GENERAL INFORMATION

Short description: Santhiya is an enriching destination supported by unique accommodation and facilities. The needs of a lifestyle vacationer are met in a truly, superb tropical setting with deep Thai influences. It is located in a secluded tropical hideaway on a unique island where every detail is in harmony with its natural surroundings where private pools are plotted around the natural rocks, and trees have been preserved and designed around.

Hotel address: Santhiya Koh Phangan Resort & Spa 22/7 Moo 5 Bantai, Koh Phangan, Suratthani 84280, Thailand

Is a member of the hotels group: (write/mark)

Site: <mark>www.santhiya.com</mark>	E-mail: kohphangan@santhiya.com
Phone number: <mark>T: +66 (0) 7742 8999</mark>	Fax: <mark>+66 (0) 7742 8900</mark>
Year of construction: <mark>29 June 2006</mark>	Year of renovation: 2016
Total area, square meters: <mark>72,850sq.m</mark>	The size of the island, meters:
Total number of rooms: <mark>99</mark>	Number of the bed places in the hotel: 198
Number of buildings: <mark>2</mark>	Language of the staff: ENGLISH AND THAI
Accommodation with animals: no	Do not accommodate only men in one room: no
Rooms for the disabled: <mark>no</mark>	Non-smoking rooms: yes
Connecting rooms: no	
Check-in: From 14:00 hrs.	Check-out: Until 12:00 hrs.

Additional buildings (description, features of additional buildings, annexes)

Map of the island, hotel (scheme): send to the <u>web@joinup.ua</u> image of the scheme, if it is provided by the hotel

Description: This gem of a resort embraces the true meaning of Natural Beauty. Stretched over 18 acres of glorious tropical landscapes, Santhiya Koh Phangan Resort & Spa is an eco-chic natural hideaway with glorious teakwood accommodation and world-renowned service and hospitality.

Hotel type: Resorts & Spas

Information about transfers:

Airport name: <mark>Samui Airport</mark>	Distance to the airport of arrival, km:	Distance to the nearest airport, km:
Nearest town / resort: <mark>thong nai pan noi</mark> <mark>& Yai beach</mark>	Distance to the nearest city, Km:	Distance to the rental service, m:
Distance to the thermal springs, m: Distance to the nearest ski lift, m: Distance to		Distance to the Ski Bus, m:
Nearest shopping centre, m: (name and distance) 500 m from Thongnaipan Noi village, there are restaurants,minimarts,ATM and souvenir shops.		
Distance to the sea (1 line):	Distance to the sea (2 line): Distance to the sea (3 line):	
Features of 1 line: across the roadway	Features of 2 line: across the walking road	Features of 3 line: beach in front of the hotel
For example: across the road, across the promenade, etc.	For example: across the road, across the promenade, etc.	For example: across the road, across the promenade, etc.

TYPES OF THE ROOMS

Name of the room (each number separately): Number 1.Deluxe Room

Brief description of the room: Located in a low-rise building, a visual beautifully built room on the mountainside with beautiful teakwood accents, free form wooden mosaic ceilings, spacious living quarters and completed with an excellent sea view veranda

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 43	Number of rooms: <mark>20</mark>
Number of rooms in the hotel room:	Type of extra bed: <mark>sofa bed</mark>
Maximum number of guests in a room (adults): <mark>3</mark>	Maximum number of guests in a room (with children): <mark>4</mark>
Floor covering: <mark>3</mark>	View (sea / mountain / city / pool / garden): <mark>Seaview</mark>
Location of a room in (Anex, Main etc.): Building	Filling of mini-bar : Daily (Additional charge)
Number of bathrooms: 1	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, conditioner, shower gel, toothpaste and brush, shaving kit, comb	

