

GENERAL INFORMATION

Short description: Conveniently located between Cha Am and Hua Hin, the hotel provides 242 rooms with a stunning sea view of the Gulf of Thailand. An extensive range of recreational and entertainment options for families, one of the largest meeting facilities in the area and spacious gardens for team building activities make the hotel a preferred choice for families and meeting organizers.

Hotel address: 854/2 Burirom Road, Cha Am, Petchburi 76120, Thailand

Is a member of the hotels group: (write/mark)

Site: http://novotelhuahin.com/	E-mail: rsvn@novotelhuahin.com
Phone number: +66 (0) 32 70 83 00	Fax: +66 (0) 32 70 83 03
Year of construction: 1989 Rebrand to Accor : 2012	Year of renovation: 2017
Total area, square meters: 4.8 Acre	The size of the island, meters: -
Total number of rooms: 242 rooms	Number of the bed places in the hotel:
Number of buildings: 1	Language of the staff: Thai and English
Accommodation with animals: Additional 600 NET THB per night for 1 pet , weight not over 10 Kilogram	Do not accommodate only men in one room: No
Rooms for the disabled: 2 rooms	Non-smoking rooms: Yes
Connecting rooms: Twin and Double	
Check-in: 12.00 PM	Check-out: 14.00 PM

Additional buildings (description, features of additional buildings, annexes)

Map of the island, hotel (scheme): send to the web@joinup.ua image of the scheme, if it is provided by the hotel



LOCATION

Description: Popular with Thais and international travellers seeking a beach holiday within easy reach of Bangkok. Only 20 minutes by car from Hua Hin City Centre

Hotel type: Resort

Information about transfers:

Airport name: Suvarnabhumi Airport	Distance to the airport of arrival, 180 kms	Distance to the nearest airport, 180 kms
Nearest town / resort: Huahin	Distance to the nearest city, : 15 Kms	Distance to the rental service, m: -
Distance to the thermal springs, m: -	Distance to the nearest ski lift, m: -	Distance to the SkiBus, m: -
Nearest shopping centre, m: (name and distance) 20 Kms. from hotel to Bluport Huahin		
Distance to the sea (1 line): 200 M.	Distance to the sea (2 line):	Distance to the sea (3 line):
Features of 1 line: By walk from hotel building to private sea.	Features of 2 line: For example: across the road, across the promenade, etc.	Features of 3 line: For example: across the road, across the promenade, etc.

TYPES OF THE ROOMS

Name of the room (each number separately): **Number 1 Superior room**

Brief description of the room: All contemporary rooms and suites provide an ocean view and a private balcony

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 34 SQM	Number of rooms: 70 Rooms
Number of rooms in the hotel room: 70 Rooms	Type of extra bed: Rollaway bed (Subject to availability) a clamshell / chair-bed / mattress on the floor / sofa (opens out or not)
Maximum number of guests in a room (adults): 2 adults	Maximum number of guests in a room (with children): 1-2 child age under 16 years old
Floor covering: 5 th -11 th floor	View (sea / mountain / city / pool / garden): Sea
Location of a room in (Anex, Main etc.): -	Filling of mini-bar:-
Number of bathrooms: 1	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, shower gel, shower cap	

List of services in the room: (mark appropriate)

living area : - bedroom : Yes rooms with interior doors : -	French bed <ul style="list-style-type: none"> king size bed French / separate bed <ul style="list-style-type: none"> twin bed
Cupboard : Yes	Desk : Yes
Internet <ul style="list-style-type: none"> Wi-Fi (free) wired - 	mini-bar (extra charge / free / no) : No
in-room safe (free)	air conditioning (free)
bath : - shower : Yes bath / shower : - outdoor shower :- bath-jacuzzi : - sauna :- hammam :- jacuzzi (extra charge / free / on the terrace / on the balcony):- bidet : Yes toilet : Yes guest toilet : -	slippers: no bathrobe: no towels: Yes pillow menu: set up 5 pillow in room already

