**All Inclusive Package**

**Ayubowan!!!**

Welcome you to Royal palms beach Hotel. Thank you for choosing our hotel for your holiday and please be assured that we will do our utmost to make your stay a memorable and most enjoyable.

As you are an all exclusive guest in your holiday package, we provide below some guidelines and information about this package to facilitate you to take advantage of all the facilities that are an offer.

1. **FOOD & BEVERAGE**

Breakfast, Lunch & Dinner will be served at the Ranthalu Restaurant. Evening and Morning snacks will be served at the trace of Ranthalu Restaurant. You will be entitled one glass of a wine (local) while you are having your lunch and dinner at Ranthalu Restaurant. All other outlets would be chargeable .Housekeeping will offer you a one bottle of table water (500 ml) on every day to your room on free of charge and if you wish to consume more than that it will be charged to your account. Please refrain from giving out food and beverages to other guests who are not entitled for the package.

1. **BARS**

Hurricane Bar, Cabana & Pool Bar

* Local spirits available – Brandy, Vodka, Gin, Rum, Whisky, and Arrack (Coconut based specialty) all drinks would be served by the glass.
* Local beer “Lion” Brand and soft drinks such as Coca Cola, Fanta, Soda, Mineral water and other local varieties of aerated water.
* Juices - Cordials – local products namely Passion, Orange, Lime, Pineapple, Mango, and mixed fruit could be obtained.
* Beverages consumed from any other bars within the hotel would be billed under normal rates.

**03 .MAIN RESTAURANT**

Services at the outlet will be on Buffet/set menu style and it is operational for the three main meals during the following hours

Breakfast 07.00Hrs – 09.30Hrs

Lunch 13.00Hrs – 15.00Hrs

Dinner 19.30Hrs – 22.00Hrs (dress code smart casual)

There will be variety of theme nights such as Sri Lankan, International, Chinese, Bar be Cue, Italian, with Asian cuisine. Tea and Coffee will be served during all meal times.

**04. MAIN RESTAURANT TRACE**

* Mid-morning tea available from 10.00Hrs - 12.00Hrs
* Evening snack with tea available from 15.00Hrs – 18.00Hrs

**05. SPORTS**

* Badminton, Volleyball – Free of charge
* Tennis, Flood lit Tennis, Squash – Chargeable and available at our sister hotel (T.B.H)
* Billiard & Pool table will be charged at normal rates.

**06. SERVICE THAT ARE NOT INCLUDED IN THE ALL INCLUSIVE PACKAGE**

* Room Service
* Champagne ,wine Imported beer Cigars and Cigarettes
* Special Food & Beverage promotions
* Laundry and Telephone calls
* Mini Bar

**07. VISITORS /INVITEES**

Clients are kindly requested to refrain from entertaining any visitors or vendors to the Hotel, which is not permitted under the Hotel Policy.

N.B please note that there are “POYA” religious days occurring once a month on the Full Moon (Poya Day). The law of the country totally prohibits alcohol served in the hotel premises on these days. In addition to that according to the low of the country we are not serving alcohol on 04th of February also since we are celebrating our Independence Day in every year. We would appreciate your understanding on such instance.

Whilst wishing you a pleasant and an enjoyable holiday at Royal Palms Beach Hotel, we would assure you of our best services at all times. Should you need any assistance at any time please do not hesitate to contact the following of the Staff who be more the delighted to help you.

General Manager Mr. Ravi Kurukulasooriya

Front Office Manager Mr. Anjana Gunawardana(IIHE-Dip-UK)

Executive Chef Mr. Bandula Bogahawatta

House Keeper Mr. J.T.C Janatha

Thank You

Yours Sincerely

**ROYAL PALMS BEACH HOTELS LTD**