living area <mark>bedroom</mark> rooms with interior doors	French bed • Queen size • king size bed French / separate bed • single / twin
Cupboard : <mark>yes</mark>	Desk : <mark>yes</mark>
Internet • Wi-Fi (extra charge / free) • wired	mini-bar (extra charge / free / no)
in-room safe (extra charge / free / reception)	air conditioning (extra charge / <mark>free</mark>)
bath : <mark>yes</mark>	slippers: <mark>yes</mark> / no
shower : <mark>yes</mark>	bathrobe: yes / no
bath / shower : <mark>no</mark>	towels: yes / no
outdoor shower : <mark>no</mark>	pillow menu: yes / <mark>no</mark>
bath-jacuzzi : <mark>no</mark>	
sauna : <mark>no</mark>	
hammam : <mark>no</mark>	
jacuzzi : <mark>no</mark>	
bidet : <mark>no</mark>	
toilet : <mark>yes</mark>	

guest toilet : -	
hair dryer : <mark>yes</mark>	iron, ironing board iron only in the room on request (extra charge / free) n/a
TV • Russian channels • Ukrainian channels	DVD Player CD player iPod system MP3 / radio / alarm clock phone Dock station
kitchen / kitchen unit Refrigerator : extra charge / free cooker : no microwave : no dishwasher : no toaster : no kettle : yes set of dishes: no kitchen utensils: no	set for coffee and tea only kettle coffee machine
balcony: yes / no / not everywhere terrace / balcony french balcony terrace	Heating : <mark>no</mark>
massage room / table : <mark>no</mark> gym : <mark>no</mark>	individual swimming pool with access to a common pool

2.Supreme Deluxe Sea View

Brief description of the room: Santhiya's signature collection of deluxe rooms is located on the upper floor of our supreme deluxe resident building completed with beautiful sea view. It's provided an unique enclosed verandas with day beds and furnishing with our traditional Thai crafts and wood cravings.

Characteristics of the number: (write / mark appropriate)

Number of rooms: <mark>10</mark>	
Type of extra bed: <mark>sofa bed</mark>	
Maximum number of guests in a room (with children): <mark>4</mark>	
View (sea / mountain / city / pool / garden): <mark>Seaview</mark>	
Filling of mini-bar : Daily (Additional charge)	
Cosmetic accessories (specify brand)	

Toiletries: soap, shampoo, conditioner, shower gel, toothpaste and brush, shaving kit, comb

living area	French bed • Queen size
bedroom	Gueen size king size bed
rooms with interior doors	French / separate bed • single / twin
Cupboard : <mark>yes</mark>	Desk : <mark>yes</mark>
Internet • Wi-Fi (extra charge / free) • wired	mini-bar (extra charge / free / no)
in-room safe (extra charge / free / reception)	air conditioning (extra charge / free)
bath : yes shower : yes bath / shower : no outdoor shower : no bath-jacuzzi : no sauna : no hammam : no jacuzzi : no bidet : no toilet : yes guest toilet : -	slippers: yes / no bathrobe: yes / no towels: yes / no pillow menu: yes / no
hair dryer : <mark>yes</mark>	iron, ironing board iron only in the room on request (extra charge / free) n/a
TV Russian channels Ukrainian channels 	DVD Player CD player iPod system MP3 / radio / alarm clock phone Dock station
kitchen / kitchen unit Refrigerator : extra charge / free cooker : no microwave : no dishwasher : no toaster : no kettle : yes set of dishes: no kitchen utensils: no	set for coffee and tea only kettle coffee machine
balcony: <mark>yes</mark> / no / not everywhere terrace / balcony	Heating : <mark>no</mark>

french balcony terrace	
massage room / table : <mark>no</mark>	individual swimming pool
gym : <mark>no</mark>	with access to a common pool

3.Supreme Deluxe Pool Access

Brief description of the room: Santhiya's signature collection of luxurious deluxe rooms located on a lower level of Santhiya's supreme deluxe resident building. Direct access to the pool and unique sun lounge boats from your private's verandas with ornate Thai arch carving decor accent. Overlooking from mountain's top of tropical coconut groves.