hair dryer : Yes	iron, ironing board : on request <ul style="list-style-type: none"> • iron only • in the room • on request (free)
TV : No <ul style="list-style-type: none"> • Russian channels • Ukrainian channels 	DVD Player : No CD player : No iPod system : No MP3 / radio / alarm clock : No Phone : No Dock station : No
kitchen / kitchen unit : No <ul style="list-style-type: none"> • refrigerator: free Yes (Mini-Fridge) • cooker No • microwave No • dishwasher No • toaster No • kettle No • set of dishes: extra charge / free No • kitchen utensils: extra charge / free No 	set for coffee and tea <ul style="list-style-type: none"> • only kettle : Yes • coffee machine : No
balcony: yes terrace / balcony : balcony french balcony : No terrace : No	Heating : No
massage room / table : No gym : No	individual swimming pool : No with access to a common pool : No

Name of the room (each number separately): **Number 2 Deluxe room**

Brief description of the room: All contemporary rooms and suites provide an ocean view and a private balcony

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 34 SQM	Number of rooms: 60 Rooms
Number of rooms in the hotel room: 60 rooms	Type of extra bed: Rollaway bed (Subject to availability) a clamshell / chair-bed / mattress on the floor / sofa (opens out or not)
Maximum number of guests in a room (adults): 2 adults	Maximum number of guests in a room (with children): 1-2 child age under 16 years old
Floor covering: 12 th -18 th floor	View (sea / mountain / city / pool / garden): Sea
Location of a room in (Anex, Main etc.): -	Filling of mini-bar: -
Number of bathrooms: 1	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, shower gel, shower cap	

List of services in the room: (mark appropriate)

living area : - bedroom : Yes rooms with interior doors : -	French bed <ul style="list-style-type: none">king size bed French / separate bed <ul style="list-style-type: none">twin bed
Cupboard : Yes	Desk : Yes
Internet <ul style="list-style-type: none">Wi-Fi (free)wired -	mini-bar (extra charge / free / no) : No
in-room safe (free)	air conditioning (free)
bath : - shower : Yes bath / shower : - outdoor shower :- bath-jacuzzi : - sauna :- hammam :- jacuzzi (extra charge / free / on the terrace / on the balcony):- bidet : Yes toilet : Yes guest toilet : -	slippers: Yes bathrobe: Yes towels: Yes pillow menu: (set up in room already)
hair dryer : Yes	iron, ironing board : Yes <ul style="list-style-type: none">iron onlyin the room

	<ul style="list-style-type: none"> • on request (free)
TV : No <ul style="list-style-type: none"> • Russian channels • Ukrainian channels 	DVD Player : No CD player : No iPod system : No MP3 / radio / alarm clock : No Phone : No Dock station : No
kitchen / kitchen unit : No <ul style="list-style-type: none"> • refrigerator: free Yes (Mini-Fridge) • cooker No • microwave No • dishwasher No • toaster No • kettle No • set of dishes: extra charge / free No • kitchen utensils: extra charge / free No 	set for coffee and tea <ul style="list-style-type: none"> • only kettle : Yes • coffee machine : No
balcony : yes terrace / balcony : balcony french balcony : No terrace : No	Heating : No
massage room / table : No gym : No	individual swimming pool : No with access to a common pool : No

Name of the room (each number separately): **Number 3 Family Room** (1 King+ Bunk Bed)

Brief description of the room: All contemporary rooms and suites provide an ocean view and a private balcony

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 38 SQM	Number of rooms: 30 Rooms
Number of rooms in the hotel room: 30 rooms	Type of extra bed: - a clamshell / chair-bed / mattress on the floor / sofa (opens out or not)
Maximum number of guests in a room (adults): 2 adults 2 children or 4 adults (no child in room)	Maximum number of guests in a room (with children): 1-2 child age under 16 years old
Floor covering: 5 th -20 th floor	View (sea / mountain / city / pool / garden): Sea
Location of a room in (Anex, Main etc.): -	Filling of mini-bar:-
Number of bathrooms: 1	
Cosmetic accessories (specify brand) Toiletries: soap, shampoo, shower gel, shower cap	

