TECHNICAL BOOKLET - 2016/2018

GROUPS &INCENTIVES

mauritius · seychelles · marrakech





The Art of Beautiful

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TAKING YOUR GROUP TRAVELS TO ANOTHER LEVEL

Welcome to the Beachcomber World of Groups & Incentives. This document is designed to provide you with a comprehensive overview of the countless possibilities Beachcomber Hotels offers for truly rewarding group and incentive experiences in Mauritius.

Mauritius



Population: 1,300,000

Area: 1,865 km² (65 km by 48 km) Position: 20 ° South, 57 ° East

Capital city: Port Louis

Languages: French, English, Creole Currency: Mauritian rupee

National day: 12 th of March Republic since 1992



Mauritius, the ultimate destination for group & incentive programmes

From the moment you set foot on our island, you will realise there could have been no better place on Earth for an exciting and qualitative Group or Incentive trip. The island offers all you need to make your stay an amazing experience.

You will be swept away by a genuine sense of hospitality right from the welcome at the airport, which is a world-class structure welcoming flights arriving regularly from all major cities in Europe, Africa, the Middle East, Asia and Australia. The time difference is so slight (GMT +4) that you will feel at home and comfortable in no time in this safe and sought-after destination for group travels, with simplified entry requirements.

Besides the diversity of modern facilities available for groups of all sizes, including a large choice of conference and meeting spaces as well as appropriate transport and communications infrastructure, you will discover a great combination of breathtaking natural scenery – from gorgeous seascapes and beaches to lush tropical vegetation – and a wealth of culture and history.

In addition, whatever your group's preferences, you can rely on our internationally acclaimed expertise and unwavering drive for service excellence to put together the stay of your dreams.



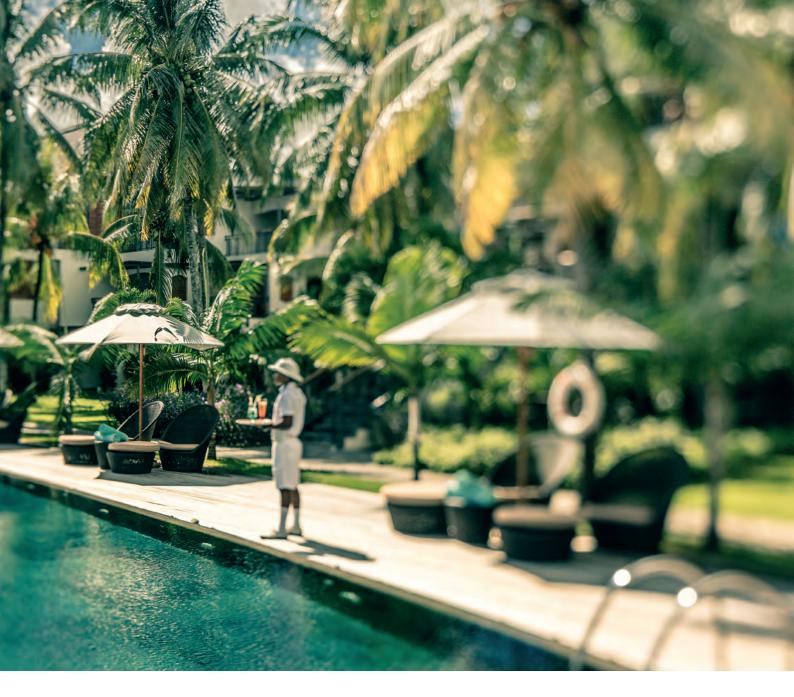
A broad range of premium resorts in gorgeous locations, impeccable, personalised service, plenty of choice and attention to detail. These are but a few of the reasons why the Beachcomber Group & Incentive packages have gained international recognition.

Our Group is the pioneer of the hotel industry in Mauritius, owning and managing eight of the finest beach resorts on the island. We have also brought our expertise to Beachcomber Seychelles Sainte Anne Resort & Spa and Royal Palm Beachcomber Luxury Marrakech in Morocco.

Every single of our hotels has a distinctive personality, bringing out the true essence and authenticity of each destination. Our unrivalled collection of packages tailored for Groups & Incentives include such unique benefits as a wide range of sports and leisure facilities and a variety of exciting dining venues where meals can be arranged to your convenience. We also provide you with the luxury of specially designed all-inclusive packages and fully-equipped conference facilities in most of our hotels.

And above all, you will enjoy our expertise all the way with a dedicated team of trained representatives and service at your doorstep through our agencies in France, Italy, Germany, UK, Spain, South Africa, Australia, China and the United States.