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 48	Number of rooms: <mark>10</mark>	
Number of rooms in the hotel room:	Type of extra bed: <mark>sofa bed</mark>	
Maximum number of guests in a room (adults): <mark>3</mark>	Maximum number of guests in a room (with children): <mark>4</mark>	
Floor covering: <mark>1</mark>	View (sea / mountain / city / pool / garden): <mark>Pool</mark>	
Location of a room in (Anex, Main etc.): Building	Filling of mini-bar : Daily (Additional charge)	
Number of bathrooms: <mark>1</mark>		
Cosmetic accessories (specify brand)		
Toiletries: soap, shampoo, conditioner, shower gel, toothpaste and brush, shaving kit, comb		

living area <mark>bedroom</mark> rooms with interior doors	French bed • Queen size • king size bed French / separate bed • single / twin
Cupboard : <mark>yes</mark>	Desk : <mark>yes</mark>
Internet • Wi-Fi (extra charge / free) • wired	mini-bar (extra charge / free / no)
in-room safe (extra charge / free / reception)	air conditioning (extra charge / free)
bath : <mark>yes</mark>	slippers: yes / no
shower : <mark>yes</mark>	bathrobe: <mark>yes</mark> / no
bath / shower : <mark>no</mark>	towels: yes / no
outdoor shower : <mark>no</mark> bath-jacuzzi : <mark>no</mark>	pillow menu: yes / <mark>no</mark>

sauna : no hammam : no jacuzzi : no bidet : no toilet : yes guest toilet : -	
hair dryer : <mark>yes</mark>	iron, ironing board iron only in the room on request (extra charge / free) n/a
TV Russian channels Ukrainian channels 	DVD Player CD player iPod system MP3 / radio / alarm clock phone Dock station
kitchen / kitchen unit • Refrigerator : extra charge / free • cooker : no • microwave : no • dishwasher : no • toaster : no • kettle : yes • set of dishes: no • kitchen utensils: no	set for coffee and tea <u>only kettle</u> coffee machine
balcony: yes / no / not everywhere terrace / balcony french balcony terrace	Heating : <mark>no</mark>
massage room / table : <mark>no</mark> gym : <mark>no</mark>	individual swimming pool with access to a common pool

4.Hideaway pool Villa

Brief description of the room: Hidden sanctuary in a perfect hideaway at Santhiya Hideaway Pool Villa with rock garden setting in the middle of wild tropicals defines an unforgettable hideaway indulgence with its own free from romantic private pools.

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 115	Number of rooms: 24
Number of rooms in the hotel room:	Type of extra bed: <mark>sofa bed</mark>
Maximum number of guests in a room (adults): <mark>3</mark>	Maximum number of guests in a room (with children): <mark>4</mark>
Floor covering:	View (sea / mountain / city / pool / garden): <mark>Garden</mark>
Location of a room in (Anex, Main etc.):	Filling of mini-bar : Daily (Additional charge)

Number of bathrooms: <mark>1</mark>	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, conditioner, shower gel, toothpaste and brush, shaving kit, comb	

living area bedroom	French bed Queen size King size bed
rooms with interior doors	French / separate bed single / twin
Cupboard : <mark>yes</mark>	Desk : <mark>yes</mark>
Internet Wi-Fi (extra charge / free) wired 	mini-bar (extra charge / free / no)
in-room safe (extra charge / free / reception)	air conditioning (extra charge / free)
bath : yes shower : yes bath / shower : no outdoor shower : yes bath-jacuzzi : no sauna : no hammam : no jacuzzi : no bidet : no toilet : yes guest toilet : -	slippers: yes / no bathrobe: yes / no towels: yes / no pillow menu: yes / no
hair dryer : <mark>yes</mark>	 iron, ironing board iron only in the room on request (extra charge / free) n/a
TV Russian channels Ukrainian channels 	DVD Player CD player iPod system MP3 / radio / alarm clock phone Dock station
kitchen / kitchen unit • Refrigerator : extra charge / free • cooker : no • microwave : no • dishwasher : no • toaster : no	set for coffee and tea <u> only kettle</u> coffee machine

 kettle : yes set of dishes: no kitchen utensils: no 	
balcony: yes / no / not everywhere terrace / balcony french balcony terrace	Heating : <mark>no</mark>
massage room / table : <mark>no</mark> gym : <mark>no</mark>	individual swimming pool with access to a common pool