List of services in the room: (mark appropriate)

living area : - bedroom : Yes rooms with interior doors : -	French bed <ul style="list-style-type: none">king size bed French / separate bed <ul style="list-style-type: none">-
Cupboard : Yes	Desk : Yes
Internet <ul style="list-style-type: none">Wi-Fi (free)wired -	mini-bar (extra charge / free / no) : No
in-room safe (free)	air conditioning (free)
bath : - shower : Yes bath / shower : - outdoor shower : - bath-jacuzzi : - sauna :- hammam :- jacuzzi (extra charge / free / on the terrace / on the balcony):- bidet : Yes toilet : Yes guest toilet : -	slippers: Yes bathrobe: Yes towels: Yes pillow menu: set up 5 pillow in room already
hair dryer : Yes	iron, ironing board : Yes <ul style="list-style-type: none">iron only

	<ul style="list-style-type: none"> • in the room • on request (free)
TV : No <ul style="list-style-type: none"> • Russian channels • Ukrainian channels 	DVD Player : No CD player : No iPod system : No MP3 / radio / alarm clock : No Phone : No Dock station : No
kitchen / kitchen unit : No <ul style="list-style-type: none"> • refrigerator: free Yes (Mini-Fridge) • cooker No • microwave No • dishwasher No • toaster No • kettle No • set of dishes: extra charge / free No • kitchen utensils: extra charge / free No 	set for coffee and tea <ul style="list-style-type: none"> • only kettle : Yes • coffee machine : No
balcony : yes / no / not everywhere terrace / balcony : Terrece french balcony : No terrace	Heating : No
massage room / table : No gym	individual swimming pool : No with access to a common pool : No

Name of the room (each number separately): **Number 4 Junior Suite**

Brief description of the room: All contemporary rooms and suites provide an ocean view and a private balcony

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 57 SQM	Number of rooms: 26 Rooms
Number of rooms in the hotel room: 26 rooms	Type of extra bed: sofa bed set up in the living area. a clamshell / chair-bed / mattress on the floor / sofa (opens out or not)
Maximum number of guests in a room (adults): 2 adults	Maximum number of guests in a room (with children): 1-2 child age under 16 years old
Floor covering: 5 th -18 th floor	View (sea / mountain / city / pool / garden): Sea
Location of a room in (Anex, Main etc.): -	Filling of mini-bar:-
Number of bathrooms: 1	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, shower gel, shower cap	

List of services in the room: (mark appropriate)

living area : Yes	French bed • king size bed
bedroom : Yes	French / separate bed • -
rooms with interior doors : -	
Cupboard : Yes	Desk : Yes
Internet • Wi-Fi (free) • wired -	mini-bar (extra charge / free / no) : No
in-room safe (free)	air conditioning (free)
bath : - shower : Yes bath / shower : - outdoor shower :- bath-jacuzzi : - sauna :- hammam :- jacuzzi (extra charge / free / on the terrace / on the balcony):- bidet : Yes toilet : Yes guest toilet : -	slippers: Yes bathrobe: Yes towels: Yes pillow menu: no (set up 5 pillow in room already)

<p>hair dryer : Yes</p>	<p>iron, ironing board : on request</p> <ul style="list-style-type: none"> • iron only • in the room • on request (free)
<p>TV : No</p> <ul style="list-style-type: none"> • Russian channels • Ukrainian channels 	<p>DVD Player : No</p> <p>CD player : No</p> <p>iPod system : No</p> <p>MP3 / radio / alarm clock : No</p> <p>Phone : No</p> <p>Dock station : No</p>
<p>kitchen / kitchen unit : No</p> <ul style="list-style-type: none"> • refrigerator: Free / Yes (Mini-Fridge) • cooker No • microwave No • dishwasher No • toaster No • kettle No • set of dishes: extra charge / free No • kitchen utensils: extra charge / free No 	<p>set for coffee and tea</p> <ul style="list-style-type: none"> • only kettle : Yes • coffee machine : No
<p>balcony: yes / no / not everywhere</p> <p>terrace / balcony : Terrece</p> <p>french balcony : No</p> <p>terrace</p>	<p>Heating : No</p>
<p>massage room / table : No</p> <p>gym</p>	<p>individual swimming pool : No</p> <p>with access to a common pool : No</p>

