charge**.   **AQUA PARK :**   * **Slides are operating daily from 10:00 till 12:00 and from 14:00 till 17:00** * **Kids zone from 10:00 till 12:00 and 14:30 till 16:00**   **Please follow the Aqua Park rules & make this adventure Safe for You and Your children** | **WAKE-UP CALL:**   * **Dial “930” for Operator and (Reception)**   **Safe Deposit Box:**   * **Available in all rooms free of charge.** * **The Management is not responsible for the loss of any Valuables which have not been locked in the safe box.**   **Key system:**   * **The key card is a power saver; it should be inserted in the slot next to your front door to connect the power.**   **Beach Towel:**   * **Your beach towel will be in the room & please leave the towel in the room in your departure day, in case of losing towel you will be charged by 15.00 Euro Per towel.**   **Departure:**   * **Our all-inclusive concept is ended at 12 pm on departure day. The lunch is included if on arrival day you arrived after lunch.** * **Late checkout chargeable & upon hotel availability please contact the Reception one day in advance.** * **Return your bracelet back to the reception on your departure day maximum by 12.00 Non time**   **Reception:**   * **Check-in time 14.00 Check-out time 12.00PM** |