5.Sea View pool Villa

Brief description of the room: Santhiya's premier location is a bird's eye view to the perfect splendid sea view spots, exudes the air of romance and the island's fascinating beauty with its own spacious free form stunning pool villas, indoor/outdoor tubs.

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 115	Number of rooms: <mark>25</mark>
Number of rooms in the hotel room:	Type of extra bed: <mark>sofa bed</mark>
Maximum number of guests in a room (adults): <mark>3</mark>	Maximum number of guests in a room (with children): <mark>4</mark>
Floor covering:	View (sea / mountain / city / pool / garden): <mark>Sea</mark>
Location of a room in (Anex, Main etc.):	Filling of mini-bar : Daily (Additional charge)
Number of bathrooms: <mark>1</mark>	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, conditioner, shower gel, toothpaste and brush, shaving kit, comb	

<mark>living area</mark> bedroom rooms with interior doors	French bed • Queen size • king size bed French / separate bed • single / twin
Cupboard : <mark>yes</mark>	Desk : <mark>yes</mark>
Internet • Wi-Fi (extra charge / free) • wired	mini-bar (extra charge / free / no)
in-room safe (extra charge / free / reception)	air conditioning (extra charge / free)

massage room / table : <mark>no</mark> gym : <mark>no</mark>	individual swimming pool with access to a common pool
balcony: yes / no / not everywhere terrace / balcony french balcony terrace	Heating : <mark>no</mark>
kitchen / kitchen unit • Refrigerator : extra charge / free • cooker : no • microwave : no • dishwasher : no • toaster : no • kettle : yes • set of dishes: no • kitchen utensils: no	set for coffee and tea only kettle coffee machine
hair dryer : yes TV • Russian channels • Ukrainian channels	 iron, ironing board iron only in the room on request (extra charge / free) n/a DVD Player CD player iPod system MP3 / radio / alarm clock phone Dock station
shower : yes bath / shower : no outdoor shower : yes bath-jacuzzi : no sauna : no hammam : no jacuzzi : no bidet : no toilet : yes guest toilet : -	bathrobe: yes / no towels: yes / no pillow menu: yes / no
bath : <mark>yes</mark>	slippers: yes / no

6.Sea View pool Villa plus

Brief description of the room: Spend quality time together with friends and loved ones in a beautifully designed and comfortable environment of its location either close to the beach front or on the cliff which also provides a panoramic sea view. Perfect enough for a relaxing, yet private paradise escape.

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 115	Number of rooms: <mark>6</mark>
Number of rooms in the hotel room:	Type of extra bed: <mark>sofa bed</mark>
Maximum number of guests in a room (adults):	Maximum number of guests in a room (with children): <mark>4</mark>

3	
Floor covering:	View (sea / mountain / city / pool / garden): <mark>Sea</mark>
Location of a room in (Anex, Main etc.):	Filling of mini-bar : Daily (Additional charge)
Number of bathrooms: <mark>1</mark>	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, conditioner, shower gel, toothpaste and brush, shaving kit, comb	

