

## GENERAL INFORMATION



Swandor Topkapı Palace - inspired by the great Topkapı Palace in İstanbul will give you the opportunity to move to the times of Sultan Süleyman the Magnificent and his beloved Roxolana. Be ready to be welcomed like sultans in the hotel located in one of the most impressive resorts on the Mediterranean coast - Kundu, which is located 16 km far from Antalya.

<b>CATEGORY</b>	5 stars
<b>CONCEPT</b>	Ultra All Inclusive
<b>CONSTRUCTION DATE</b>	1999
<b>RENOVATION DATE</b>	The general areas and deluxe rooms renovations has been done in 2018.
<b>THE FACILITY</b>	85.000 m <sup>2</sup> - 5 Blocks- 908 rooms – 1908 beds
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<b>FAX NO</b>	+90 242 431 23 89
<b>WEB ADDRESS</b>	<a href="http://www.swandorhotels.com">www.swandorhotels.com</a>
<b>E-MAIL</b>	<a href="mailto:topkapi@swandorhotels.com">topkapi@swandorhotels.com</a>
<b>ADDRESS</b>	Kundu Mah., Tesisler Cad. No 442 07110 Aksu / Antalya
<b>DISTANCE TO ANTALYA AIRPORT</b>	Antalya , 20 km.
<b>DISTANCE TO NEAREST CITY</b>	Antalya City Center, 17 km

## ACCOMODATION

### **STANDART ROOMS**

We have 587 standart rooms in 5 different blocks. These rooms are 23 m<sup>2</sup> big and have a balcony. Standart rooms have one double bed or two single beds with land, sea or partial sea views. Flooring - carpet. Adjustable central air conditioning system, music broadcasting (TV), mini bar, direct dial phone in room, LCD TV with international satellite broadcasting, digital safety deposit box, bathroom with shower bath, WC, hair dryer, tea and coffee facilities in the rooms.

In standart rooms maximum accommodation possibility is 3 adults or 2+2. The extra beds are not as comfort as the standart beds. The guest are accept to disturbance with 2+2 rooms.

### **DELUXE STANDART ROOMS (NEW CATEGORY)**

Renovated in 2018 and joined to the concept. 169 Deluxe standart rooms has 23 m<sup>2</sup> with balcony. All the rooms are at the 5<sup>th</sup> building. Deluxe standart rooms have one french size bed or two single beds. The floor is parquet. Adjustable central air conditioning system, music broadcasting (TV), mini bar, direct dial phone in room, LCD TV with international satellite broadcasting, electronic room safe box, bathroom with shower bat hor bath tube, WC, hair dryer, tea and coffee facilities in the rooms.

### **CORNER ROOM**

Renovated in 2018 and joined to the concept. 169 Deluxe standart rooms has 23 m<sup>2</sup> with balcony. All the rooms are at the 5<sup>th</sup> building. Deluxe standart rooms have one french size bed or two single beds. The floor is parquet. Adjustable central air conditioning system, music broadcasting (TV), mini bar, direct dial phone in room, LCD TV with international satellite broadcasting, electronic room safe box, bathroom with shower bat hor bath tube, WC, hair dryer, tea and coffee facilities in the rooms.

In corner rooms, rooms maximum accommodation possibility is 3 adults or 2+2. The extra beds are not as comfort as the standart beds. The guest are accept to disturbance with 2+2 rooms.

### **DELUXE CORNER ROOM ( NEW CATEGORY)**

Renovated in 2018 and joined to the concept. 16 Delux corner rooms with 26 m<sup>2</sup> and no balcony. There is one french bed and corner couch. Corner couch may be use as a bed. The floor is parquet. Adjustable central air conditioning system, music broadcasting (TV), mini bar, direct dial phone in room, LCD TV with international satellite broadcasting, electronic room safe box, bathroom with shower , WC, hair dryer and tea and coffee facilities in the rooms.

## KONAKLAMA

### **FAMILY DUBLEX ROOMS**

There are 68 family rooms. All the family rooms located on the top floors of the buildings. The floors are connected with staircase. On the lower level 2 single beds or 1 double, 2 single beds in second floors. Each floors have one bathroom and toilet. The rooms may be separable with a door. Balcony is only available in the ground floor. The rooms with carpet. Adjustable central air conditioning system, music broadcasting (TV), mini bar, direct dial phone in room, LCD TV with international satellite broadcasting, room safe box, hair dryer and tea and coffee facilities in the rooms.

