



## **HOTEL FACT SHEET & SUMMER CONCEPT**

### **GENERAL INFORMATION**

<b>HOTEL NAME</b>	<b>: SUENO HOTELS GOLF BELEK</b>
<b>NAME OF THE HOTEL</b>	: Official 5 Star
<b>ADDRESS</b>	: Kadriye Mah. Taşlıburun Cad. No:18-1/1-2 Serik / ANTALYA
<b>TELEPHONE</b>	: +90 242 710 30 00 (pbx)
<b>TELEFAX</b>	: +90 242 710 30 09
<b>WEB SITE</b>	: <a href="http://www.sueno.com.tr">www.sueno.com.tr</a>
<b>E – MAIL</b>	: <a href="mailto:info@sueno.com.tr">info@sueno.com.tr</a>
<b>HOTEL &amp; GOLF CLUB MANAGER</b>	:
<b>HOTEL &amp; GOLF CLUB MANAGER ASS.</b>	: Mr. Kemal ŞAHİN
<b>SALES &amp; MARKETING MANAGER</b>	: Mr. Kadir EĞİN
<b>PENSION TYPE</b>	: Deluxe All Inclusive
<b>YEAR OF CONSTRUCTION</b>	: November 2007
<b>SERVICE PERIOD</b>	: All Year round
<b>LANGUAGES</b>	: Turkish, English, German, Russian
<b>SYSTEMS &amp; CERTIFICATIONS</b>	: Quality Management System ISO 9001 Environmental Management System ISO 14001 Food Safety Management System ISO 22000 OHSAS Management System ISO 18001 Customer satisfaction – Complaints Management System ISO 10002 Green Key Blue Flag
<b>DISTANCE TO THE AIRPORT</b>	: Antalya (AYT) 30 km
<b>TRANSFER TIME</b>	: About 30 Minutes
<b>DISTANCE TO THE NEAREST CITY</b>	: Antalya 40 km
<b>DOWNTOWN, SHOPPING AND</b>	: Belek 5 km
<b>NEAREST HOSPITAL</b>	: Kadriye 3 km
<b>DISTANCE TO THE</b>	: Perge 30 km
<b>HISTORICAL PLACES</b>	: Termessos 65 km Phaselis 110 km Myra 180 km Aspendos 30 km Side 45 km

### **DESCRIPTION OF HOTEL**

#### **BUILD AND TERRITORY**

: The Beach is about 400 m far away from the main building and on 1.410.000 m<sup>2</sup> a large property. Located directly on 2 Professional Golf Courses. This hotel consists with total 174 rooms of 6 Floor. A proportion of 50% of the rooms are with golf views. Golf Club and Pro Shop are integrated in the main building. A shuttle service is available to the Deluxe Reception.

#### **PLACE OF THE BEACH**

: Hotel building is to the private beach with Blue Flag and Sueno Hotels Deluxe Belek 400 m far away (Sand surface with length of 220 m). Pier (from 10 May), Beach Pavillon, sunbeds and sunblinds are available for Guests.

### WELCOME & FAREWELL

Cold and hot Welcome drinks at Arrival for the Guests.
Personel accompanying for VIP Guests to the room.
Providing all the necessary informations for 24 hours by the hotel staff.
Providing drinks to adults and children during the check-in.
Indoor and Outdoor Parking for Free with Valet parking service.
Reservation priority at the Main Restaurant for handicapped guests.

### OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m <sup>2</sup>	Room View		Room Sections									Floor	Bathroom	
				Land	Golf	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	WC	Bath	Maximum Capacity	Carpet	Shower	Bathtub
Standart Room	STD	84	30 - 35	X		1	1			1			1	2+2	X		1
Senior Room	SEN	71	35 - 45		X	1	1			1			1	2+2	X		1
Handicapped Room	STD	2	30 - 35	X		1	1			1			1	2+2	X	1	
Junior Suite Room	JUS	7	50 - 80	X	X	1	1			1			1	3+1	X		1
Jacuzzi Suite Room	JAC	4	65 - 70	X	X	2	1	1		1	1		1	3+1	X		1
Suite Room	SUI	4	55 - 60	X	X	2	1	1		1			1	3+1	X		1
King Suite	KSU	2	95		X	2	1	1		1	1	1	1	3+1	X		1

Jacuzzi Suite Room are in Maisonette Style. Lower Room is Bed Room with Bath Room and Balcony; upper Room are with Jacuzzi – Sofa, Washbasin and Panoramic view. Here is a Split Aircondition.

### FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Senior Room	Handicapped Room	Junior Suite Room	Jacuzzi Suite Room	Suite Room	King Suite
Room Cleaning	X	X	X	X	X	X	X
Bathrobe and slippers	X	X	X	X	X	X	X
Visco bed variaties	X	X	X	X	X	X	X
Pillow menu (5 types)	X	X	X	X	X	X	X
Hot set-up (tea & coffee)	X	X	X	X	X	X	X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	X	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X
Sat.-LCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central)	X	X	X	X	X	X	X
Wi-Fi Internet	X	X	X	X	X	X	X

### HONEYMOONERS

Up-grade upon availability to higher room category.
Heart-shaped cake served at the A'la carte restaurant.
Fresh Flower arrangement at the room.
Fragrant candles and Incenses in the bathroom.
Fruit basket and a bottle of sparkling wine in the room.
On any morning complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In).
Special sink decorated with flower leaves, only in the Suites.
1 time complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking).
%25 discount by massages at the SPA Center.
Honeymoon room decoration (Roses, slippers, bathrobes, heart balloons etc.).

### FACILITIES

Unit Name	Place	Opening Times		Size	Capacity	Free	Extra	Description
				m <sup>2</sup>				
Main Lobby	Lobby	24 hours				X		
Cinema	Ground Floor	21:00		60	45 person	X		1 times a day
Outdoor and Indoor Pool	Ground Floor	08:00	21:00	360		X		
SPA Center	Ground Floor	08:00	21:00	1320		X	X	
Fitness Center	Ground Floor	08:00	21:00	85		X		
Proshop	Lobby	07:00	16:30				X	Golf Equipment
Driving Range	Outside	07:30	17:00				X	300 m length
Albatros Main Restaurant	Lobby			725	250 person	X		
Albatros Main Restaurant Terrace	Lobby			555	200 person	X		
Laundry & Dry Cleaning	Ground Floor						X	
Car Park	Outside					X		
Pavillon	Beach/Pool	09:00	19:00				X	
Pier	Beach	10:00	19:00	1800		X		(from 10 May) with Bar
Shuttle Service to the Deluxe Reception						X		Times will be determined depending on the season
Medical Service	Ground Floor	24 hours					X	at certain times visit
Basketball Court	Outside					X		1 multifunction Court
Tennis Courts	Outside					X		2 Quartz/-sand
Football Pitches	Outside						X	2x 105m x 70m Gras & 2x 20m x 70m Gras
Artfical Football Pitch	Outside					X		30m x 50m

### RESTAURANTS & MEALS

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Albatros Main Restaurant	Buffet	07:00	10:00	250 person	200 person	Fresh Orange Juice
Late Breakfast	Albatros Main Restaurant	Buffet	10:00	11:00	250 person	200 person	Fresh Orange Juice
Lunch	Albatros Main Restaurant	Buffet	12:30	15:00	250 person	200 person	
Snack	Albatros Main Restaurant	Service	15:00	17:00	250 person	200 person	till 01 June
Dinner	Albatros Main Restaurant	Buffet	19:00	21:30	250 person	200 person	
Midnight Snack	Albatros Main Restaurant	Mini Buffet	23:30	01:00	250 person	200 person	
Night Snack	Albatros Main Restaurant	Service	01:00	07:00	250 person	200 person	Soup and Sandwiches
Snack	Birdie Bar	Service	12:00	18:00		100 person	till 01 June / Extra Charge
Coffee & Tea Service	Greens Bar	Selfservice	16:00	18:00	80 person	100 person	
Pita, Snacks, Drinks	Beach Bar	A'la carte	11:30	17:00			

### BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Greens Bar (Lobby)	Lobby	24 hours			X		Local and some Import alcoholic/nonalcoholic drinks
Greens Bar (Terrace)	Lobby	24 hours			X		Local and some Import alcoholic/nonalcoholic drinks
Birdie Bar	Ground Floor	09:00	19:00			X	till 01 July
Vitamin Bar	SPA Center	09:00	21:00		X		nonalcoholic drinks
Pool Bar	Pool Side	10:00	18:00		X		Local and some Import alcoholic/nonalcoholic drinks
Buggy Bar	Golf Courses					X	Daytime on Golf courses-Mobil
Beach Bar	Beach	10:00	19:00		X		Local and Import alcoholic/nonalcoholic drinks
Pier Bar	Pier	10:00	19:00		X		(from 10 May) Local and Import alcoholic/nonalcoholic drinks

**Note:** Birdie Bar is closed between 01.07-31.08.

**Local / some import drinks and nonalcoholic drinks:** Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Bitter, Vermouth, Cin, Vodka, Rum, Tequila, Cognac, Whisky, Liquer, Wine, Sparkling Wine. Some import drinks are served at certain bars.

### MINIBAR

Bier (2 box)	Coca Cola (1 bottle)	Fanta (1 bottle)	Mineral Water (1 bottle)	Water (1 bottle)			
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**Note:** The contents of the minibar is checked daily.

**BRAND DRINKS WITH ALCOHOL**

<b>WHISKY</b>	CHIVAS REGAL 12 YO	JACK DANIELS			
	JEAM BEAM WHITE	J.WALKER RED LABEL			
	BALLANTINES	CUTTY SHARK			
	JAMESON	J&B			
<b>VOTKA</b>	RUSSIAN STANDART				
	SMIRNOFF RED				
<b>GIN</b>	GORDON'S	BEEFEATER	BOMBAY		
<b>RUM</b>	BACARDI				
<b>TEQUILA</b>	OLMECA BLANCO				
<b>COGNAC</b>	NAPOLEON				
<b>VERMOUTH</b>	MARTINI BIANCO	MARTINI EXTRA DRY			
	MARTINI ROSSO				
<b>RAKI</b>	YENİ RAKI	YEŞİL EFE			
	TEKİRDAĞ YAŞ ÜZÜM	KARA EFE			
<b>LIQOUR</b>	BAILEYS	AMARETTO			
	CAMPARI	MALIBU			
	ARCHERS				
<b>BEER</b>	EFES DRAFT				
<b>WINE</b>	LOCAL WINE	IMPORT WINE			
<b>SPARKLING WINE</b>	LOCAL SPARKLING WINE	IMPORT SPARKLING WINE			

**Note:** All these alcoholic Brand drinks will be served at our certain Bars as a part of our Deluxe All Inclusive Concept.

**MEETING ROOMS**

Name	m <sup>2</sup>	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail	Name	m <sup>2</sup>	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Pines	170	3,5 m	170	96	40	130	100	200	Dunes	101	3,5	90	51	30	80	60	120

**POOLS**

Pool	Place	Size m <sup>2</sup>	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated
Outdoor and Indoor Pool	Indoor and Outdoor	360	1,40 cm	X	X	X		
Child Pool	Outdoor	20	40 cm	X	X			

**SPA & WELLNESS**

360 m <sup>2</sup> Outdoor and Indoor Pool	20 m <sup>2</sup> Child Outdoor Pool	5 Massage Rooms	3 Treatment Rooms	1 Massage Unit over Lake
1 Fitness Center	1 Vitamin Bar	1 Sauna	1 Turkish Bath	1 Steam Bath
1 Relax Area	1 Hairdresser			
<b>Free of Charge</b>	Fitness Center	Turkish Bath	Steam Bath	Sauna
	Relax Area	Outdoor and Indoor Pool	Child Pool	Jacuzzi (in Pool)
<b>Extra Charge</b>	Massage	Body-Care Treatments	Manicure & Pedicure	Hairdresser

**SPORTS & ACTIVITIES**

<b>Free of Charge</b>	2 Tennis Courts	Sport Tournaments	Fitness Center	30 min Golf Lesson (1 x Week)	Table Tennis	Basketball (multifunction)
	Mountain bike Tours	Mini Football	Beach Volleyball			
	Archery	Shooting (Air-gun)	Artificial Football Pitch			
<b>Extra Charge</b>	Catamaran (Licensed)	Ringo	Wasser Ski	Parasailing	Motorised Water Sports (High season)	
	Private Fitness Lesson	Banana	Private Tennis Lesson	Surf & Catamaran Lesson		
	Jet Ski	2 Soccer Fields (Prof.)	Tennis Equipment	Private Golf Lesson		

**LOLLIPOP KIDS CLUB**

<p><b>In Sueno Hotels Deluxe Belek:</b>          *01-15 years (01-03 under parental control, 04-07 years, 08-12 years, 13-15 years teenager)          *Special welcoming at the Mini Club for children          *Recording child's name, surname and room number on special designed badge          *Shows with Children's participation are organized every week          *Special birthday celebrations weekly          *Special shows for children          *Kids Cinema          *Activity Rooms (painting)          *Ballet Hall and Lesson          *Climbing Wall          *Softball Pool          *Play ground          *Lollipop Mini Club Service hours can change according the season          *Free Baby Club 1-3 year (between 01.06.-15.09.) 10:00-12:30/14:30-17:30</p>	<p>*Baby Care Room          *Sleeping Room          *Library          *Lego Room          *Special corner provided with relevant equipment for mothers to prepare baby food in Main Restaurant          *Baby Trolley , Baby phone (extra)          *Toys for disabled children          *Waiting room for parents          *Babysitter service (extra and at 01 year)          *Playground at Beach          *Mini Disco</p>
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**PAVILLONS & BEACH**

<p><b>Pavillon</b>          *Beach 16, Pool 16, VIP Lounge 3          *Working hours 09:00 – 19:00          *Service is available by reservation from GR          *Mini Fridge, Incl. Safe, Service Bell, Ventilator and plug          *Hotel Staff will be glad to provide Vip food and beverage service          *Guest are welcomed with Sparkling Wine          *Cold towels, variety of ice-cream, cookies, special cocktails, Turkish pastry, fruits and etc.          *High speed WI-FI service</p>	<p><b>Beach</b>          *Working hours 09:00 – 19:00          *Distance to hotel is 400 meter          *Sandy Beach          *220 meters length private beach          *WC, shower, changing rooms          *Beach towels , beach umbrellas and sunblinds are free of charge          *Pier size of 1800 m<sup>2</sup>          *Shuttle service to the Deluxe Reception will be determined depending on the season</p>
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**ENTERTAINMENT**

<b>Free of Charge</b>	Live Music	Internet Cafe	Cinama	Open Air Disco	Evening Entertainment	
	Shows of Famous Dance Groups from different countries	Daily Tournaments	Acrobatic Shows	Party Night (3 times a week)	Concerts (some Months)	Karaoke Nights
<b>Extra Charge</b>	Billard					

**DIVERSES**

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Amex, Visa, Eurocard, Mastercard, Dinners
Late Check Out	X			X	If available
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				2 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	Visit time
Laundry Service	X			X	
Photocopy	X			X	
Fax	X			X	
Telephone	X			X	
Shops	X			X	Pro Shop, Market, Photo Shop, Hairdresser, Rent a Car

**\*All Sueno Hotels Golf Belek guests can use the below free and chargeable services during stay.**

**All activities depend on season & weather conditions and Sueno Hotels Golf Belek may change programmes without any notice.**