Beachcomber Resorts & Hotels, your favourite choice for bespoke, inspirational Group & Incentive programmes!





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BEACHCOMBER'S UNIQUE **SELLING POINTS**

THE LEADER

The leader of the Mauritian hotel industry.

NINE UNIQUE HOTELS

Beachcomber owns and manages eight of the finest hotels in Mauritius and one of the most luxurious hotels in the Seychelles, all ideal to welcome your Groups & Incentives. From the luxury of the Royal Palm to the lively vibe of Le Mauricia, choose a hotel to match your budget and needs.

EXCEPTIONAL LOCATIONS

The finest sites in Mauritius and Seychelles.

PERSONALISED SERVICE

Beachcomber's strong points for Groups & Incentives include impeccable service, personal attention, variety and attention to details.

A RANGE OF ACTIVITIES

All our hotels offer a wide range of sports and leisure facilities, managed by a professional team, available whenever you wish.

FINE CUISINE

All our hotels feature between two to six restaurants complemented by a variety of beautiful exotic venues where lunches, dinners and cocktails can be arranged to your convenience.

"ALL-INCLUSIVE" PACKAGES FOR GROUPS

All our hotels (except Royal Palm) offer "all-inclusive" packages specially designed for Groups & Incentives.

CONFERENCE FACILITIES

All Beachcomber hotels (except Royal Palm and Dinarobin) have their own conference rooms fully equipped to cater for formal or casual meetings.

Residents at Dinarobin have access to the Paradis' conference room.

BRINGING BEACHCOMBER TO YOUR DOOR

Beachcomber has agencies close to you in France, Italy, Germany, UK, Spain, South Africa, Australia, China and in the United States.

ALL OUR EXPERTISE FOR YOU

Our representatives, professionally trained in incentives options, will be pleased to help you.

Welcome

From the time of arrival the groups can expect VIP treatment following a standard procedure allowing participants to settle in smoothly.

- Welcome cocktails and cold towels are offered on arrival
- Rooming lists are sorted in alphabetical order to facilitate check-in
- Dedicated desks for different alphabetical batches are set up to ensure smooth check-in
- Luggage stored at the hotel entrance is despatched to rooms while guests complete check-in procedures
- Registration procedures are made easy: only a signature is required for each guest
- Once this is done, keys to the rooms are given to guests

The hotel's dedicated Group & Incentives team liaises with the tour leader and the hotel's various departments throughout the whole stay. A personalised welcome can also be organised upon request.

EARLY CHECK-IN

Check-in is at 2 p.m.

Should the rooms not be ready, the hotel has changing rooms equipped with showers to allow the group members to freshen up.

Immediate check-in requires a booking for the night preceding the arrival.

GIFTS... JUST FOR YOU

Personalised gifts* featuring the company's logo or participants' names may be ordered. Gifts can be placed in room free of charge (24 -hour notice required prior to arrival required).

gifts are listed at the end of the booklet, under the "rates" section.

Departures

The day preceding departure, each member of the group is thoroughly briefed regarding luggage collection and meeting times.

- Wake-up calls can be requested for the whole group
- Guests are encouraged to settle all extras on the eve of departure to ensure smooth check-out
- Luggage is left outside guests' rooms to facilitate collection, specially in case of early departures Staff from the hotel's Management team and Groups

& Incentives department are always present to bid farewell to the group, regardless of the departure time.

LATE DEPARTURES

The standard check-out time is noon.

- As the members of the group vacate their rooms, their luggage will be collected by porters and kept in the luggage room until the group departs from the hotel
- Depending on availability, changing rooms will be arranged for the group members to freshen up before their departure
- In case of late group check-out, organisers should book rooms for "day use" (charged as an extra night) so that the members of the group may enjoy their last day to the fullest



OPTIONAL ACTIVITIES

PLAN YOUR NEXT TRAVEL ADVENTURE WITH BEACHCOMBER SPORTS & NATURE!

Beachcomber Sports & Nature (BSN) is a unique eco-tourism programme and the first of its kind in Mauritius. Departing exclusively from the Shandrani Resort & Spa, it may be booked from all other Beachcomber Hotels.

Three activities are offered in the natural environment of the south eastern coast of the island: mountain biking, canoeing and abseiling, supervised by professionals and experienced guides.

Strict safety measures regulate the activities and the equipment regularly undergoes the appropriate security checks.

SPICE UP YOUR STAY WITH COMPETITIONS AND TOURNAMENTS!

The rules of the competitions will be set by the hotel and may vary depending on the number of participants and the available facilities and equipment.