In family dublex rooms may be accomodated up to 5 people accepting the inconvienience it may cause. The extra beds are not as comfort as the standart beds.

### **DELUXE FAMILY DUBLEX ROOMS**

Renovated in 2018 and joined to the concept. 24 Delux Family Dublex rooms are located in the 5<sup>th</sup> building. The floors are connected with staircase. On the lower level 2 single beds or 1 double, 2 single beds in second floors. Each floors have one bathroom and toilet. The rooms may be separable with a door. Balcony is only available in the ground floor. The rooms with parquet. Adjustable central air conditioning system, music broadcasting (TV), mini bar, direct dial phone in room, LCD TV with international satellite broadcasting, room safe box, hair dryer and tea and coffee facilities in the rooms.

### **HANDICAPPED ROOMS**

The handicapped rooms are designed for the handicapped guest with room entrance door, bathroom door, washbasin, toilet and bath shower. 10 handicapped rooms are with 26 m<sup>2</sup> and all of them have garden view. The other rooms features as same as the standart rooms.

## RESTAURANTS & BARS



### CONCEPT

Breakfast, lunch, dinner, midnight snack and early breakfast are on your service in Hünkar Restaurant with 1000 people capacity.

All the beverages are served by glass in all of the bars.

**Free hot drinks;** Tee, herbal tee, coffee, turkish coffe, espresso, cappuccino.

Room service is working 24 hours. Minibar is full filled upon arrival. Drinks are renewed daily according to usage.

The other drinks which is not in Ultra All Inclusive, all the drinks by bottle, energy drinks, some branded wines and champagne and some export drinks are with extra fee.

### FOOD CONCEPT

Breakfast	07.00 - 10.30	Hünkar Restaurant
Pavillion	10.00 - 19.00	Beach (extra)
Gözleme, Su Böreği, Manti	11.00 - 18.00	Padişah Otağı
Fast food /Snack Service	12.00 - 16.00	Beach Snack
Lunch	12.30 - 14.30	Hünkar Restaurant
Dinner	19.00 - 21.30	Hünkar Restaurant
Night Meal / Early Breakfast	23.00 - 07.00	Hünkar Restaurant
Pastane ve Dondurma Servisi	14.00 - 17.30	Saray Muhallebicisi
Snack Servis	12.30 - 16.00	Sultan Sofrası

### A LA CARTE RESTAURANTS

Our À la carte restaurants operating between 7:00 pm – 10:00 pm offer Italian, fish and Turkish cuisine. Rich À la carte menu options are available. À la carte restaurant reservation is charged with an extra cost and has to be done in advance. À la carte restaurants are free of charge for children between 0-6 years old and a 50% discount is applied for children between 7–12 years old. Alcoholic and non-alcoholic local drinks which are included in the concept are served free of cost.

Reservations may be done at the Guest Relations desk at the lobby before 2:00 pm.

#### Marine Restaurant

It has a capacity of 100 people and located at the beach. The restaurant will serve you fast food / Snack in the during day. The restaurant welcomes you with Mediterranean foods as Marine Restaurant in the evening.

#### Ristorante La Gondola (İtalyan)

It offers a wonderful experience with the world-famous flavor of Italian cuisine.

#### Kösem (Turkish) Alacarte

The restaurant on your service with unique Turkish fast foods as Sultan Sofrası in the during day.

### BAR CONCEPT

Divan Bar	08:00 - 24:00	Alcoholic and non-alcoholic drinks
Lalezar Bar	10:00 - 01:00	Alcoholic and non-alcoholic drinks
Şerbet Bar	11:00 - 17:00	Soft Drinks, Beer, Sherbet
Kıraathane	10:00 -22:00	Tea, Turkish coffee
Kubbe Disco Bar	23:00 - 03:00	Alcoholic and non-alcoholic drinks
Seyir Bar	18:00- 24:00	Wiine, tea, coffee
Vitamin Bar	11:00 - 19:00	Juice, soda, herbal teas

## ENTERTAINMENT & ACTIVITY



### ENTERTAINMENT

You could enjoy the slide pools, attend the outdoor pool games, sweat out in our mini football and basketball areas and savor the sun at our beach by attending the activities during the day.

