

## SEA PLANE TRANSFERS



The transfer to Amaya Kuda Rah is organized by seaplanes of Trans Maldivian Airways (TMA).

Arrival transfer is guaranteed for international flights landing no later than 15:00 hrs. and subject to passengers reporting to TMA counters latest by 16:00 hrs.

Departure transfer is guaranteed for international flights departing Male' airport after 09:00 hrs.

In case your international flight arrives after 15:00 hrs or departs before 09:00 hrs, we will not be able to arrange a same day transfer. In this case you will need to organize an overnight stay somewhere close to the airport. We are happy to help, if you need any assistance in finding an accommodation.

We kindly request all guests arriving at the International Airport, to proceed immediately to the Check-In counter of TMA once you are in possession of your luggage and have passed Customs. The Resort's Airport Representative waiting for you at the customs exit will provide assistance for your check-in process.

The counters are located near to the arrival gates and clearly visible in the red & white color logo.

Your tickets are ready for pick-up at the counter of TMA; Please mention your name and destination in order to obtain them. Your luggage will then be checked in and you will be transferred by TMA courtesy bus to the seaplane terminal of Trans Maldivian Airways which is a few minutes away on the other side of the airport island.

Please note that the luggage restrictions for flights by seaplane are 20kg for checked-in luggage and 5kg for carry-on luggage regardless of allowances granted by the international airline. Excess luggage has to be paid directly to TMA at the time of check-in. Luggage exceeding standard sizes (surfboards, kiteboards, etc.) may not be transferred on the same day to the island and is subject to space & payload availability.

As the seaplanes do not have overhead-compartments, trolleys and bigger hand luggage will have to be checked-in as regular luggage and stored in the luggage compartment of the aircraft.

The operation of seaplane flights is rather complex and depends on weight restrictions. Due to the increasing luggage brought by guests, it may rarely occur that your luggage won't be transferred on the same flight as you are travelling on. In such cases, TMA will inform you before offloading your suitcase. We strongly recommend to take urgently needed items (medicines etc.) along on your carry-on luggage if such a situation occurs.

Due to delays of international flights, severe weather conditions and arrangements of combined flights of several resorts, the waiting time may vary. Please contact the Guest Relation Team of Trans Maldivian Airways for immediate updates on your flight status.

Please note that neither Amaya Kuda Rah nor Trans Maldivian Airways can be held responsible for the delay or cancellation of flights which occur due to severe weather conditions. Any additional costs involved in alternate accommodation or rebooking flight due to Force Majeure are to be borne by the guests.

While waiting for your flight, enjoy the unique operation of seaplanes of which Maldives is hosting the biggest base worldwide!

Your return to Male will be arranged by TMA according to their flight schedules closest to the departure of your international flight. For your departure transfer timing, please refer to reception one day prior to your departure. Please note that if your international flight is scheduled at night, TMA tries to arrange your transfer to Male as late as possible, depending on the daily schedule and weather conditions. Schedules are subject to change at short notice by TMA and resort has no control over the flight schedules.

Please find below the Terms of the Contract with TMA.

## **DOMESTIC FLIGHT TO MAAMIGILI & SPEEDBOAT RIDE**



Our preferred Domestic Carrier is FlyMe which operates regular daily flights from Male' International Airport to Maamigili Airport in South Ari Atoll.

FlyMe now operates 3 ATR 72-500 aircrafts in its fleet which may accommodate up to 68 passengers in comfortable, air-conditioned aircrafts with sufficient legroom.

As these aircrafts are wheel-based and landing on a local island, night transfers are possible as well.

We kindly request all guests arriving at the International Airport, to proceed immediately to the Check-in counters of FlyMe once you are in possession of your luggage and have passed Customs. The counters are located in the Domestic Terminal of the airport which is an approximate 2-3 minutes' walk from the arrival hall.

The Resort's Airport Representative waiting for you at the customs exit will provide assistance for your check-in process.

You will receive your boarding pass once you checked in at the Domestic Terminal, please hold your passports ready for verification. Your luggage will then be checked in; please stay at the terminal until your flight is ready for boarding. Once boarding starts, it will be announced via speakers and you may proceed to the respective boarding gate.

Enjoy the 25 minutes flight to South Ari Atoll! Once you arrived at Maamigili Airport, you will be transferred by FlyMe courtesy bus to the harbor area where a speedboat awaits you. You are now only 20 minutes away from your holiday destination! Enjoy the ride through the Atoll while approaching Amaya Kuda Rah!

Please note, that the luggage restrictions with FlyMe are 25kg for checked-in luggage and 5kg for carry-on luggage. Luggage exceeding standard sizes (surfboards, kiteboards, etc.) may not be transferred on the same day and is subject to space availability in the aircrafts' luggage compartment.