The following activities/facilities are available: tennis, water-skiing, golf, water polo, table tennis, regattas, mountain bike races, mini-marathons, kayaks, bocciball, beach volley, football, volley-ball, deep-sea fishing contests (paying service), swim races in the sea, triathlon competitions. One month's notice is required before arrival, for the hotel to make all necessary arrangements.

FUN GAMES

Enjoy team-based competitions and earn maximum points to snatch the title of champion! The hotel team will recommend the most suitable activities according to the number of participants and will organise the event and entertainment. One month's notice is required before arrival for the hotel to make all necessary arrangements.

ENTERTAINMENT

Choosing the right entertainment* is essential to the success of any event. Let the hotel help you select the appropriate performers to make each night truly unforgettable.

*different types of entertainment are listed at the end of the booklet, under the "rates" section.

FOOD & BEVERAGES

COCKTAILS AND LOCAL FLAVOURS

Cocktail parties can be organised in various sites. The decor usually echoes the meal's theme.

The Royal

Includes the cocktail of the day (with or without alcohol). Served with canapes. Set in the gardens.

The Tropical

Selection of fruit juices blended with rum on request. Served with local snacks.

The Mauritian

Open bar featuring a selection of local alcoholic drinks such as beer, whisky, gin, vermouth, rum, liqueurs and fruit

juices. Served with local snacks such as "samoussas".

MEALS

All our hotels offer a standard meal policy to the individual clients. Groups can either choose the standard meal plan or create their own group meals from a choice of three options:

- Themed buffets
- Group menus
- Special dinners

THEMED BUFFETS

Buffets reflect the cultural diversity of Mauritius. Sample different cuisines in a unique atmosphere... On the beach, in the gardens or simply in one of the numerous restaurants. The presentation and decor are adapted to the choice of buffet. If chosen for lunch, buffets allow group members to enjoy the hotel's facilities to the fullest. For dinner, each hotel already offers themed evenings according to a weekly schedule, which can be reviewed to fit in the group's timetable.

GROUP MENUS

Depending on the size of the group, a special menu can be arranged for lunch or dinner in one of the restaurants or on a selected site of the hotel premises. According to the group's budget and programme, the chef will create the ideal menu.

SPECIAL DINNERS

Availability, flexibility and creativity are the key words. Located on superb sites, our hotels feature acres of gardens and golden beaches. Private dinners and exclusive entertainment can be organised for the group.

FOOD AND BEVERAGE SUPPLEMENTS

LOBSTERS AND KING PRAWNS (PER PERSON, PER MEAL)

Lobsters or king prawns* can be added to your buffet (depending on the season).

*With supplement

PICNIC HAMPERS*

Picnic hampers* will be provided on request for the group's full-day excursions.

*With supplement

COFFEE BREAKS

- Standard: tea, coffee, fruit juice, biscuits
- Medium: tea, coffee, fruit juice, pastries
- Executive: tea, coffee, fruit juice, pastries, "petits fours", sandwiches

THEMED TEA AND COFFEE BREAKS

Each hotel also offers a choice of tea and coffee breaks focusing on a particular theme or product.

FINGER BUFFETS

Delicious finger buffets can be organised upon request.

All-Inclusive

In response to a growing market demand, All-Inclusive packages have become a must. Tailored to the requirements of all types of groups, "All Inclusive" packages are available at the hotels listed below, all year round (on request):

"All-Inclusive" packages

Available at Paradis Hotel & Golf Club, Dinarobin Hotel Golf & Spa and Trou aux Biches Resort & Spa

INCLUDED

- Lunches
- Unlimited local drinks (beer, water, soft drinks, tea, and coffee) from the main bar (from 10 a.m. to 11 p.m.)
- Unlimited house wine by the glass from the main bar (from 10 a.m. to 11 p.m.)
- Half a bottle of wine for meals

"Serenity plus"

Available only at Shandrani Resort & Spa

INCLUDED

- All meals (breakfast, lunch and dinner)
- Snacks in all bars (from 3 p.m. to 5 p.m.)
- Pancakes at Blue Bay Bar (from 3 p.m. to 5 p.m.)
- Premium brand drinks
 Unlimited champagne by the glass as from 6 p.m.
 Unlimited imported and local wines and spirits
- Mini-bar (water, soft drinks, beer)
- Specific "credits" for excursions
- Themed dinners at set prices
- Taxes
- Clients are entitled to "Serenity plus" benefits from their arrival, regardless of the official check-in time and until 6 p.m. on the day of departure, regardless of official check-out time

For more information, please read our "Serenity plus" technical fact sheet for groups, available on our website: www.beachcomber-b2b.com

"Island Inclusive Package"