Name of the room (each number separately): **Number 5 Executive room**

Brief description of the room: All contemporary rooms and suites provide an ocean view and a private balcony

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 34 SQM	Number of rooms: 44 Rooms
Number of rooms in the hotel room: 44 rooms	Type of extra bed: Rollaway bed (Subject to availability) a clamshell / chair-bed / mattress on the floor / sofa (opens out or not)
Maximum number of guests in a room (adults): 2 adults	Maximum number of guests in a room (with children): 1-2 child age under 16 years old
Floor covering: 19 th -22 nd floor	View (sea / mountain / city / pool / garden): Sea
Location of a room in (Anex, Main etc.): -	Filling of mini-bar:-
Number of bathrooms: 1	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, shower gel, conditioner, body lotion	

List of services in the room: (mark appropriate)

living area : - bedroom : Yes rooms with interior doors : -	French bed • king size bed French / separate bed • twin bed
Cupboard : Yes	Desk : Yes
Internet • Wi-Fi (free) • wired -	mini-bar (extra charge / free / no) : No
in-room safe (free)	air conditioning (free)
bath : - shower : Yes bath / shower : - outdoor shower :- bath-jacuzzi : - sauna :- hammam :- jacuzzi (extra charge / free / on the terrace / on the balcony):- bidet : Yes toilet : Yes guest toilet : -	slippers : Yes bathrobe : Yes towels : Yes pillow menu : no (set up 5 pillow in room already)
hair dryer : Yes	iron, ironing board : Yes • iron only • in the room

	<ul style="list-style-type: none"> • on request (free)
TV : No <ul style="list-style-type: none"> • Russian channels • Ukrainian channels 	DVD Player : No CD player : No iPod system : No MP3 / radio / alarm clock : No Phone : No Dock station : No
kitchen / kitchen unit : No <ul style="list-style-type: none"> • refrigerator: Free / Yes (Mini-Fridge) • cooker No • microwave No • dishwasher No • toaster No • kettle No • set of dishes: extra charge / free No • kitchen utensils: extra charge / free No 	set for coffee and tea <ul style="list-style-type: none"> • only kettle : Yes • coffee machine : Yes
balcony : yes / no / not everywhere terrace / balcony : Terrece french balcony : No terrace	Heating : No
massage room / table : No gym	individual swimming pool : No with access to a common pool : No

Name of the room (each number separately): **Number 6 Executive Suite room**

Brief description of the room: All contemporary rooms and suites provide an ocean view and a private balcony

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 57 SQM	Number of rooms: 11 Rooms
Number of rooms in the hotel room: 11 rooms	Type of extra bed: sofa bed (Subject to availability) a clamshell / chair-bed / mattress on the floor / sofa (opens out or not)
Maximum number of guests in a room (adults): 2 adults	Maximum number of guests in a room (with children): 1-2 child age under 16 years old
Floor covering: 19 th -23 rd floor	View (sea / mountain / city / pool / garden): Sea
Location of a room in (Anex, Main etc.): -	Filling of mini-bar:-
Number of bathrooms: 1	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, shower gel, conditioner, body lotion	