living area	French bed
	Queen size
bedroom	king size bed
rooms with interior doors	French / separate bed
	• single / twin
Cupboard : <mark>yes</mark>	Desk : <mark>yes</mark>
Internet	mini-bar (extra charge / free / no)
 Wi-Fi (extra charge / free) 	
• wired	
in-room safe (extra charge / free / reception)	air conditioning (extra charge / free)
bath : <mark>yes</mark>	slippers: yes / no
shower : <mark>yes</mark>	bathrobe: yes / no
bath / shower : <mark>no</mark>	towels: yes / no
outdoor shower : <mark>yes</mark>	pillow menu: yes / <mark>no</mark>
bath-jacuzzi : <mark>no</mark>	
sauna : <mark>no</mark>	
hammam : <mark>no</mark>	
jacuzzi : <mark>no</mark>	
bidet : <mark>no</mark>	
toilet : <mark>yes</mark>	
guest toilet : -	
hair dryer : <mark>yes</mark>	iron, ironing board • iron only
	 in the room
	 on request (extra charge / free)
	n/a
т	DVD Player
 Russian channels 	CD player
Ukrainian channels	iPod system
	MP3 / radio / alarm clock
	phone
	Dock station
	-

kitchen / kitchen unit Refrigerator : extra charge / free cooker : no microwave : no dishwasher : no toaster : no kettle : yes set of dishes: no kitchen utensils: no	set for coffee and tea <u>only kettle</u> coffee machine
balcony: yes / no / not everywhere terrace / balcony french balcony terrace	Heating : <mark>no</mark>
massage room / table : <mark>no</mark> gym : <mark>no</mark>	individual swimming pool with access to a common pool

7.Royal Grand Pool Villa.

Brief description of the room: The ultimate villa experience with magnificent views and lavish infinity pool. This picture perfect paradise boasts the finest in Santhiya's unique and traditional design, along with a beautifully designed living room, a spacious comfortable two bedrooms and an open-air bathroom.

Characteristics of the number: (write / mark appropriate)

Room size, square meters: 197	Number of rooms: <mark>4</mark>
Number of rooms in the hotel room:	Type of extra bed: <mark>sofa bed</mark>
Maximum number of guests in a room (adults): <mark>6</mark>	Maximum number of guests in a room (with children): <mark>8</mark>
Floor covering: 2	View (sea / mountain / city / pool / garden): <mark>Sea</mark>
Location of a room in (Anex, Main etc.):	Filling of mini-bar : Daily (Additional charge)
Number of bathrooms: <mark>1</mark>	
Cosmetic accessories (specify brand)	
Toiletries: soap, shampoo, conditioner, shower gel, toothpaste and brush, shaving kit, comb	

living area	French bed
2 bedrooms	 Queen size king size bed + 1 twin bed
rooms with interior doors	French / separate bed single / twin
Cupboard : <mark>yes</mark>	Desk : <mark>yes</mark>

Internet • Wi-Fi (extra charge / free) • wired	mini-bar (extra charge / free / no)
in-room safe (extra charge / free / reception)	air conditioning (extra charge / free)
bath : yes shower : yes bath / shower : no outdoor shower : yes bath-jacuzzi : no sauna : no hammam : no jacuzzi : no bidet : no toilet : yes guest toilet : -	slippers: yes / no bathrobe: yes / no towels: yes / no pillow menu: yes / no
hair dryer : <mark>yes</mark>	iron, ironing board iron only in the room on request (extra charge / free) n/a
TV Russian channels Ukrainian channels 	DVD Player CD player iPod system MP3 / radio / alarm clock phone Dock station
kitchen / kitchen unit Refrigerator : extra charge / free cooker : no microwave : no dishwasher : no toaster : no kettle : yes set of dishes: no kitchen utensils: no	set for coffee and tea only kettle coffee machine
balcony: yes / no / not everywhere terrace / balcony french balcony terrace	Heating : <mark>no</mark>
massage room / table : <mark>no</mark> gym : <mark>no</mark>	individual swimming pool with access to a common pool