Due to delays of international flights, severe weather conditions and arrangements of combined flights, the waiting time may vary. Please contact the Ground Staff of FlyMe at the Domestic Terminal for immediate updates on your flight status.

Please note that neither Amaya Kuda Rah nor FlyMe can be held responsible for the delay or cancellation of flights which occur due to severe weather conditions. Any additional costs involved in alternate accommodation or rebooking flight due to Force Majeure are to be borne by the guests.

In case your international flight arrives after 23:00 hrs or departs before 09.00 hrs, we will not be able to arrange a same day transfer. In this case you will need to organize an overnight stay somewhere close to the airport. We are happy to help, if you need any assistance in finding an accommodation.

Your return to Male will be arranged by FlyMe according to their regular schedule and closest available option to the departure of your international flight. For your exact transfer timing, please refer to the reception one day prior to your departure.

Please find below the Terms of the Contract with FlyMe.

## **CONDITIONS OF CONTRACT**

If the passenger's journey involves an ultimate destination or stop in a country other than country of departure the Warsaw convention may be applicable and the Convention governs and in the most cases limits the liability of carriers for death or personal injury and in respect of loss or damage to baggage.

1. As used in this contract "ticket" means this passenger ticket and baggage check, of which these conditions and the notice form part. "Carrier" is equivalent to "Transportation", "Carrier" means all air carrier that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage "**WARSAW CONVENTION**" means the convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw 12th October 1929, or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable.

2. Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention unless such carriage is not "international carriage" as defined by that Convention.

3. To the extent not in conflict with the foregoing carriage and other services performed by each Carriers to: (i)

As defined by the convention.

(ii) Applicable tariffs.

(iii) Carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the office of carrier).

4. Carriers name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs conditions of carriage, regulations or timetables, carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as a single operation.

5. An air carrier issuing a ticket for passengers over the lines of another air carrier does so only as its Agent.

6. Any exclusion or limitation of liability of carrier shall apply and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for their carriage and its agents, servants & representatives.

7. Checked baggage will be delivered to bearer of the baggage check. In the case of damage to baggage moving in, international transportation complaint must be made in writing to carrier forthwith after discovery of damage and at the latest, within seven days from receipt. In case of delay, complaint must be made within 21 days from date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.

8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariff, conditions of carriage hereunder or related regulations. The fare for carriage is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.

9. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetable or elsewhere are not guaranteed and form no part of this contract. Carriers may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility of making connections.

10. Passengers shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedure.

11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

Carrier reserves the right to refuse carriage to any person who has acquired a ticket in violation of applicable law or carrier's tariffs. Rules or Regulations.

Issued by carrier whose name is on the "issued by" section on the face of the Passenger Ticket and Baggage check.

**Important Notice: Notice of Baggage Liability Limitations.** Liability for loss, delay or damage is limited unless a higher value is declared in advance and additional charges paid. For international travel (including domestic portion of international journey) the liability is limited to US\$ 20.00 per kilo for checked baggage and US\$ 400 per passenger for unchecked baggage. Carrier assumes no liability for unchecked or perishable articles. Attention is drawn to the Restricted Articles Notice. The free baggage allowance is 20kg for each adult and child. The ticket is not transferable.

### **Reservation Information**

Carrier will make every effort to provide seats for which confirmed reservations have been made but no absolute guarantee of seat availability is denoted by the expressions 'reservations', 'bookings', 'status OK', and the timing attached to them.

### **Check-in times at airport**

Domestic flights are closed 30 minutes before aircraft departure time shown on the flight coupon. Passengers joining at the Airport must have been checked-in before this time is reached. Cabin baggage is restricted to one piece of hand baggage not larger than 50cm x 37cm x 25cm.

### **Restricted Articles.**

For safety reasons dangerous articles such as a those listed below must not be carried in passenger's baggage.

1. **Briefcases and attach cases with installed alarm devices**, compressed gases (flammable, non-flammable and poisonous) such as butane, oxygen, propane, aqualung, cylinders.
2. **Corrosives such as acids**, alkalis and wet cell batteries.
3. **Etiologic agents** (bacteria, viruses etc.)
4. **Explosives**, munitions, fireworks, flares and firearms.
5. **Flammable liquids and solids** such as lighters or heater fuels, matches and articles which are easily ignited.
6. **Radio-active materials, Oxidizing materials** such as bleaching powder, peroxides.
7. **Poisons** such as arsenic, cyanides, insecticides, weed killers and infectious substances and live virus materials.
8. **Other dangerous articles** such as mercury, magnetic material, offensive or irritating materials.
9. **Medicines and toiletries** in limited quantities which are necessary or appropriate for the passenger during the journey, such as hair sprays, perfumes and medicines containing alcohol, may be carried.