#### Free Activities

Special entertainment and live performances in the amphitheatre, gala nights, party and shows in Xone Party area, Turkish bath, sauna, 7 nights of the week daily and night entertainment activities within two weeks programme, Aerobic, fitness area, aqua gymnastic, morning gymnastic, yoga, table tennis, aquapark with 8 slides (working hours 10:00 – 12:00, 14:00 – 17:00), wave pool, beach volley, basketball, water ball, pool games, catamaran and wind surf (certificate required), sailing (certificate required), cano, first diving lesson at the mail pool, mask – snorkel, mini football, dart, boccia, thematic parties, Senat Disco, dance night and music with DJ performance.

#### Extra Activities

Motorized water sports, sailing, catamaran etc, certification courses, game room, tennis court use, lighting, tennis rackets and balls, bowling, PS4

### PEGY MINI CLUB

PEGY CLUB is a specially designed entertainment centre for our little guests to let them feel special during their holiday.

Our mini club is working between 10:00 – 00:00 for 04 – 12 ages with indoor and canopy place.

Shady playground at children's service near the mini club. Accompanied by our experienced animators; different sport activities, pool games, competitions and creative activities are organised every day for our little guests in the miniclub.

#### Free Activities

- Thematic activities everyday
- Special games and courses painting
- Pool games
- Special kid's restaurant, buffet and menus
- Thematic children playground ( indoor and outdoor )

#### Extra Activities

- Private baby sitting service
- Stroller

## BEACH & POOLS



### BEACH

200 meters long and has fine sand beach, showers and dressing cabins, WC, canopy, covered with awnings, chairs and cushions, 2 piers are available. Beach towels are free.

Pavilion pier service charge.

### SPA

Spa & Wellness center offers massages and treatments for guests to refresh and relax both physically and mentally between 08:00 - 20:00.

With its modern and authentic architectural structure our Spa & Wellness Center consists of specially designed rooms, indoor swimming pool, relaxation areas and a fitness center.

## POOLS

Pool Name	Area	Depth	Operating Hours
Outdoor Swimming Pool	2630 m <sup>2</sup>	1,35/1,92m	08:00 -19:00
Indoor Swimming Pool	140 m <sup>2</sup>	1,37 m	08:00 - 19:00
Wave Pool	270 m <sup>2</sup>	1,97 m	Sezona göre
Slide Pool & River	300 m <sup>2</sup>	1,00 m	10:00 - 12:00 14:00 - 17:00
Children Outdoor Pool	160 m <sup>2</sup>	0,30 m	08:00 - 19:00
Asude Pool	294 m <sup>2</sup>	1,47 m	08:00 - 19:00

## GENERAL ACTIVITIES



## FREE SERVICES

- Wi-Fi usage in the rooms and general areas
- Safety box in the rooms
- Billard
- Turkish bath, Sauna
- Fitness Center (Under 16 years old our guest may not use fitness center)
- Animation and sport activities
- Canoeing, surfing, sailing (certificate required)
- Table Tennis
- Beach towels, sunbeds, umbrellas
- Cano, surf, sailing ( certificate required )
- Baby chair, Mini club
- Water slides
- Indoor swimming pool (operating according to seasonal and weather conditions)

## SECURITY

- Fire Exits
- Warnings
- Signs
- Security and life guard

## EXTRA SERVICES

- Room Service 7/24
- À la Carte Restaurants
- Pavilion usage at the beach
- Highband WiFi
- Health services
- Telephone
- Laundry services
- Illumination of tennis courts, tennis equipment usage
- Baby sitter, Baby car
- Photographer's services
- Massages and spa treatments
- Shopping possibilities (jewellery, market, hairdresser, water pipe, leather store, luggage wrapping service etc.)

## CREDIT CARDS

Visa, Mastercard etc.

## IMPORTANT NOTES



- In case an excessive use of alcohol by the guest according to our legal responsibility the alcoholic drinks will not be served.
- Beach towels are left in the room and are changed every 3 days. If necessary, you can get support from Call Center or reception.
- The use of open / closed facilities at our hotel may vary according to seasonal conditions and hotel occupancy. The details of activities and services (date, time, location etc.) can be changed or canceled completely if necessary.
- At our facility 24 hour medical assistance and ambulance service is provided. Health services is a subject to an extra charge.
- According to Turkish Republic laws alcoholic drinks are not served to persons under 18 and smoking in closed areas is forbidden.