List of services in the room: (mark appropriate)

living area : - bedroom : Yes rooms with interior doors : -	French bed • king size bed French / separate bed • -
Cupboard : Yes	Desk : Yes
Internet • Wi-Fi (free) • wired -	mini-bar (extra charge) : Yes
in-room safe (free)	air conditioning (free)
bath : - shower : Yes bath / shower : - outdoor shower :- bath-jacuzzi : - sauna :- hammam :- jacuzzi (extra charge / free / on the terrace / on the balcony):- bidet : Yes toilet : Yes guest toilet : -	slippers: Yes bathrobe: Yes towels: Yes pillow menu: no (set up 5 pillow in room already)
hair dryer : Yes	iron, ironing board : Yes • iron only • in the room

	<ul style="list-style-type: none"> • on request (free)
TV : No <ul style="list-style-type: none"> • Russian channels • Ukrainian channels 	DVD Player : No CD player : No iPod system : No MP3 / radio / alarm clock : No Phone : No Dock station : No
kitchen / kitchen unit : No <ul style="list-style-type: none"> • refrigerator: extra charge / free No • cooker No • microwave No • dishwasher No • toaster No • kettle No • set of dishes: extra charge / free No • kitchen utensils: extra charge / free No 	set for coffee and tea <ul style="list-style-type: none"> • only kettle : Yes • coffee machine : Yes
balcony: yes / no / not everywhere terrace / balcony : Terrece french balcony : No terrace	Heating : No
massage room / table : No gym	individual swimming pool : No with access to a common pool : No

Name of the room (each number separately): **Number 7 Penthouses**

Brief description of the room: All contemporary rooms and suites provide an ocean view and a private balcony

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 196 SQM	Number of rooms: 1 Room
Number of rooms in the hotel room: 1 rooms	Type of extra bed: can set up with 2 extra bed in each bedroom a clamshell / chair-bed / mattress on the floor / sofa (opens out or not)
Maximum number of guests in a room (adults): 2 adults	Maximum number of guests in a room (with children): 1-2 child age under 16 years old
Floor covering: 23 rd floor	View (sea / mountain / city / pool / garden): Sea
Location of a room in (Anex, Main etc.): -	Filling of mini-bar:-
Number of bathrooms: 2	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, shower gel, condition, body lotion	

List of services in the room: (mark appropriate)

living area : - bedroom : Yes (2 bedroom with 1 king bed and 1 twin bed) rooms with interior doors : -	French bed • 1 king size bed French / separate bed • 1 twin bed
Cupboard : Yes	Desk : Yes
Internet • Wi-Fi (free) • wired -	mini-bar (extra charge) : Yes
in-room safe (free)	air conditioning (free)
bath : - shower : Yes bath / shower : - outdoor shower :- bath-jacuzzi : Yes sauna :- hammam :- jacuzzi (extra charge / free / on the terrace / on the balcony):- bidet : Yes toilet : Yes guest toilet : -	slippers: Yes bathrobe: Yes towels: Yes pillow menu: no (set up 5 pillow in room already)
hair dryer : Yes	iron, ironing board : Yes • iron only • in the room

	<ul style="list-style-type: none"> • on request (free)
TV : No <ul style="list-style-type: none"> • Russian channels • Ukrainian channels 	DVD Player : Yes CD player : No iPod system : Yes MP3 / radio / alarm clock : No Phone : No Dock station : No
kitchen / kitchen unit : No <ul style="list-style-type: none"> • Mini refrigerator: extra charge / free Yes • cooker No • microwave No • dishwasher No • toaster No • kettle No • set of dishes: extra charge / free No • kitchen utensils: extra charge / free No 	set for coffee and tea <ul style="list-style-type: none"> • only kettle : Yes • coffee machine : No
balcony: yes / no / not everywhere terrace / balcony : Terrece french balcony : No terrace	Heating : No
massage room / table : No gym	individual swimming pool : No with access to a common pool : No