BEACH: (mark all that apply)

type of the beach (private / municipal)	length of the beach (m) width of the beach (m)
entrance to the sea pebbles / small pebbles / coarse pebbles / sand and pebbles / sandy / coral / gently sloping / pier / pontoon / platform	type of beach area pebbles / small pebbles / coarse pebbles / sand and pebbles / sandy / concrete platform
deck chairs <mark>(free</mark> / extra charge) mattresses (<mark>free</mark> / deposit / extra charge) beach towels (<mark>free</mark> / deposit / extra charge) umbrellas (<mark>free</mark> / deposit / extra charge) awning / canopy	pontoon: length of pontoon, m pier: length of pier, m
bus to the beach	bus to the beach, schedule
beach arbores / marquees / pavilions (<mark>free</mark> / extra charge)	Flooring :
bar on the beach (free / <mark>charge</mark>)	availability of ramps :
changing cabins rescuer security on the beach	shower on the beach : <mark>yes</mark> WC on the beach : <mark>no</mark>

Comments:

SWIMMING POOL: (mark all that apply)

Total number of pools (number) <mark>3</mark>	Children's pool (heated / unheated / climate control)
	Children's section in the pool
Indoor pool (extra charge / free) Indoor Heated Pool (heated / unheated / climate control)	Outdoor pool (extra charge / <mark>free</mark>) Outdoor heated pool (heated / <mark>unheated</mark> / climate control)
Pool with sea water : <mark>no</mark>	Thermal pool
Waterslides : <mark>no</mark> Waterslides for adults : <mark>no</mark>	Jacuzzi in the open air : <mark>no</mark>
availability of ramps: <mark>no</mark>	deck chairs <mark>(free</mark> / extra charge) mattresses (<mark>free</mark> / extra charge) beach towels (<mark>free</mark> / deposit / extra charge) umbrellas (<mark>free</mark> / extra charge) awning / canopy

Comments:

ENTERTAINMENT AND SPORTS: (specify yes / no / extra charge / free)

Animation	Bocce : no	Disco : <mark>n/a</mark>
• active	Gymnastics : no	
• soft	Darts : <mark>no</mark> Yoga : yes	Opening Hours:
	Aqua aerobics : no	
	Aerobics : no	
Evening programs / Shows : yes / free	Karaoke : <mark>no</mark>	
Daytime sports and entertainment programs	Archery : <mark>no</mark>	
	Live music : no	
Water sports	Baseball Field	Badminton
_	no	no no
Diving centre : no	Basketball court	Billiards
Wake boarding : no	no	no
 Water skiing : no Windsurfing : no 	Volleyball court in the hotel	Bowling
Windsuming : no Water bike : no	no	no
Banana: no	Volleyball court on the beach	Computer games
• Water polo : no	Yes/ free	no
• Kayaking : yes/ Free	Golf	Board games
• Catamaran : no	no	no
 Kitesurfing : no Sailing : no 	Mini golf	Table soccer
Surfing: no	no	no
 Snorkelling : yes/ Free 	Mini football	Table tennis
Paddle Board : yes/ Free	Yes/free	no
	Football field	Chess
	no	no
	Squash	
	no	
	Gym	
	Yes / free	
	Tennis court : no	
	coverage	
	• free	
	extra charge	
	equipment rent	
	• lighting	
Own ski school	Pinball	Parasailing
<u>no</u>	no	no
Bicycle rental	Horseback riding	Fishing
Ski rental Skating	Hiking Snowshoeing	

Comments:

Board: (mark that apply)

System of meals (BB/HB/FB/AI/UAI/other)		
main restaurant: 2 schedule of the main restaurant: <mark>07:00 hrs-23:00hrs</mark>	a la carte restaurant: <mark>(yes</mark> / no)	
bars and cafes: • in the lobby • near the swimming pool • beach • snack • etc	gluten-free food: yes / no / on request casein-free food: yes / no / on request diet menu: yes / no / on request vegetarian menu: yes / no / on request children's menu / on request	
Night soup / late dinner : <mark>yes extra charge</mark>	Presence of imported and alcoholic beverages Yes / extra charge	
Juices / fresh (free / extra charge)	Packaged juices : on request	
Room service 24 hrs.	Lunch boxes : <mark>on request</mark>	