Available only at Sainte Anne Resort & Spa, Seychelles

INCLUDED

- All meals (breakfast, lunch and dinner)
- Selection of wines, local and imported spirits until 11 p.m.
- Service
- Taxes
- Clients are entitled to the "Island Inclusive Package" benefits from their arrival until their departure, regardless of the official check-in and check-out time

For more information, please read our "Island Inclusive Package" technical fact sheet, available on our website: www.beachcomber-b2b.com

"Beachcomber All-Inclusive Package 4*+" Available only at Le Victoria

INCLUDED:

- All meals (breakfast, lunch and dinner)
- Unlimited selected wines and drinks during lunch and dinner
- At the "Corail Bleu" Bar: unlimited selected drinks (including a wide selection of imported brands), sandwich selection from noon to 5.30 p.m., pastries

from 3.30 p.m. to 5.30 p.m.

- Pool service
- Beach service (selected items only)
- Picnic basket
- Mini-bar: soda, fruit juice, beer and water
- Tavac

For more information, please read our "Beachcomber All-Inclusive" technical fact sheet, available on our website: www.beachcomber-b2b.com

"Beachcomber All-Inclusive Package 4*"

Available only at Le Canonnier and Le Mauricia

INCLUDED:

- All meals (breakfast, lunch and dinner)
- Unlimited selected wines (served in carafes) and drinks during lunch and dinner
- Unlimited selected drinks between 9 a.m. and 11 p.m. Includes a selection of local brands (beer, tea, coffee, soft drinks, cocktails, liquors)
- Sandwiches in all bars between 10 a.m. and 4 p.m.
- Pancakes from 4 p.m. and 6 p.m.
- Picnic basket
- Mini-bar
- Taxes

For more information, please read our "Beachcomber All-Inclusive" technical fact sheet, available on our website: www.beachcomber-b2b.com

Events IMPACT PRODUCTION

Impact Production Group is a consortium of companies specializing in the field of events management. The company was established in Mauritius ten years ago. Our reliability lies not only within the quality of our service which matches international standards, but also in an ongoing search for creativity and innovation. With the combined expertise of a team of 40 permanent staff and a pool of "freelance" employees and artists, Impact Production Group will undoubtedly bring a guarantee of quality and diversity to your event while acting as a regional one-stop shop based in Mauritius.

We are an events management company attuned to your needs and seeking to give you optimum service and satisfaction through our range of facilities:

- Up-to-date audiovisual support
- Tents and material for functions
- An exclusive pyrotechnic concept
- Extensive photo and video coverage
- While dealing with a single consultant you will not only find all the services and facilities necessary for the success of your event but also the perfect complement to the legendary Beachcomber service

In Mauritius like everywhere else, the field of events is constantly evolving. Beachcomber and Impact Production have succeeded in creating unique events drawing their inspiration from the Mauritian lifestyle. Seminars, conferences, gala dinners, launching of new products, "concept parties", prize giving ceremonies and team building are some of the many events we can organize and for which we can bring you complete and personalized support.

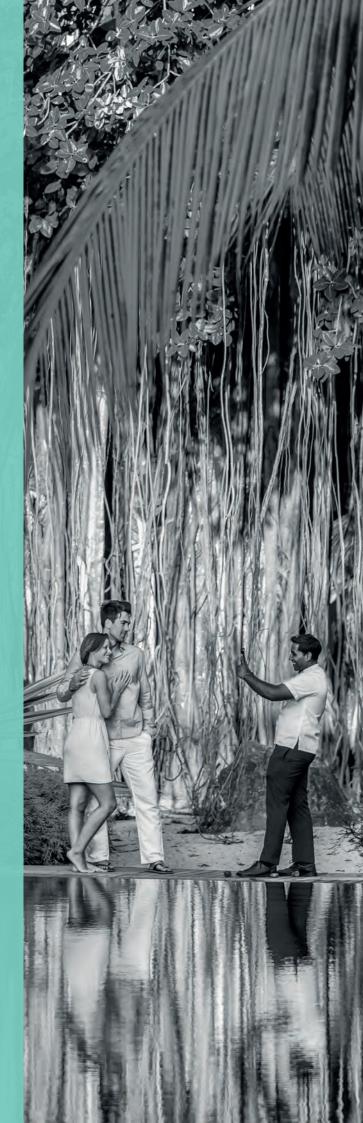
Whether you host your function on the beach, in the gardens, beneath a marquee or one of our free-shape tents, our events have been specially designed to immerse you in a unique atmosphere. When it comes to special evenings, Impact Group Production has developed different themes ranging from tropical to refined, tribal to Eastern, modern to traditional and extravagant to contemporary. Of course, we can also create a special event tailored to your specific requirements.