**** On sale room type the same as contract rate only.**

SERVICES

BEACH: (mark all that apply)

type of the beach (private / municipal) -	length of the beach (m) - width of the beach (m) -
entrance to the sea : sand	type of beach area : sand
deck chairs (free / extra charge) - mattresses (free / deposit / extra charge)- beach towels (free / deposit / extra charge)- umbrellas (free / deposit / extra charge)- awning / canopy-	pontoon: length of pontoon, m : No pier: length of pier, m : No
bus to the beach : No no / free / charge	bus to the beach, schedule : No __ times per day / daily / according to the schedule
beach arbores / marquees / pavilions (free / extra charge) : No	Flooring : No
bar on the beach (charge) : Yes, Ocean Terrece	availability of ramps : -
changing cabins - rescuer - security on the beach : Yes	shower on the beach : Yes WC on the beach : Yes

Comments:

SWIMMING POOL: (mark all that apply)

Total number of pools (number) : 1	Children's pool (heated / unheated / climate control) - Children's section in the pool : Yes
Indoor pool (extra charge / free) - Indoor Heated Pool (heated / unheated / climate control) -	Outdoor pool (free) : Yes Outdoor heated pool (heated / unheated / climate control) No
Pool with sea water : No	Thermal pool : No
Waterslides :Yes Waterslides for adults and child	Jacuzzi in the open air : No
availability of ramps -	deck chairs (free) Yes mattresses (free) Yes beach towels (free) Yes umbrellas (free) Yes awning / canopy : No

Comments: SWIMMING POOLS & WATERSLIDE

FROM 07:00 TO 19:00

ENTERTAINMENT AND SPORTS: (specify yes / no / extra charge / free)

<p>Animation : No</p> <ul style="list-style-type: none"> • active • soft <p>Evening programs / Shows : No</p> <p>Daytime sports and entertainment programs: No</p>	<p>Bocce : Yes</p> <p>Gymnastics : No</p> <p>Darts : No</p> <p>Yoga : No</p> <p>Aqua aerobics : No</p> <p>Aerobics : No</p> <p>Karaoke : No</p> <p>Archery : No</p> <p>Live music : Yes , at the restaurant. On Monday , Thursday and Saturday around 20.00 – 22.00 Hrs.</p>	<p>Disco (charge / free)</p> <p>Opening Hours:</p> <p>: No</p>
<p>Water sports</p> <ul style="list-style-type: none"> • Diving centre : No • Wake boarding: No • Water skiing: No • Windsurfing: No • Water bike: No • Banana: No • Water polo: No • Canoeing: No • Catamaran: No • Kitesurfing: No • Sailing: No • Surfing: No • Snorkelling: No 	<p>Baseball Field: No</p> <p>Basketball court: No</p> <p>Volleyball court in the hotel: No</p> <p>Volleyball court on the beach: No</p> <p>Golf: No</p> <p>Mini golf: No</p> <p>Mini football : Yes Free</p> <p>Football field: No</p> <p>Squash: No</p> <p>Gym: Yes</p> <p>Tennis court :Yes</p> <ul style="list-style-type: none"> • coverage • free • extra charge • equipment rent • lighting 	<p>Badminton: No</p> <p>Billiards: No</p> <p>Bowling: No</p> <p>Computer games : Yes</p> <p>Board games:</p> <p>No</p> <p>Table soccer: No</p> <p>Table tennis:</p> <p>Yes</p> <p>Chess: No</p>
<p>Own ski school: No</p>	<p>Pinball: No</p>	<p>Parasailing: No</p>
<p>Bicycle rental : No</p> <p>Ski rental: No</p> <p>Skating: No</p>	<p>Horseback riding: No</p> <p>Hiking: No</p> <p>Snowshoeing: No</p>	<p>Fishing: No</p>

Comments:

Board: (mark that apply)

