



Dear Guest,

Thank you for choosing Panorama Bungalows Aqua Park Resort Hurghada to spend your vacation.

Panorama Bungalows Resort is offering you a relaxing stay in charming atmosphere.

Please take note of the following information & all inclusive programs.

Air Conditioning

Individually controlled. To get the air condition working, please place the key card into the slot next to the Room door.

All-Inclusive – Bracelet

On arrival day, you will receive an All-Inclusive bracelet. You should wear it during your stay. This will entitle you for All Inclusive privileges

Beach and Swimming pool Towels

Beach and Swimming pool Towel cards will be handed out from the reception upon check in, to receive towels from the Recreation centre at the beach / pool.

Please return the towels back to the towel centre till 17:00 o'clock, to receive them back clean next morning.

Bars

Our All-inclusive offer includes all local alcoholic beverages for 24 hours & Snacks

the opening hours of our Bars are:

Pool bar	10:00 – 19:00h
Beach Bar	10:00 – Sunset
Irish Bar	24 hours Hard All Inclusive.

Breakfast & Lunchbox

A breakfast and lunch box for your excursions can be ordered for the next day at the Reception before 21:00 h.

Departure

On departure day please leave your room at 12:00h and remember to hand over the key, towel cards and All-inclusive bracelet to Reception, as well as settling your account.

(All Inclusive program ends at 12:00h)

Dress Code & Non Smoking

Swimming wear and smoking is not allowed in the restaurants.

Electricity & Voltage

The voltage at the hotel is 220-240 V. When you enter the room, please place your key card in the slot of the power saver.

Entertainment & Sports

A big variety of sports and entertainment awaits you! Your PANORAMA Entertainment Team would like to inform you about our sports and activities, which are included in our "All-inclusive" program and about our available different sport courses. Please check the info boards with our daily program.

PLEASE NOTE: THE HOTEL CANNOT BE HELD RESPONSIBLE FOR ANY SPORT ACCIDENTS.

Some entertainment might be against extra charge

Excursions

A big variety of excursions are offered through your tour operator. Please find the consulting hours on the info board of your Tour operator, if you have any further questions please contact the Reception.

Gym

Against charge 10 \$ per room per stay, for more information kindly contact reception.

Kids Club

Available for your children from 03 to 12 years old every day from 10:30 till 12:30 & 15:30 till 14:30.

Kite school

Enjoy with the professional kite school at the beach (against extra charge)

Laundry

We offer a laundry service at our hotel. Please take note of the price and schedule for collection from our laundry list which you can find in the cupboard. Laundry bag is available at the room

Lost key & towel Card

In case of losing a towel card the amount of 15 \$ will be charged to your room account

In case of losing or broken the room key, the amount of 15 \$ will be charged to your room account

Massage

Please book your massage direct at the Spa Centre. Prices and opening hours are displayed at the Spa centre. For information, please visit the Spa or dial 54050

Pharmacy / Doctor

A pharmacy is situated inside the hotel. A doctor is available 24 hours on call. In case of require, please contact the reception.

Pool & Water slides

The pools and water slides can be used from 08:00h – 17:00h.

Restaurants & Meals

The opening hours of our Restaurants are:

Breakfast	Main Restaurant	07:00 – 10:00h
Late Breakfast	Main Restaurant	10:30 – 11:30h
Ice Cream	Pool Bar	12:00 – 15:00
Lunch	Main Restaurant	12:00 – 15:00h
Snacks	Pool Bar	15:00 – 17:00
Dinner	Main Restaurant	18:00 – 21:30h

(Extra Menu will be against extra charge, Reservation in advance with our guest relation)

According to our hotel policy is not allowed to take any food out from the restaurants due to hygienic reasons!

Safe

A safe box is available in your room free of charge.

PLEASE NOTE: THE HOTEL CANNOT BE HELD RESPONSIBLE FOR ANY VALUABLES LEFT OUTSIDE THE SAFE.

Shopping centre

In our shopping centre are different souvenir shops and a Mini market situated.

Taxi Service

A Taxi Service is available next to the Reception.

Telephone and Fax

Contact the telephone operator by dialling "0".

TV

A TV set with satellite receivers with an international variety of programmes is available in your room.

Wake-up call

Please contact Reception on "0" for a wake-up call.



www.panorama-resorts.com

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