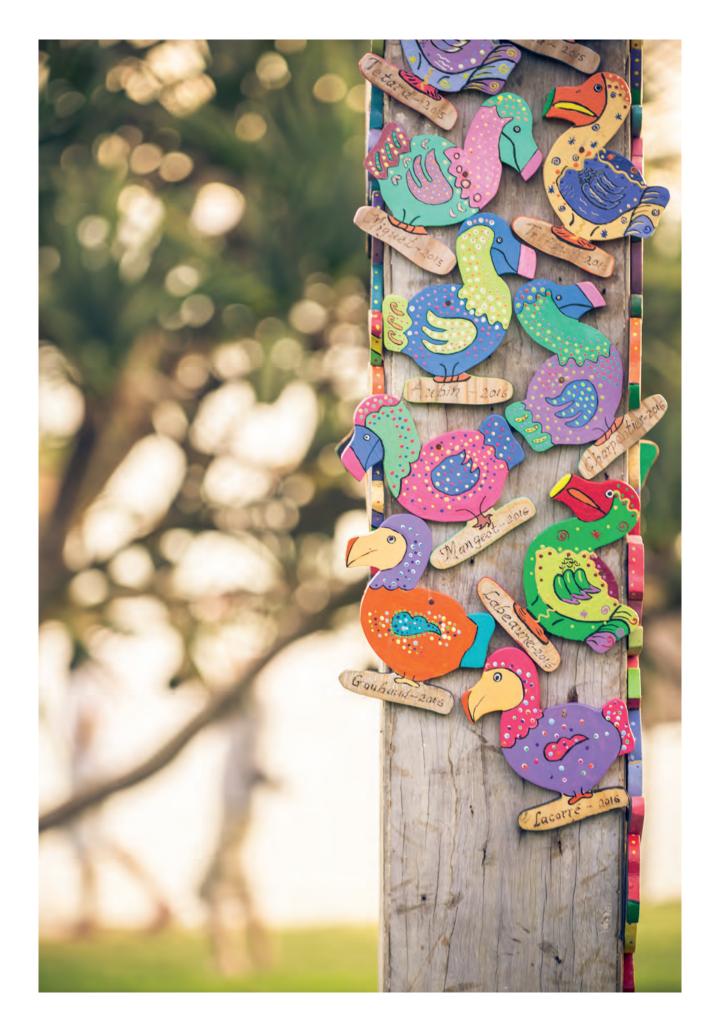
Such an evening cannot be created without sourcing from the diversity that defines the Mauritian culture. Only the human touch can create the magic necessary to treat guests to an unforgettable experience. It is a key element which is part of our philosophy.

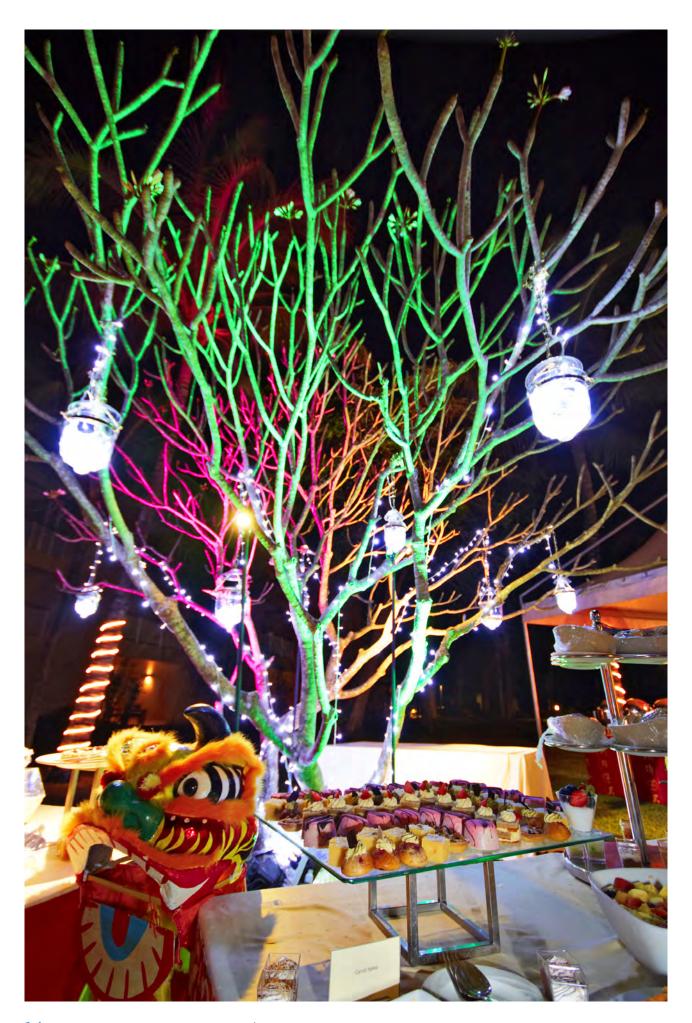
PYROTECHNICAL SHOWS

The emotion brought out by any pyrotechnical show is undeniable but such a show held in Mauritius takes it to a whole new level. A fireworks display from the beach, the gardens or, even better, from one of our barges, works wonders in the Mauritian sky and will provide guests with a mesmerizing experience.

Our pyrotechnic division carried out the official show for the passage into the new millennium in Mauritius. Since then, it has reached an impressive one hundred and fifty fireworks displays per annum. The products were developed to be 100% biodegradable in line with the ISO9002 and British standards. Our broad product range includes "Pyropacks", the traditional fireworks as well as the large-scale fireworks fired and choreographed to the music of your choice. Our pyrotechnical department can also create logos, letters of fire, letters of light and other close proximity effects, which will prove the perfect complement to your event finale.







HOUSE OF THE RISING SUN

Let yourself be taken away in this journey to traditional China, in a typical decor made of lanterns and umbrellas, under the protective look of a majestic dragon floating in the air...

WELCOME TO THE JUNGLE

The sound of the tribal percussions will resound throughout this evening where the warlike masks, drums and brilliant colors of Africa will create an atmosphere as warm as exotic ...

OUTDOOR CINEMA

Attending a screening under the stars is an unforgettable experience for adults and children alike. Hurry, grab your popcorn and make yourself comfortable, the movie is about to begin...

FIRE & ICE

From surprising mixture of candles illuminating tables and bluish lighting of the transparent ceiling, reminding the polar lands, results a unique evening which will end with a magnificent fireworks.

LA CABANE DU PECHEUR

Comfortably install under a tent FreeShape, by the sea, in a decoration made of wooden furniture and shells, come and enjoy fishes freshly caught and discover the unique and authentic camaraderie of the fisherman...



BLACK & WHITE CHIC

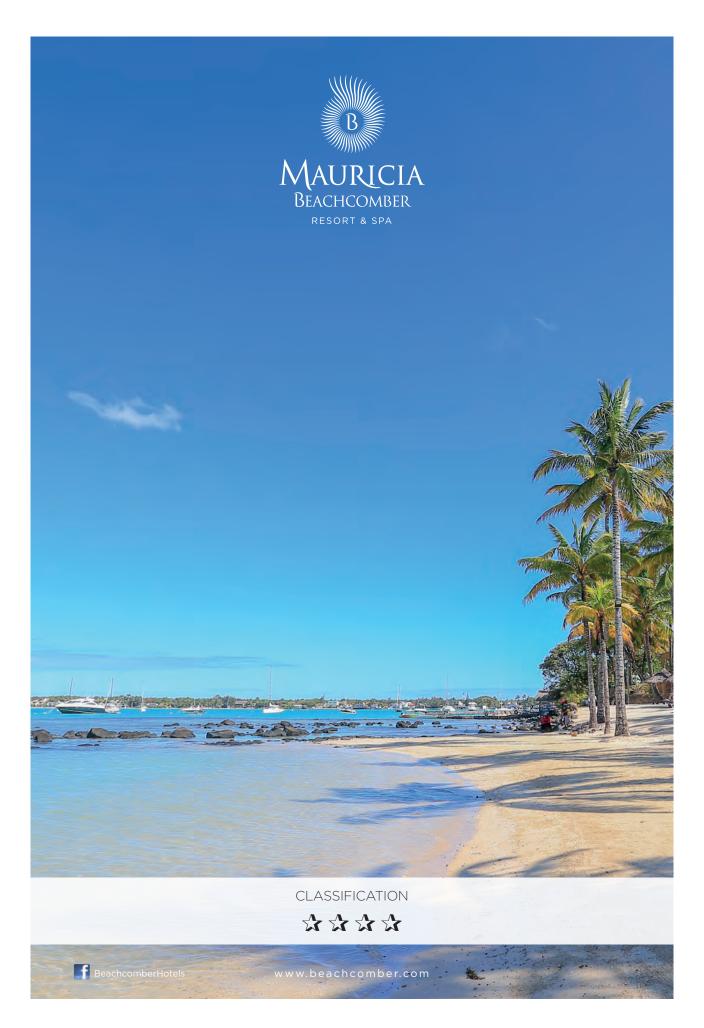
An evening all in refinement is proposed to you under a transparent cover, or the exclusively black and white decoration reflect on all sides, up to the dance floor where the disc-jockey is awaiting you...