System of meals (BB/HB/FB/AI/UAI/other)	
main restaurant: Horizon Breakfast 6.30 – 10.30 AM schedule of the main restaurant:	a la carte restaurant: (yes) Ocean Terrece 11.00 AM -22.30 Hrs., Champion Bar 12.00 – 01.00 Hrs.
bars and cafes: <ul style="list-style-type: none"> • in the lobby :Yes • near the swimming pool : Yes • beach : Yes • snack: Yes • etc 	gluten-free food: on request (charge) casein-free food: on request (charge) diet menu: on request (charge) vegetarian menu: on request (charge) children's menu on request (charge)
Night soup / late dinner : Room service 24 Hrs.	Presence of imported and alcoholic beverages : -
Juices / fresh (extra charge)	Packaged juices -
Room service : Yes	Lunch boxes : Yes (extra charge)

Comments:

SERVICES: (mark all that apply)

Wi-Fi (free) : Yes	Wi-Fi in the lobby (free) :Yes	TV-Room : Yes
VIP-services :Yes	Internet cafe : No	Cinema : No
Pharmacy : No	car rental : Yes	wheelchair rental (free rental) :Yes
laptop rental : No	banqueting hall : Meeting room	ATM : Yes. In front of Le cafe
Butler : No	Library : No	business centre : No
bridge-salon : No	wine cellar : No	reception working hours : Yes
taxi call : Yes	Garage : Yes	doctor : No
luggage room : Yes	room for storing skis (free / extra charge) : No	drying room for ski equipment (free / extra charge) :No
Concierge : Yes	conference hall : Meeting room	24-hour security service :Yes
Elevator : Yes	Shops : Yes	currency exchange : Yes, at the front desk
payment by credit cards : Yes	Security : Yes	hairdressing salon : No
parking place free : Yes	Press : No	unguarded parking (free / extra charge) -
laundry (extra charge) Yes	ticket selling : No	russian-speaking staff : No
safe (free / extra charge) : No	safe at the reception (free / extra charge) : No	sporting goods store : No
gift shop :Yes	transport at the hotel : Yes	transport to the ski lift (free / extra charge) : No
wake-up service: Yes	ironing service : No	porter services : -

dry cleaning (free / extra charge) -	Chess : No	Shoeshine : No
fax / copier / printer : Yes	excursion programs : Yes	dance hall : No

Comments + conference hall:

CHILDREN: (mark all that apply)

children's club (description of the programs, opening hours) nursery : No animation: No animation language: No antibacterial floor covering :Yes video monitoring : No	mini-disco
swimming pool - <ul style="list-style-type: none"> • number • under the awning / outdoor • section in general • heating / climate control 	water slides / water park heated pool in the water park
playground game room game console	mini-zoo : No mini-theatre : No
highchairs in the restaurant :Yes blender : No microwave : No bottle warmer : No bottle sterilizer : No	children's beds (charge) children's slippers : No children's bathrobes : No
children's menu :Yes ice cream :Yes canned food for babies : No	rent of baby carriages : No rent of baby piss-pots : No babysitter (extra charge) 1 child for 1 hours and have to booked in advance.

Comments: KIDS CLUB FROM 09:00 TO 19:00 – KIDS ACTIVITIES

Kids World offers loads of games and entertainment to spend a fun-filled day in the safest environment!

•Facilities include indoor ball play, movie theatre, gaming console stations. There is also a outdoor bouncing castle.

BEAUTY AND HEALTH: (check all that apply)

SPA (extra charge) : Yes	Aqua-aerobics : No	Ayurveda : No
Swimming pool for Kneipp procedures : No	Biosauna : No	Hydromassage bath : No
Jacuzzi (free / extra charge) : No	Indoor swimming pool (free / extra charge) : No	Meditation : No
Infrared cabin : No	Yoga : No	Cosmetic procedures : No
Massage (extra charge) : Yes	Health Centre : No	Outdoor swimming pool : Yes
Steam room (free / extra charge) : No	Pilates : No	Facial treatments : No
Body care procedures : No	Beauty saloon : No	Sauna (free / extra charge) : No
Salt grotto : No	Solarium : No	Thermal pool : No
Gym (free / extra charge) : No	Fitness Centre : Yes	Hamam : No
Electromagnetic therapy : No	Treatment (please write in details below) : No	

Comments: