

Dear Guest,

It is our great pleasure to welcome you at **Novotel Marsala Alam Resort**. Please rest assured that all our Team Members will do their utmost to make your stay with us as pleasant and as comfortable as possible. We take this opportunity to provide you with some information regarding your **ALL INCLUSIVE CONCEPT** you may find useful to make your stay with us more enjoyable.



MEALS

Full Breakfast buffet

At La Palme Restaurant daily from 07:00 am until 10.00 am

Late Breakfast

At Papyrus Lounge bar daily from 10.00 am until 12.00 noon

Full Buffet Lunch

At La Palme Restaurant daily from 01:00 pm until 03:00 pm

Snacks

At our pool bar daily from 12:00 pm until 03:00 pm

Tea Time

At Papyrus Lounge bar daily from 04:00 pm until 06:00 pm

Full Buffet Dinner

At La Palme Restaurant daily from 6:30 pm until 09:30 pm

Al Dente A la Carte Italian restaurant

(included one time per week min. stay 7 nights)

Open everyday from 07:00 until 10:00 pm. Prior reservation one day in advance is requested at La Palme Restaurant

Night Snacks (extra)

Sandwiches in extra. To be served in the Papyrus Lounge Bar after midnight



BEVERAGES

Ramla Beach bar

open from 10 am until sunset

Island Pool bar

open from 10 am until sunset

Papyrus Lounge Bar

open 24/7 (drinks included until midnight)

Soft Drinks (by glass)

Coca Cola, Diet Cola, Sprite, Fanta, juices, hibiscus juice, Soda, Tonic and Natural Water

Hot Drinks

Tea, American coffee and herbal teas

Local Alcoholic Drinks (by glass)

House Wines (served in main restaurant only) & Local spirits (Vodka, Gin, Rum, Brandy, Ouzo), Local Beer



Mini bar with one small bottle of water per person daily



Tea and coffee facilities are available in the room free of charge.



SERVICES



Free Wi-Fi in all rooms and public areas



Pool and Beach towel services open from 09:00 until sunset. Please, it is not allowed to reserve sunbeds.



Laundry Service (special offer = 8 euros for 10 pieces)



3 outdoors swimming pools (1 heated in winter time) open from 09:00 am until sunset



Fitness center open daily from 09:00 am until 07:00 pm



1 indoor swimming pool heated in winter time



A Safe box is available for free in the room (the hotel is not responsible for any valuable left in the safe)



beach volley, Aqua gym, Aerobic, Water pool, Boccia, Dance lessons, Yoga, Baby foot, Air-hockey. Kids club from 4 until 12 years old (opening hours : 10:00-12:30 and 15:00-16:30). Mini disco at 20:30. Shows every evening and disco free of charge

Make your stay extra special by upgrading to our Ultra All inclusive formula and beneficiate of the below extra advantages :

- 24h/7 access to food and beverages services
 - Fresh juices free at all time
 - Wine available at all time
- Premium alcohols (available in Lounge bar only)
- Mini bar filled once per stay with canned soft drinks
- 2 A la carte Al Dente restaurant included per week (min. stay 5 nights)
 - 30 minutes free massage once per stay (min. stay 5 nights)
 - 30 minutes free horse riding once per stay (min. stay 5 nights)
- 1 free trip to the city with our taxi service per stay (min. stay 5 nights)
 - 1 time free laundry during your stay (10 pieces maximum)



Reception : 0
 Quality host : 888
 Room Service : 833
 Housekeeping : 861
 Laundry : 890

All Inclusive will be served from 10 am until midnight
 No alcoholic beverages will be served to guest under 18 years old.
 Shorts and Sleeveless shirts are not permitted during dinner in the restaurant
 Shisha are not included in the formula
 To order breakfast or lunch box for any excursions, kindly request it to the reception one day before by maximum 9pm.