UNIQUE SELLING POINTS

- 143 Standard sea-facing rooms
- A trendy resort located in the heart of Grand Baie
- A young and dynamic atmosphere
- Nightlife and shopping areas within walking distance
- A range of water activities
- A nightclub built within the hotel's premises
- Two conference rooms seating up to 85 pax
- "Beachcomber All-Inclusive Package 4*"



MAURICIA BEACHCOMBER RESORT & SPA

ACCOMMODATION

238 rooms

105 Standard rooms (32 m²)

- 42 Standard Bay View (32 m²)
- 33 Superior (38 m²)
- 24 Superior Bay View (38 m²)
- 28 Apartments (70 m²)
- 3 Suites
- 1 Loft
- 2 Villas

Room categories recommended for groups:

- Standard rooms
- Standard Bay view rooms
- Superior rooms
- Superior Bay view rooms
- Apartments

All rooms possess the following facilities:

Individually controlled air-conditioning - Mini-bar with complimentary tea and coffee - Individual safe - Hairdryer - Telephone

with international direct dialing - Television (satellite channels) - Electricity: 220 Volts.

Standard rooms: bathroom with shower and toilets -Balcony.

Superior rooms: bathroom with bath, shower and separate toilets - Terrace and private garden.

Apartments: master bedroom, bathroom with bath. shower and toilets - Second bedroom with two double beds and one sofa bed, bathroom with shower and toilets - Terrace - Private garden.

Honeymoon Suites: one bedroom, bathroom with bath and separate toilets - Lounge - LCD Television -Terrace with outdoor shower and private pool.

Lofts: main bedroom, bathroom with shower and toilets -Second bedroom with two double beds and one sofa bed, bathroom with shower and toilets - LCD Television.

Villa: master bedroom, bathroom with bath, shower and separate toilets - Second bedroom with two double beds, bathroom with shower and separate toilets -Living room - LCD Television - Terrace - Garden and private pool.

Free WIFI/ADSL connection in specific areas.

RESTAURANTS

"Beachcomber All-Inclusive Package 4*" Included:

- All meals (breakfast, lunch and dinner)
- Unlimited selected wines and drinks during lunch and
- Unlimited selected drinks between 9 a.m. and 11 p.m. Includes a selection of local brands (beer, tea, coffee,

soft drinks, cocktails, liquors)

- Sandwiches at the bar between 10 a.m. and 4 p.m.
- Pancakes between 4 p.m. and 6 p.m.
- Picnic basket
- Mini-bar
- Taxes

For more information, please read our "Beachcomber All-Inclusive" technical fact sheet, available on our website: www.beachcomber.com

Les Quais

Main restaurant overlooking the swimming pool.

- Breakfast: buffet from 7.30 a.m. to 10 a.m.
- Lunch: buffet from 12.30 p.m. to 2.30 p.m.
- Dinner: themed buffets from 6.30 p.m. to 9.30 p.m.
- Seats 500

It is possible to book the restaurant for partial use according to availability.

Le Nautic

"A la carte" restaurant.

Open 6 days a week.

- Lunch: from 12.30 p.m. to 2.30 p.m.
- Dinner: (on reservation) from 7.30 p.m. to 9.30 p.m. (with supplement on the half-board)
- Seats 100

It is possible to book the restaurant for exclusive or partial use according to availability.

TEA-COFFEE BREAKS

1.TROPICAL BREAK

Pineapple croissants - Banana brioches - Papaya Danish

- Banana cakes Passionfruit feuilletes Banana tartlets
- Coconut feuilletes Selection of fresh tropical fruits

2.MAURITIAN BREAK

Vermicelli pudding - "Ounde" - Corn pudding -Napolitains - Oat meal cakes - Chilli bites - Samoussas -Pancakes (sweet and salty) - Coconut brioches -"Maspin" - Banana cakes - Bread pudding - Manioc pudding - "Puits d'amour"

3.CHOCOLATE BREAK

Chocolate macaroons - Chocolate napolitains - Chocolate cookies - Coffee macaroons - Chocolate chip madeleines -Mini brownies - Coffee muffins - Mini opera cakes -Chocolate domes - Chocolate "palets" - Chocolate mœlleux - Chocolate mousse

SPECIAL DINNERS

THEME - INDIAN EVENING

Minimum: 60 pax - Maximum: 200 pax

A footpath leads you to the heart of an Indian city, recreated on the beach. A refreshing cocktail served in a coconut and delicious local party food await you upon arrival.

Seen as a symbol of purity in the Indian culture, light is a key element of the set-up. Colourful sarees, traditional garments worn by the Indian women, adorn tables and buffet areas. Get a taste of the Indian culture...

LOCATION On the beach

MEAL Indian buffet

ENTERTAINMENT Indian dances

DRESS CODE

Traditional Indian costumes (sarees, kurtas)
PRICE INCLUDES
Meal and Indian dances

RECOMMENDED WITH SUPPLEMENT
Traditional Indian costumes (sarees, kurtas)

Trio band

THEME: BUCCANEER EVENING

Minimum: 50 pax - Maximum: 200 pax

Tables are set on the beach, under coconut trees. The friendly staff welcomes you, dressed as sailors. A convivial atmosphere and all you need to enjoy an evening with friends under the stars.

LOCATION On the beach

 MEAL

Barbecue buffet Grilled fish and chicken Meat and lamb Desserts

WITH SUPPLEMENT Grilled gambas on skewers Crab with garlic Wild boar on the spit

DRESS CODE Casual

PRICE INCLUDES Meal

RECOMMENDED WITH SUPPLEMENT Trio band Sega dancers

THEME: TROPICAL EVENING Minimum: 60 pax - Maximum: 150 pax

Get a feel of an island-style party on a nice beachfront location. The evening is held on the beach. A typical Mauritian evening and another way to enjoy the simple things in life. LOCATION On the beach

MEAL

International buffet

DRESS CODE

Recommended with supplement Tropical shirts and sega skirts

PRICE INCLUDES

Meal Show

(sega, Indian and Chinese dances)

THEME: BEACH PARTY

Minimum: 15 pax - Maximum: 40 pax

An evening under the stars held on the beach, beneath coconut trees. Contemplate the lights of Grand Baie and the beautiful bay that provides the dock for the most beautiful leisure boats of the island.

LOCATION On the beach

MEAL

Barbecue buffet

DRESS CODE Casual

PRICE INCLUDES

Meal

RECOMMENDED WITH SUPPLEMENT

Trio band

THEME: FANTASY NIGHT

Minimum: 60 pax - Maximum: 150 pax

An enticing seafood buffet awaits you on the beach decorated with traditional pirogues and wooden barrels conveying a sense of authentic island lifestyle. Dig your feet in the warm, soft sand and enjoy a wonderful dinner under the stars.

LOCATION On the beach

MEAL

Seafood buffet Unlimited lobster Gambas, mussels Oysters, sea urchins

ENTERTAINMENT

Sega

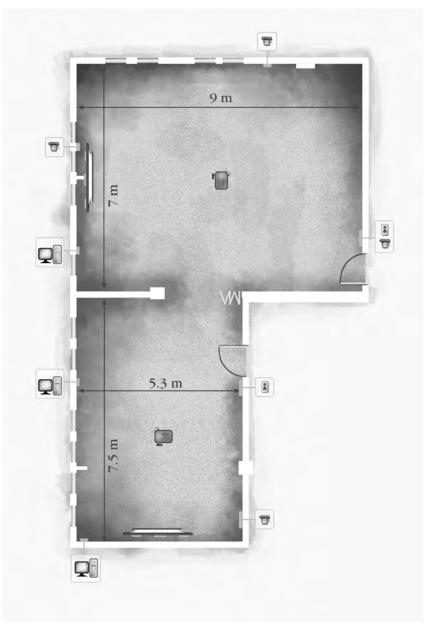
DRESS CODE

Recommended with supplement Tropical shirts and pareos





MAURICIA BEACHCOMBER RESORT & SPA





Two conference rooms

Air-conditioned.

Room A

Surface area: 63 m²

Length: 9 m - Width: 7 m - Height: 2,80 m

Capacity

Theatre style: 60 paxClassroom style: 40 pax

• U-style: 30 pax

Facilities/equipment

- Free of charge: Pencils/paper Flip chart Lectern. WIFI access
- Paying: Video projector TV Video

Room B

Surface area: 40 m²

Length: 7,50 m - Width: 5,30 m - Height: 2,57 m

Capacity

Theatre style: 25 paxClassroom style: 35 pax

• U-style: 20 pax

Facilities/equipment

• Free of charge: Pencils/paper - Flip chart -Lectern - WIFI access

• Paying: Video projector - TV - Video

N.B. Additional equipment, lunches and cocktails upon request.



The Art of Beautiful

INFORMATION & CONTACTS

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