Comments:

SERVICES: (mark all that apply)

Wi-Fi (free / extra charge)	Wi-Fi in the lobby (<mark>free</mark> / extra charge)	TV-Room (free / extra charge)
VIP-services : no	Internet café : <mark>no</mark>	Cinema : <mark>no</mark>
Pharmacy : <mark>no</mark>	car rental : (free / <mark>extra charge</mark>)	wheelchair rental : <mark>n/a</mark>
laptop rental : <mark>no</mark>	banqueting hall : (free / <mark>extra charge</mark>)	ATM : Outside hotel
Butler : <mark>no</mark>	Library : <mark>no</mark>	business centre : <mark>no</mark>
bridge-salon : <mark>no</mark>	wine cellar : <mark>yes</mark>	Reception working hours: 24 hrs.
taxi call : <mark>no</mark>	Garage : <mark>no</mark>	doctor (free / <mark>extra charge</mark>)
luggage room : <mark>no</mark>	room for storing skis : <mark>no</mark>	drying room for ski equipment : <mark>no</mark>

Concierge : <mark>yes</mark>	conference hall (free / <mark>extra charge</mark>)	24-hour security service : yes
Elevator : <mark>no</mark>	Shops : <mark>yes</mark>	currency exchange: <mark>yes</mark>
payment by credit cards : <mark>yes</mark>	Security <mark>: yes</mark>	hairdressing salon : <mark>no</mark>
parking place (free / extra charge)	Press	unguarded parking : <mark>yes</mark>
laundry (free / <mark>extra charge</mark>)	ticket selling	russian-speaking staff : <mark>no</mark>
safe (f<mark>ree</mark> / extra charge)	safe at the reception : <mark>no</mark>	sporting goods store : <mark>no</mark>
gift shop : <mark>yes</mark>	transport at the hotel : <mark>yes</mark>	transport to the ski lift (free / extra charge) no
wake-up service : <mark>yes</mark>	ironing service : <mark>no</mark>	porter services
dry cleaning (free / extra charge)	chess	shoeshine
fax / copier / printer : <mark>no</mark>	excursion programs : yes/ extra charge	dance hall : <mark>no</mark>

Comments + conference hall:

CHILDREN: (mark all that apply)

children's club (description of the programs, opening hours)	mini-disco
nursery	
animation	
animation language	
antibacterial floor covering	
video monitoring	
swimming pool • number : 2 • under the awning / outdoor • section in general • heating / climate control	water slides / water park no heated pool in the water park no

playground game room game console	mini-zoo mini-theatre
highchairs in the restaurant blender microwave bottle warmer bottle sterilizer	children's beds (free / charge / request) children's slippers children's bathrobes
children's menu	rent of baby carriages
ice cream	rent of baby piss-pots
canned food for babies	babysitter (free / extra charge)

Comments:

BEAUTY AND HEALTH: (check all that apply)

SPA (free / <mark>extra charge</mark>)	Aqua-aerobics : <mark>no</mark>	Ayurveda : <mark>no</mark>
Swimming pool for Kneipp procedures	Biosauna : <mark>no</mark>	Hydromassage bath : <mark>no</mark>
Jacuzzi (<mark>free</mark> / extra charge)	Indoor swimming pool (free / extra charge)	Meditation
Infrared cabin	Yoga (<mark>free /</mark> extra charge)	Cosmetic procedures
Massage (free / <mark>extra charge</mark>)	Health Centre	Outdoor swimming pool: <mark>free</mark>
Steam room (free / extra charge)	Pilates	Facial treatments
Body care procedures	Beauty saloon	Sauna (<mark>free</mark> / extra charge)
Salt grotto	Solarium	Thermal pool
Gym (free / extra charge)	Fitness Centre : <mark>free</mark>	Hammam
Electromagnetic therapy	Treatment (please write in details below)	

Comments: